

#### YOUR QUALITY PARTNER FOR SOFTWARE SOLUTIONS

# Software Testing sharing

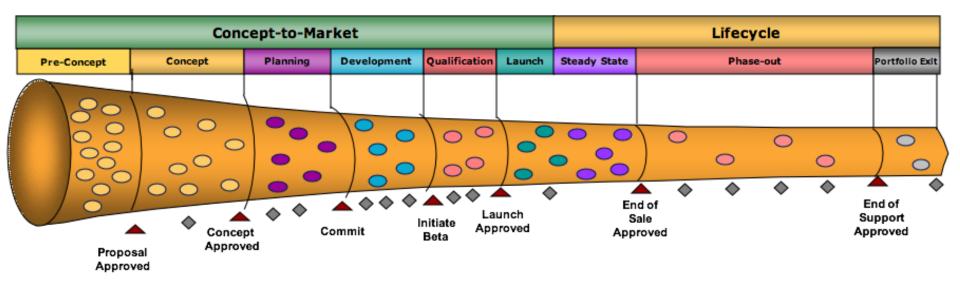
## **Agenda**

- Discussion
- Software lifecycle
- □ Test Reference Model
- System verification
- Testing principles
- □ QA & QC
- Do's and Don'ts

### **Discussion**

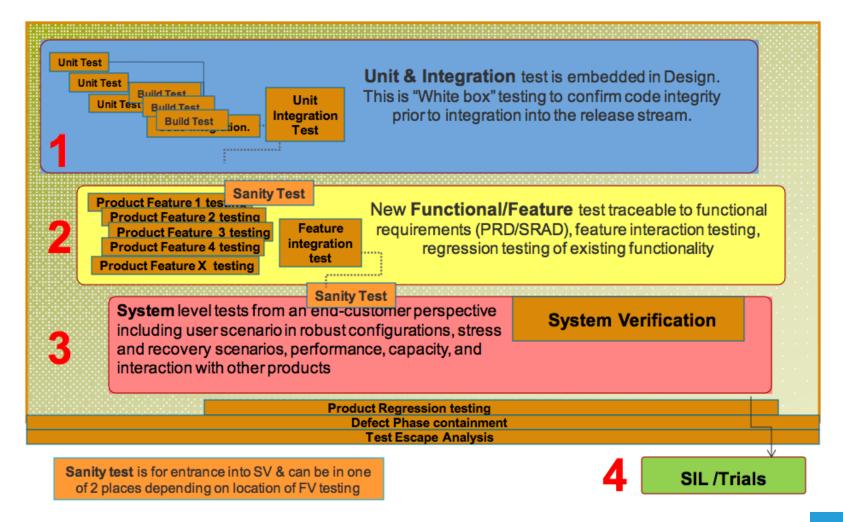
- Why is Tester important?
- Developer and Tester
- □ Become a Tester

## Software lifecycle



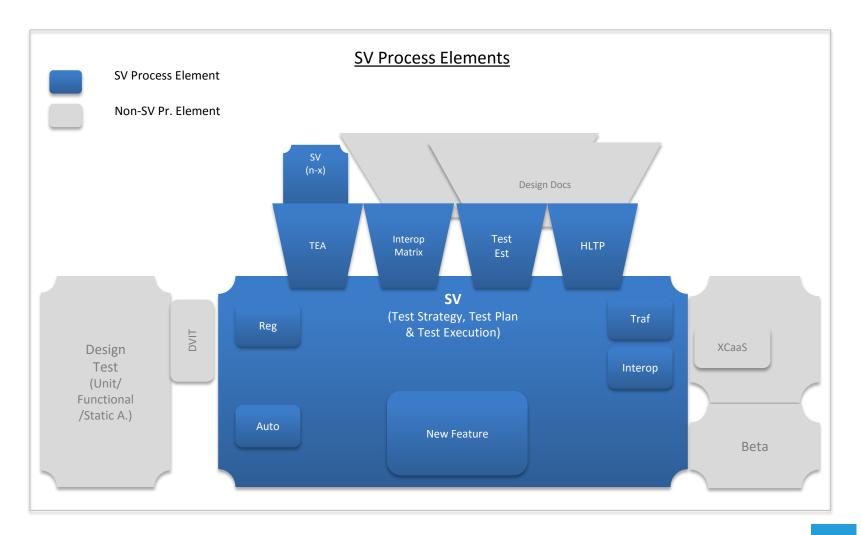
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#### **Test Reference Model**



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## **System verification**



## **Testing principles**

- ☐ Testing shows presence of defects
- Exhaustive testing is impossible
- Early testing
- □ Defect clustering (80/20)
- Pesticide paradox
- Testing is context dependent
- Absence-of-errors fallacy

## **Quality Assurance & Quality Control**

#### **Quality Assurance:**

- Ensuring quality in the processes
- A proactive quality process.
- ☐ To improve development and test processes
- ☐ Involve everyone on the team

#### **Quality Control**

- Ensuring quality in product.
- ☐ A reactive process.
- ☐ To achieve and maintain the product quality, process and service.
- Involve a specific team

## **Do's and Don'ts**

- **□** Communication:
  - Collaboration rather than battles –common goal
  - Neutral and fact-focused
  - Put into others' shoes
  - Acknowledge
- No assumption
- □ Think difference



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