# **Work Eperience**

Current

### **Apple**

Quality Engineer 10/2016–Present

- Develop and maintain Rails applications and Python scripts to automate data collection and visualization and improve communication
- o Conduct failure analysis on customer returns to identify root causes, providing weekly reports to executive management
- Work cross-functionally with EE, ME, Production, Reliability, and Packaging teams to design and implement corrective actions

Previous

### **Apple**

Software Quality Engineer

8/2014-10/2016

- Conducted usability tests on all Beats products throughout design and development phases
- Developed and maintained Ruby on Rails application for designing and distributing surveys, which allowed for advanced features like skip logic, piping, and displaying graphical representations of response data

#### **Beats Electronics**

Software Project Manager

4/2014-8/2014

- Designed and executed firmware-focused beta tests for Beats products, including the Pill+, Studio Wireless, Solo2 Wireless, and Powerbeats2 Wireless products to optimize user experience and test corner cases in real-world scenarios
- Worked with Software Quality Assurance team to conduct interoperability and comparison testing across all wireless Beats products

#### **Beats Electronics**

Product Development Coordinator

7/2013-4/2014

- Led purchasing activities, managed product inventory, and facilitated vendor agreements for team of over 200 engineers
- Shadowed software developers and participated in code reviews to improve software engineering foundation

## **Education**

Georgia Institute of Technology Computer Science, M.S. (OMSCS)	1/17-Present
<b>Udacity</b> Frontend Web Development, Certificate received 4/17	8/16-4/17
Stanford Online (Coursera)  Machine Learning, Grade: A	6/16-8/16
El Camino College Quality Engineer Certification Course (CQE), Certificate received 12/2015	11/15–12/15
<b>University of Washington Online</b> Ruby on Rails Development (1-year program), Certificate received 10/2015	1/15–10/15
UCLA Extension Relational Database Design and Data Modeling, Grade: A	9/14–12/14
MITx Online Computer Science and Programming Using Python, Grade: A	6/14–10/14
University of California, Los Angeles Sociology, B.A.	9/05-6/09

### Qualifications

Certifications: Ruby on Rails Developer (UW), Quality Engineering (American Society for Quality)

Programming Languages: Proficient: Ruby, Python, HTML, JavaScript, CSS, SQL; Knowledgable: C, PHP

Skills: Design, Development, Testing, Failure Analysis, Database Modeling, Version Control (Git)

# **Projects**

Please view my full portfolio at thall17.github.io.