

# Thahira Farook

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## Professional Summary

Motivated and professional graduated with a Master of Science in Mathematics , excited to begin my professional career as a Software Engineer. I am seeking a company where my experience cannot only improve the status of the company, but also automate the working process to the best possible one. To secure employment with a reputable company, where I can utilize my skills.

## Transferable Skill

- |                   |            |                     |
|-------------------|------------|---------------------|
| • Problem Solving | Planning   | Listening skill     |
| • Teamwork        | Creativity | Communication       |
| • Flexibility     | Patience   | Attention in Detail |

## Language (s)

English (Fluent); Hindi (Fluent); Tamil (Native speaker, Fluent)

## Technical skill

- JAVA| HTML & CSS| JAVASCRIPT| RESTFUL APL| REACT| NODE.Js|GIT & GITHUB| NOSQL| MS WORD| EXCEL| POWERPOINT

## Education

Anticipated Graduation, September- 2023

### Per Scholas,NJ - Software Engineering Certification

- Immersive, full time, 15-week software engineering program that provides key skills for beginning a full stack developer career
- Course Focus: HTML & CSS| JAVASCRIPT| RESTFUL|API| REACT| NODE.Js| GIT & GITHUB| NOSQL

Graduated, May-2008

### University Of Madras, India - Master Of Science In Mathematics

- Course Focus: Real Analysis| Complex Analysis| Geometry| Operation Research| Algebra

Graduated, June-2009

### KV Institute Of Women In Education - Bachelor Of Education In Mathematics, GPA:4

- Course Focus: Psychology of Teaching| Education In Innovation and Technology| Computer In Education

## Experience

September, 2018-2019

### Teacher, ISCJ Weekend School, South Brunswick, NJ

- Regularly engage students in “ open talk” times, developing team building activities that have enhanced student motivation and teamwork by 30%
- Instruct classes ranging between 15-24 students from grade 2-8
- Designed and Implemented lesson plans that increased student engagement by 20%
- Received commendation from principal for repeated ability to arrive any times, presentable, prepared and ready to engage the students

May, 2019-Present

### Math Tutor/Owner, South Brunswick, NJ

- Tutoring for around 10 students in subject related to elementary to high math
- Well versed in simplifying math concepts while coaching students to think critically to solve problems
- Devised tutoring methods that helped students score increase by more than 35%
- Specialize in supporting homeschooled students with algebra, calculus, geometry, and trigonometry

May, 2005-2008

**Call Center Representative, Aircel, Tamil Nadu, India**

- Handled 50+ customer interaction per day, giving detailed, personalized, friendly, and polit service to ensure customer retention and satisfaction
- Memorized all company products and service to be able to answer customer questions quickly and efficiently and increase upsells
- Collect source data such as customer names, address, phone numbers, credit card information for over 1000 customers and enter data into customer service software
- Trained 4 new employees in customer service script recitation, conflict resolution, and data entry practices
- Proficient in video conferencing platforms such as Zoom, Handouts, and Skype, able to communicate with customer across a variety of channels