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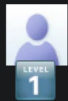


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[💬 Re: I can't install Oracle Database XE](#)

2 Replies Latest reply on Mar 29, 2019 7:37 PM by RabbitWolf 📧



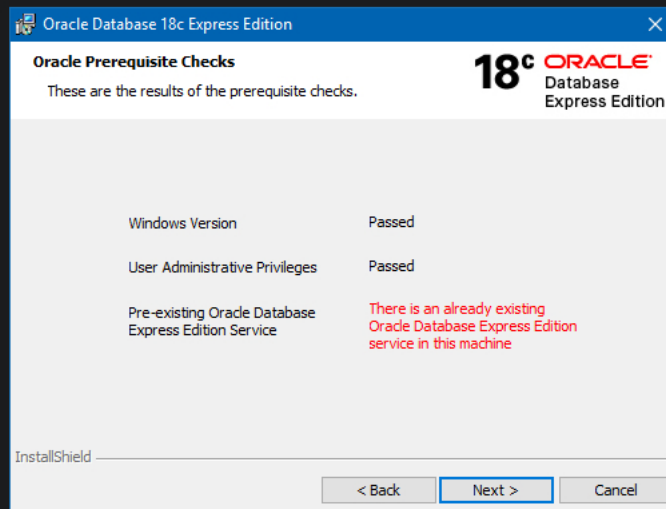
RabbitWolf Mar 29, 2019 11:49 AM

Cannot reinstall XE 18c after doing an uninstall

This question has been **Answered**.

Hi,

I successfully installed XE 18c on my Win Pro machine. After a few days, the OracleOraDB18Home1TNSListener service would start and immediately stop. I thought I would try uninstalling and reinstalling XE 18c. However, the even though the uninstall finished and I rebooted my system, the uninstall did not do its job. When I tried to run the installer, I get this stuck at this point:



Why does the installer think there is already an existing XE database? Pressing NEXT does nothing. What is the installer checking that makes it thinks there is an existing installation? How can I force the installer to do the installation?



Correct Answer

by [Norman Dunbar](#) on Mar 29, 2019 1:00 PM

The reason is simple, the uninstaller only does half a job.

If you run the services.msc utility (Windows +R, type services.msc), scroll down to the Oracle named services and you will see a few that are still there. You need to get rid of those as follows:

start
Search for cmd
Right-click, run as administrator

When it runs:

sc delete service_name

For each and every OracleXE service you see.

Then try the installer again.

HTH

Cheers,
Norm.

▼ [See the answer in context](#)

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Norman Dunbar Mar 29, 2019 1:00 PM (in response to [RabbitWolf](#))

Correct Answer 1. Re: Cannot reinstall XE 18c after doing an uninstall

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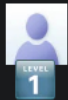
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Norm.

Actions ▾

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RabbitWolf Mar 29, 2019 7:37 PM (in response to **Norman Dunbar**)
2. Re: Cannot reinstall XE 18c after doing an uninstall

Hi Norman,

Thank you for your help.

Tracy

Actions ▾

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