

GAME RULES

1. How to place Bets

You may only place bets if the fight status is set to "Betting Open". Just choose the side (Wala or Meron) and then the odds you want to play on. To place your bets just simple input the amount of sabongpoints (sbp) you want to bet (minimum is 5 sbp) on the "My Bet" table. Then press/click enter key.

2. Cancellations of Placed Points

You may only cancel bet points that you already placed if the status of the fight is "Betting Open" and your placed points have not been matched. It is unmatched yet if there is no points placed on the opposite side. However, in cases where only a portion of your points has been matched, you may cancel the unmatched portion of your placed points.

Matching of points is on a first to place points, first to be matched basis. The system detects the time of request automatically once the request is made and it queues a placing of points request depending on which request gets to its server first.

To cancel your bet just highlight your original bet, type "0" (zero) then press enter.

3. Processing of Placed Points

All placed points will be processed once the game status shows "Betting Close". The system will automatically return all unmatched points to your wallet.

4. Cancellation of Fights

- a. A fight will only be cancelled if (1) One or both of the opposing roosters we're brought down from the pit (withdrawn).
- b. If the game administrator did not get to change the fight status to "Betting Close" before the actual fight in the arena started. This rule is necessary to avoid complaint and controversy brought about by technical problem as a result of internet delay.
- c. If the fight status was changed to "Betting Close" and then the video goes out, all matched points will be considered cancelled and the game admin would not declare any winner.
- d. If during the fight, the video suddenly goes out, all matched points will be considered cancelled provided however that no subsequent live video coverage re-appears shortly before and after a winner is declared by "sentenciador".

5. Computation of Winnings

The system automatically computes the winnings based on the odds you choose less 10% of your winnings.

e. Example:

if you placed 10 SBP on WALA side in the odds of 8-10 (and you are underdog or dehadu), you will win 12.5 sbp when WALA side wins. Since we take 10% from your total winnings, only 11.25 sbp (12.5 less 10%) will only be added to your outstanding credits.

6. Minimum Amount of Sabong Points (SBP) to view the Games

Generally, a minimum of 50 SBP in your account is needed in order for you to login the gaming console. However, management reserves the right to increase or decrease this requirements as it deems necessary.

FREQUENTLY ASK QUESTION

1. How do I create an account?

Creation of account is a two steps process. First, you need to fill-in your basic information and your valid email address, and, you need to check your email account and click the link provided to activate your account.

2. I already registered an ACCOUNT, but still I can't login. What should I do?

The system will send you an email if your account has been successfully registered in the system. However, if you did not receive email notification upon your initial step of registration. The recourse is to contact our Customer Support Representatives (CSR) at csupport@sabongnow.com

3. What is the minimum loadable points?

Our minimum loading is 50 Sabong Points (SBP).

4. How do I load Sabong Points (SBP) to my account?

We accept loading thru the following remittance center:

Western Union, Cebuana Lhuillier, Mlhuillier, Paypal, BDO

Please send an email to our Customer Support Representative (CSR) to get further details at csupport@sabongnow.com

5. What will happen to my Sabong Points (SBP) if the game is cancelled or the result is a draw?

Fights declared as cancelled or draw will prompt the system to return your SBP.

6. The video keeps on stopping or buffering. What should I do?

Please click the "REFRESH PAGE" on the game console. Just to remind you our recommended internet download speed is at least 1.5Mbps dedicated to our site only.

7. I hear the audio in the arena but I do not see the video feed. What should I do?

Make sure you have installed the current flash player in your computer, laptop or mobile devices. You may contact our Customer Support Representative (CSR) if the problem persists at csupport@sabongnow.com

8. I forgot my password or account, how can I access my account?

You can send an email to csupport@sabongnow.com indicating your username if you forgot your password or the email you use for registering to our site if you forgot your username.

9. Am I allowed to have multiple accounts?

We don't control the number of accounts that you can register with us as long as you're using unique email for each account.

10. Can I withdraw my winnings anytime?

Yes, all you need to do is send an email request to csupport@sabongnow.com indicating the amount of Sabong Points (SBP) to withdraw from your account. Please be reminded that we process withdrawal as long as there's an open money remittance center near our office in Brgy. Bangkal Makati City.

11. Can I transfer my Sabong Points (SBP) to a different username?

Yes you may do so, however please be advised that the minimum SBP that can be transferred is TEN (10) SBP. Send an email request to transfer SBP from your account to another username indicating the SBP to transfer to csupport@sabongnow.com.