

## **1. Introduction**

AL Airways is dedicated to providing a comfortable, enjoyable, and culturally respectful in-flight experience. This document outlines the meals, beverages, entertainment options, connectivity services, and comfort amenities available to passengers across different cabin classes.

Services may vary depending on aircraft type, route, and flight duration.

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## **2. Meals & Beverages**

### **2.1 Complimentary Meals**

- Complimentary meals are provided on selected domestic and all international flights
  - Meal service depends on flight duration and departure time
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### **2.2 Beverage Service**

- Non-alcoholic beverages including water, juices, tea, and coffee
  - Alcoholic beverages may be offered on selected international routes in accordance with regulations
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## **3. Special Meals**

AL Airways caters to passengers with specific dietary requirements.

### **3.1 Available Special Meals**

- Halal meals (standard on all AL Airways flights)
  - Diabetic-friendly meals
  - Vegetarian and vegan meals
  - Low-salt and low-fat meals
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### **3.2 Request Procedure**

- Special meals must be requested at least **24–48 hours** before departure
  - Subject to availability
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## **4. In-Flight Entertainment**

### **4.1 Entertainment Options**

- Seatback screens on selected aircraft
  - Overhead screens on narrow-body aircraft
  - Audio and video content including movies, TV shows, and music
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### **4.2 Personal Devices**

Passengers may use personal devices with airline-approved content platforms, where available.

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## **5. Wi-Fi Availability**

### **5.1 Connectivity Services**

- Wi-Fi is available on selected aircraft and routes
  - Free or paid access depending on fare type and flight duration
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### **5.2 Usage Conditions**

- Internet speed may vary
  - Not suitable for heavy streaming or large downloads
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## **6. Comfort Services**

### **6.1 Cabin Comfort**

- Adjustable seats with headrests (class dependent)
  - Blankets and pillows on long-haul flights
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### **6.2 Passenger Care**

- Assistance for elderly and special-needs passengers
  - Baby food warming service (subject to safety rules)
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## **7. Service Limitations**

- Services may be restricted due to turbulence or safety requirements
- AL Airways reserves the right to modify services without prior notice