



Terms and Conditions of NKK Express Passenger Transport Website

1. **Acceptance of Risk:** By using NKK EXPRESS services, individuals accept full responsibility for any risks. NKK EXPRESS shall not be held liable for any losses, damages, bodily injury, or property damage, whether direct or indirect, related to its transportation services. This includes negligence or actions by its employees or agents.
2. **Online Booking:** Passengers must make bookings online through the website in advance. Payment is required at the time of booking.
3. **Ticket Cancellation and Refunds:** Tickets can be cancelled up to 72 hours before departure for a full refund. Cancellations within 24 hours of departure are not eligible for a refund.
4. **Seat Allocation:** Seats are allocated on a first-come, first-served basis. Specific seats can be requested at booking, but availability cannot be guaranteed.
5. **Luggage Policy:** Each passenger is allowed one piece of luggage with a maximum weight of 20kg. Additional luggage may incur extra fees.
6. **Boarding Process:** Passengers must arrive at the designated boarding point at least 45 minutes before departure. Late arrivals may miss the bus and will not be eligible for a refund.
7. **Code of Conduct:** Passengers must behave respectfully towards staff and fellow passengers. Disruptive or inappropriate behavior may lead to removal from the bus without a refund.
8. **Online Payments:** Payments through the website are securely processed. NKK EXPRESS does not store credit card information, and all transactions are encrypted for security.
9. **Schedule Changes:** NKK EXPRESS reserves the right to alter the bus schedule due to unforeseen circumstances such as weather or road closures. Passengers will be notified of changes as soon as possible.
10. **Contact Information:** Passengers can contact NKK Express customer service through the provided contact information on the website for any inquiries or assistance

By using the NKK Express Passenger Transport website, passengers agree to abide by these terms and conditions. Failure to comply may result in denied boarding or other consequences as deemed necessary by NKK Express.