

FLIGHT SERVICES & CABIN CLASSES

1. Introduction

AL Airways offers multiple cabin classes designed to meet the diverse needs of passengers, ranging from cost-effective travel to premium comfort. Each cabin class is supported by standardized service levels, safety procedures, and onboard amenities.

This document describes the available cabin classes, seat features, meal services, route categories, and class-based benefits offered by AL Airways.

2. Cabin Classes Overview

AL Airways operates the following cabin classes:

- Economy Class
- Premium Economy Class
- Business Class

Each class provides a distinct travel experience while maintaining consistent safety and service quality.

3. Economy Class

3.1 Seat Features

- Ergonomically designed seats
- Standard legroom suitable for short and medium-haul flights
- Adjustable headrests
- Seat-back tray tables

3.2 Meals & Services

- Complimentary meals on selected routes
- Snacks and beverages on short-haul flights
- Special meals available upon advance request
- In-flight entertainment on supported aircraft

3.3 Intended Passenger Profile

Economy Class is designed for passengers seeking affordable and comfortable air travel without compromising safety and reliability.

4. Premium Economy Class

4.1 Seat Features

- Increased legroom compared to Economy
- Wider seats with enhanced recline
- Dedicated cabin section
- Additional personal space

4.2 Meals & Services

- Enhanced meal options
- Priority meal service
- Complimentary beverages
- Improved in-flight entertainment experience

4.3 Intended Passenger Profile

Premium Economy Class is suitable for passengers seeking additional comfort and priority services at a moderate fare.

5. Business Class

5.1 Seat Features

- Spacious seats with extended recline or lie-flat capability (aircraft dependent)
- Direct aisle access on selected aircraft
- Adjustable privacy features
- Larger personal storage areas

5.2 Meals & Services

- Premium multi-course meals
- Flexible dining times
- Dedicated cabin crew service
- Complimentary beverages

5.3 Intended Passenger Profile

Business Class is designed for passengers who value maximum comfort, privacy, and premium service throughout their journey.

6. Route Types Operated by AL Airways

6.1 Domestic Routes

- Short and medium-haul flights
- Frequent schedules
- Focus on efficiency and reliability

6.2 International Routes

- Regional and long-haul destinations
- Full-service offerings depending on flight duration
- Enhanced onboard services for longer journeys

Services and cabin availability may vary based on route and aircraft type.

7. Class-Based Benefits

Economy Class

- Standard baggage allowance
- Access to online and airport check-in
- Complimentary meals on selected routes

Premium Economy Class

- Additional baggage allowance
- Priority boarding
- Preferred seating

Business Class

- Highest baggage allowance
- Priority check-in and boarding
- Lounge access at selected airports

- Priority baggage handling
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8. Service Consistency

Regardless of cabin class, AL Airways ensures:

- Compliance with international safety standards
- Trained and professional cabin crew
- Clean and well-maintained aircraft interiors
- Clear communication throughout the journey