

Thamba Teja

Salesforce-Admin & Platform Developer

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Summary

- **Professional Summary -**
- Having total 2 years of experience in SAP
- 1 Year of experience in SAP End User (P2P),
- 1 Year Automation Testing in WORK SOFT and HPALM.
- Was Involved in:
 - Opportunity, Account management and Lead integration (SAP Testing & Automation was consumed by third-party tool)
 - Directly Involved in direct communication with the client and requirement gathering.
 - Strongly believes in Team Work.
 - Created successful test scripts to manage automated feature testing.
 - Documented integration issues and vulnerabilities and outlined improvement recommendations.
 - Good Communication and presentation skills and customer-oriented attitude.



Skills

SFDC, SFDC Data Model, App builder, Salesforce Lightning, Business Logic and Process Automation, Data Modelling and Management, Securing & Sharing data, Apex Code, Apex Triggers, Visualforce, VS Code etc.

Add skills - Java, JavaScript, CSS & HTML intermediate.



Work History

Oct 2021 - SAP Testing

Sep 2022 Dxc Technology's, Bangalore, Karnataka.

- In Dxc I worked in Sap testing & automation for the client (Sampo international Bank U.K). Here we Deal with Marine, aviation and cruise Insurance.
- We do maintain all ledger accounts of clients from various countries and we do automation testing to get Profit/loss to the organization.

Oct 2020 – SAP End User

Sep 2021 *Concentrix, Bangalore, Karnataka.*

- In Concentrix I have worked as SAP credit controller/ end user for the client (Westpac banking, Australia).
- A credit controller involves managing a company's credit risk by monitoring and collecting payments from customers.



Education

July 2017- Graduation

Aug 2020 *Sri Venkateshwara University - Tirupati, AP*

July 2015 – PUC

Apr 2017 *Siddhartha junior college - Madanapalli, AP*

Jun 2014 – School

Mar 2015 *Sri Chaitanya children's academy- Madanapalli, AP*



Certifications

Dec 2022- **Salesforce Administrator**

Jan 2023- **Salesforce Platform Developer I (PD-1)**



Career Achievements

- Invented new program as employee to reduce the work time that client was 100% adopted. It helps to all users to reduce work time in the queries part and to get accurate result to the client and easy to work on that query as well.
- Got 3 times month of the employee award for achieving work targets and supporting team in heavy loads of work.



Projects

Projects on Salesforce Admin & Developer

Project 1: Inventory management with Salesforce

Industry: Retail

Problem Statement: How to keep track of the inventory and product purchase in real-time to keep products well-stocked

Topics: This project was based on retail inventory management. We deployed real-time tracking and analysis for the four different categories of product, inventory, sales, and customer. This is a multiple to multiple relationships, whenever a product is sold it has to be replaced in the inventory. Listed the products bought by the customer, the details of the customer and such other data.

Roles and Responsibilities:

Tracking customer information through various parameters
Updating inventory when a product moves out
Keeping track of products sold to customers.

Project 2: Creating a Library Management System with Salesforce

Industry: Education

Problem Statement: How to keep track of all books and ensure that requests for books are met and books are returned on time.

Topics:

Created a Salesforce library management system for keeping track of all books, all the requests for books that are coming, searching for books based on title, author or name of the book, giving the admin rights to the librarians to ensure that it is a smooth and well-oiled machine.

Roles and Responsibilities:

Create a Salesforce Apex platform

Customization of Salesforce

Analysing data with Reports.

Project 3: Salesforce Lightning Project

Project- Building Lightning Application

Topics:

Building component to call client-side controller function and handle data, an alternate method for pulling contact details based on ID, creating component to handle the event, creating a client-side controller for binding user event and calling new Apex Controller method, adding fields to components, querying fields in the controller method and displaying on the screen.



Languages

English

Telugu, Hindi



Personal Details

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