

Relative Weights:

2

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Feature	Relative Benefit	Relative Penalty	Total Value	Value %	Relative Cost
Add Patient Record	8	8	24	16.7	3
Make an appointment	6	5	17	11.8	2
Update Patient Record	5	3	13	9	2
Provide available time to CMS make an appointment	9	7	25	17.36	5
Order medicine via online service	7	6	20	13.9	4
Cancel an appointment	3	2	8	5.56	3
Manage patient's appointment	4	4	12	8.3	5
Create replace patient appointment online	5	5	15	10.42	6
Manage patient's medicine order	3	4	10	6.94	5
<b>Totals</b>	<b>50</b>	<b>44</b>	<b>144</b>	<b>100</b>	<b>35</b>

0.5

Cost %	Relative Risk	Risk %	Priority
8.6	1	3.7	1.6
5.7	1	3.7	1.56
5.7	1	3.7	1.19
14.29	4	14.81	0.8
11.4	4	14.8	0.74
8.57	2	7.41	0.45
14.3	4	14.8	0.38
17.14	6	22.22	0.37
14.29	4	14.81	0.32
99.99	<b>27</b>	100	