

## Contact

### Phone

9080135219

### Email

thalapathyloki123@gmail.com

### Address

NO 10 SRP colony 6th cross  
street chennai - 600082

## Education

2018

### Higher secondary school

MCC hr.sec.school

2021

### B.SC Mathematics

University Of madras

## Tools

- LIMS SAMPLE MANAGER (C# .NET Application)
- SERVICE NOW
- POWERSHELL

## Skills

- TECHNICAL SUPPORT
- DOT NET APPLICATION SUPPORT
- AZURE
- AWS
- Active Directory
- SQL
- WINDOWS SERVER MANAGEMENT
- Networking (Basics)

## Language

English

Tamil

Telugu

# LOGESH

## LIMS CONSULTANT

To obtain a challenging support position where my skills in Technical support , along with my strong problem-solving abilities, can contribute to the success of a dynamic tech team

## Experience

### 2021 - 2022

Company Name | **ACCENTURE**

### Transcation Representative

Detail-oriented Medical Billing Specialist with a strong background in healthcare LIMS administration. Proficient in medical coding, insurance claims processing, and ensuring accurate reimbursement for medical services.

### 2022 - Current

Company Name | **WIPRO**

### Administrator

Detail-oriented Project Engineer specializing in IT with a background in technical support for windows applications. Proven expertise in diagnosing and resolving complex technical issues, ensuring seamless functionality of critical software. Adept at collaborating with cross-functional teams and clients to deliver effective solutions on time and within scope. Skilled in troubleshooting, root cause analysis, and implementing preventive measures. Tickets handling in service now and doing automation with scripts based on the business requirements. Implementing changes in production server and connecting with international clients for business meeting

## Responsibilities

Responsible for administering and maintaining Sample Manager LIMS (Laboratory Information Management system) application for multiple sites.

Vulnerability handling for aws and azure servers. Analysing and remediating the vulnerable items.

Worked on Automation scripts (Powershell) for sample manager based on client requirements

Worked on FSA migration for LIMS sample manager for different sites.

Creation of SMTD document for application sites.

Handling service now tickets such as Incidents and change management.

Creation of user accounts for sample manager application users and providing them with necessary user access.

Configuring SFTP(WIN SCP,BITWISE) for file transfer from server.

Creation of tags based on input provided by the application users which will be fed in to PI interface.

Performing Monthly OS patching on AWS/Azure servers

Basic scripting knowledge in C#, Powershell

Experience in fixing minor code, structure files

Configuring new printers in the servers.

Troubleshooting for printer issue while printing labels.

Installation of thermo license and ssl certificate on the servers.

Analysing system logs and resolving technical problem.

Providing technical support to the users if they face any issue via Email and teams call.

Handling team as an off shore lead.

Connecting with super users, stakeholders on monthly review calls and for any new change in production server if needed.

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## Hobbies

Video editing

Cricket

Carrom

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## Volunteer Experience

### National Service Scheme (NSS)

Collaborated with a diverse team of volunteers to organize and participate in community service initiatives. Engaged in leadership activities that enhanced community well-being and development. Developed strong interpersonal and communication skills through interactions with community members and fellow volunteers.