

## **ACTOR DESCRIPTIONS**

### Interface 1

Actors	Description	Use Case (s)
Sales Associate	Authorized employee that can access the quote program such as creating and editing quotes	Login, Quote Data, Modify
Quote Database	This actor is in charge of keeping track of quotes as well as linking them to customer information.	Login, Quote Data, Modify, Customer Data
Company Legacy Database	Keeps track of all customers and their contacts	Customer Data

### Interface 2

Actors	Description	Use Case (s)
Company Headquarters	Keeps track of all quotes and attempts to finalize quotes	Modify Quote Details, Line Items
Finalized Quotes	Once receive, will check for resolved or unresolved quotes	Modify Quote Details, Line Items, Status
Quote Database	Will check for status of quote and see if it was left off unresolved or sanctioned	Status, Quote Information
Customer	Customer will receive quote and its status	Quote Confirmation

### Interface 3

Actors	Description	Use Case (s)
Customer	Can accept/deny quotes until there's an agreement, customer will also receive information about transaction	Response, Final Amount, Purchase Details
Sales Associate	Is in charge of determining a final agreement on quote price with customers, will also submit the final quote to the external processing system and determine their commission	Response, Final Amount, Processing Date, Commission Rate, Commission

External Processing System	Is in charge of handling the payments as well as notifying customers about the details	Purchase Details, Processing Date, Commission Rate
Payroll	A sales associate's payroll is determined by the commission rate of the finalized quote .	Commission

#### Interface 4

Actors	Description	Use Case (s)
Admin	Administration can access database of quotes that have been submitted, as well as has access to all of their employees	View, Add/Delete/Edit, Filtered Search
Sales Associate Database	A sales associate is under administration and has their unique personal information such as address, password, user ID, etc.	View, Add/Delete/Edit, Employee Information, Payroll Portal
Quote Database	This actor keeps track of all quotes that have been submitted and keeps track and organizes each quote by the designated filter search	Filtered Search
Associate Info	This actor is in charge of holding all of the associates personal info	Employee Information, Payroll Portal