



UNIVERSITY OF SCIENCE  
HO CHI MINH CITY

# Final Exam Discussion

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# Final exam format

- Time: 90 minutes
- Types of questions
  - Date: 22/6
  - Multiple choice
  - Single choice
  - Free text
  - Calculation
  - Etc.
- Open book
- No laptops or mobile devices allowed

# Topics

- All of the topics covered in the class!!!

# Topics

- Usability dimensions
  - ❑ Learnability
  - ❑ Efficiency
  - ❑ Memorability
  - ❑ Errors
  - ❑ Satisfaction



# Topics

- Learnability and memorability
  - Human memory
  - Models
  - Learnability principles
    - Affordances
    - Natural mapping
    - Visibility
    - Feedback
    - Consistency
    - Metaphors
    - Standards
    - Speak users' language
    - Etc.

# Topics

## ■ Efficiency

- ❑ Make often-used targets big
- ❑ Group targets
- ❑ Frequently-used items first
- ❑ Keyboard shortcuts and accelerators
- ❑ Predefined groups of styles
- ❑ Use defaults
- ❑ Keep history
- ❑ Auto suggestion, auto completion
- ❑ Etc.

# Topics

- Design processes
  - Spiral
  - Iterative design
  - User-centered design (UCD)
- User and task analysis
  - User profile/characteristics
  - Task analysis
    - Model tasks
      - Goal
      - Precondition
      - Subtasks
    - Evaluate and refine
  - Domain analysis

# Topics

- Prototyping
- Graphic design
- Web and Mobile design
- Tools
- Interaction styles
- Evaluation
  - Heuristic evaluation (usability review)
  - User testing (usability testing)
    - Field studies
      - Google Analytics
    - Controlled experiment
    - Formative evaluation