

EXCESS BAGGAGE & SPECIAL ITEMS POLICY

1. Introduction

This document outlines the rules, charges, and handling procedures for excess baggage and special items on AL Airways flights. It applies to passengers carrying baggage beyond the free allowance or transporting items that require special handling.

Excess baggage acceptance is subject to aircraft capacity, safety regulations, and operational constraints.

2. Route-Based Excess Baggage Fees

Example: Dubai → Chennai (International Route)

2.1 Standard Excess Baggage Charges

When checked baggage exceeds the free allowance, the following charges apply:

- 1 to 5 kg excess: **AED 60 per kg**
- 6 to 10 kg excess: **AED 55 per kg**
- More than 10 kg excess: **AED 50 per kg**

Fees are indicative and may vary based on season, fare type, and airport regulations.

2.2 Purchase Options

- Online pre-purchase (recommended – lower cost)
- Airport check-in counter (higher charges)

Pre-paid excess baggage is non-refundable and non-transferable.

3. Sports Equipment

AL Airways accepts certain sports equipment subject to size, weight, and handling rules.

3.1 Accepted Sports Equipment

- Bicycles
- Golf clubs
- Cricket kits

- Ski equipment
 - Surfboards
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3.2 Charges & Conditions

- Sports equipment may be counted as part of the checked baggage allowance
- If weight exceeds the free allowance, excess baggage charges apply
- Oversized sports equipment may attract additional handling fees

Proper packaging is mandatory to prevent damage.

4. Musical Instruments

Musical instruments are accepted under specific conditions.

4.1 Cabin Carriage

- Small instruments (e.g., violin) may be carried in cabin if within size limits
 - Must fit in overhead bin or under seat
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4.2 Checked Baggage

- Larger instruments must be checked in
 - Must be securely packed in hard cases
 - Airline is not responsible for damage due to improper packaging
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4.3 Extra Seat Option

Passengers may purchase an additional seat for fragile instruments, subject to airline approval.

5. Oversized Baggage

5.1 Definition

Oversized baggage includes items exceeding:

- 158 cm total dimensions (L + W + H)

- 32 kg per single bag
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5.2 Handling Rules

- Subject to aircraft hold limitations
 - Additional handling charges may apply
 - Advance notification is recommended
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6. Cargo Redirection Rules

Certain items may not be accepted as passenger baggage and may require cargo shipment.

6.1 Items Redirected to Cargo

- Extremely large or heavy items
 - Commercial goods in bulk
 - Items exceeding passenger baggage limits
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6.2 Cargo Handling Process

- Items are handled through AL Airways Cargo Services
 - Separate booking and charges apply
 - Cargo acceptance follows safety and customs regulations
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7. Airline Discretion

AL Airways reserves the right to:

- Refuse baggage that poses safety risks
- Redirect baggage to cargo services
- Apply additional charges based on operational requirements

All decisions are made in compliance with aviation safety regulations.

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