New Restaurant System Evaluation Questionnaire

Rate how easy it was to do the following (1 = easy, 5 = hard)

1 2 3 4 5

Navigate to a selected table’s order

Navigate around the menu options (Add, Delete and Update)

Navigate around the booking options (Add, Delete and Update)

Add/delete/update a booking

Assign a customer to a table

Add/delete/update a menu item

Has the application enabled you to track orders more efficiently?

Yes No

Has the application enabled you to manage orders more efficiently?

Yes No

Has the application enabled you to manage bookings more efficiently?

Yes No

Was the font size comfortable to read?

Yes No

What new features/functions would you like to see in version 2.0 of the application?

Which part of the application did you particularly like and why?

Which part of the application did you particularly not like and why?

Did you encounter any problems whilst using the application? (If yes then please state the problem(s) you encountered)

Yes No

Were there any parts of the application that was unclear or confused you? (If yes then please state)

Yes No

Did you have to wait for an unexpected amount of time after performing an action such as clicking a button? (If yes please state where you experienced the wait)

Yes No

Sign \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_