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Summary

Versatile data analyst with over 12 years of experience in IBM working with data in many ways, including data analysis, dashboard, ad hoc reports creation, DB2 SQL and Python. Developed reports based on client's data request and automated many reports using python scripts, over 5 years working with Agile Methodology and have certification for Scrum Master. Worked briefly on QUEST based schema independent system that converts natural language questions to SQL. Knowledge in RPA (Robotic Process Automation).

MBA degree in project management and graduation in Systems Information (IT), I am looking forward to growing my career knowledge, assisting in data science and analytics looking forward to delivering quality and better results.

I am very dedicated and proactive and always looking forward to learning new things and apply on my daily activities.

Experience



Data Analytics Analyst - Data Science

IBM

Jan 2019 - Present (2 years 10 months +)

- Data Analysis with Python to help on decision making.
- Table creation in order to achieve client's requirements for ad hoc reports requests and visual dashboards.
- Report creating with SQL to achieve the client request prior to deliver as a visual report in Cognos analytics.

Scrum Master responsibility for daily stand ups, kanban updates, backlog review.

- Maintenance of existing SQL reports and Cognos Analytics Reports.
- Maintenance and updates to existing Python scripts.

Maintenance of QUEST independent system that converts natural language questions to SQL.

Key achievements

- Over 80 hours of learning and being considered as Super Learner.
- Collaborated to improve the reporting requirements and delivery process and provided expected outcomes on time for my clients.



System Support Specialist

IBM

Jun 2010 - Jan 2019 (8 years 8 months)

- Support for Sellers and Sales Incentives Analyst on daily basis in various systems issues and updates.
- Responsible to create technical requirements with SQL showing where the issue in data was found and impacting the system for the higher-level support in order to fix the systems issue.
- Used best practices of Agile to reduce time wasted with same requirements for the same issue.
- Design Thinking in order to remove the need or create better practices on really old activities that was not being reviewed in years in order to reduce time wasted on unnecessary activities.
- Responsible to train new team members and lead them

Key achievements

- Considered a forward thinker. Seeing out grand challenges as well as incremental improvements whether in technology or in how to work and in what to deliver.
- Demonstrated effectiveness collaborating with others varies. For managers, actions to foster engagement yielded inconsistent results.



Intern - Student

IBM

Jun 2009 - Dec 2010 (1 year 7 months)

Responsible for opening higher level tickets for systems issue analysis and access maintenance.

Education



FGV - Fundação Getulio Vargas

MBA Gerenciamento de Projetos

2015 - 2016



Estácio

Bacharel em Sistemas de Informação

2008 - 2012

Licenses & Certifications



Certified Scrum Master - Scrum Alliance

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IBM Agile Explorer - IBM



IBM Design Thinking Practitioner - IBM



Duolingo Spanish Fluency: Intermediate (Estimated) - Duolingo



IBM Agile Advocate - IBM



Sales Incentives Professional - Foundational Level - IBM



Data Science Foundations - Level 1 - IBM

https://www.youracclaim.com/badges/25c3e571-d4af-40f8-9a52-cdcd648928eb/linked_i



Python 101 for Data Science - Cognitive Class



Introduction to Data Science - Cognitive Class



Python for Data Science - IBM



Cognitive Practitioner - IBM



IBM Virtual Collaborator - IBM



Enterprise Design Thinking Co-Creator - IBM



Data Visualization Using Python - IBM



Data Analysis Using Python - IBM



Applied Data Science with Python - Level 2 - IBM

Skills

Agile • Leadership • Project Management • Business Analysis • Desenvolvimento de software • Business Process Improvement • Business Intelligence • Software Development • IT Strategy • Cloud Computing

Honors & Awards



Incentives Operations - GSI - IBM

Dec 2017

Significantly contribute to the success of Sales Incentive CoE Brazil in 2017.