

# Thainá Portella

[Github](#) • [Portfolio](#) • [LinkedIn](#)

Email: thainaportellaheringer@gmail.com

## PROFESSIONAL SUMMARY

Results-driven QA Engineer with experience in test automation, API validation, and performance testing. Skilled in Agile environments, delivering high-quality solutions for web, mobile, and AI-based applications. Strong analytical skills, collaborative mindset, and proven ability to implement efficient testing strategies. Passionate about continuous learning, emerging technologies, and seeking new challenges that foster professional growth.

## EDUCATION

- **Technologist in Systems Analysis and Development – UNINTER**

(Completed: Dec 2024)

- **Postgraduate in Software Architecture (Java) – FACINT**

(Expected Completion: Jun 2026)

## LANGUAGES

- English • **advanced**
- Portuguese • **native**

## TECHNICAL SKILLS

- **Testing:** Manual Testing (Web, Mobile, Chatbots), API Automation (Karate), Performance Testing (JMeter)
- **Tools:** Postman, Jira, Confluence, Zephyr, BrowserStack
- **Programming:** Java, Spring Boot
- **Databases:** SQL Server
- **Version Control:** Git
- **Monitoring:** Dynatrace, Datadog, Kibana
- **Others:** GKE (Google Kubernetes Engine), Agile (Scrum, Kanban)

## CERTIFICATIONS & COURSES

- **Automating Web Project Tests with Selenium IDE** – Udemy (In Progress – Aug 2025)
- **Basic Excel** – SENAI (Completed – Aug 2022)
- **Full-Stack Development Bootcamp** – Tech Academy (StartSe) (Completed – Jul 2022)

## PROFESSIONAL EXPERIENCE

### Banco BV – São Paulo, Brazil

#### Systems Analyst | Nov 2023 – Present

- Lead API test automation for the team using Karate.
- Conduct manual for mobile apps using BrowserStack.
- Utilize SQL for test data validation and database queries.
- Collaborate in requirement analysis and feature design.
- Mentor new testers and provide support to peer teams.
- Develop back-end features with Java and Spring Boot, and create API Gateways using ApigeeX.

#### Key achievements:

- Reduced API testing time and improved team efficiency by implementing optimized Karate scripts.
- Led the tribe to achieve the highest quality maturity level by mentoring and training multiple teams in test automation practices, significantly improving overall testing standards across the customer support area.

#### Technology Intern | Feb 2023 – Nov 2023

- Performed manual testing for web, mobile, chatbot, and Generative AI applications.
- Created test scenarios in Zephyr using Gherkin, including documentation and evidence attachment.
- Automated API tests with Karate and executed performance testing with JMeter.
- Documented test processes in Confluence.