

Client Packet — Engrave-Ready Artwork & Services

T & C Enterprises provides fast, engrave-ready, line-only vector artwork and practical software that streamlines engraving operations.

You'll receive a clean EPS file ready for laser engraving. We retain the editable source for quick future changes.

What You Get

- Engrave-ready EPS (stroke-only, no fills).
- Consistent file naming: "<LastName> #<OrderNumber> -- <Company>".
- Duplicate check before work begins so you don't pay twice.

Who We Serve

Cutco Closing Gifts' engraving arm (Branding Tools Inc.) and any teams that need fast, accurate, engraved logos.

Pricing

Clear, simple pricing for new clients. Legacy arrangements remain unchanged.

Per-Logo Pricing (Engrave-Ready EPS)

- Simple — \$30 (clean source / geometric; ~0-20 min)
- Standard — \$55 (moderate redraw/tracing; ~20-45 min)
- Complex — \$95 (detailed redraw / effects; ~45-120 min)
- Extra-Complex — from \$150 (very detailed or poor references)

Rush & After-Hours

- Same/Next-Business-Day Rush: +\$25 per logo or +50% (whichever is greater).
- Weekend/After-Hours (by agreement): +\$40 per logo or +75% (whichever is greater).

Volume Options

- Ask about monthly volume discounts (50+, 100+, 200+ logos).

Corrections & Revisions

- Our error? We fix it fast at no charge within 3 business days.
- Changes after approval count as new work at the tiered rate.

How to Submit

Email your request Monday–Friday. Include the order details and best logo file you have.

Include in Your Email

- Last Name, Order Number, Company Name (for naming).
- Any special notes (e.g., “match prior order #12345678”).

Accepted File Types

PNG, JPG, PDF, SVG, AI, EPS — higher quality helps speed and accuracy.

Our Process (What We Do)

- 1) Log your request and create a job folder.
- 2) Check our archives for duplicates to avoid duplicate charges.
- 3) Produce line-only vector art in Adobe Illustrator.
- 4) Save AI (internal master) and export engrave-ready EPS.
- 5) Visual QA, then deliver by email.

Turnaround, Delivery & Ownership

Turnaround

Typical turnaround is one business day from receiving usable art. Rush and after-hours options are available by request.

Delivery

We deliver your engrave-ready EPS by email. Shared folders can be arranged on request.

Duplicates

If we already have your logo, we'll let you know where to find it so you don't pay twice.

Ownership

You get a perpetual license to use the engrave-ready EPS for your engraving needs. We retain the work source to enable quick changes later.

FAQ

Answers to common questions. Ask if you don't see yours here.

What if the source art is low quality?

We'll try to find a better version. If not, we can redraw (may affect complexity tier) or you can supply a cleaner file.

Do you support diamond-drag or other formats?

Yes — we can provide PLT/HPGL and other formats if needed. Tell us your machine and settings.

Can you clean up older EPS files?

Yes. We normalize legacy files to stroke-only output for laser engraving. "Starting at" pricing; bulk discounts available.

Do you build software or websites?

Yes. We build practical tools for engraving workflows. Pricing is "starting at" and defined per project.

What are your hours?

Monday-Friday (Pacific Time). Rush/after-hours by agreement.

How do I pay?

Invoices are emailed. Standard terms are Net 15. Projects over \$1,000 may require a 50% deposit.

Contact

Questions or ready to submit a request?

Email: contact@tc-enterprises.com (placeholder — update if needed)

Phone: (###) ###-#### (placeholder)

Hours: Mon-Fri (Pacific Time)

Mailing Address (optional): _____

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