

# Zelios Athanasios

ICT professional

Athens, Greece

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## Skills

### Hard

- Python, R, C++, Java, SQL, MATLAB, SSRS, SSIS, SSAS, UML, BPMN, Tibco
- Windows, Linux, Unix
- Microsoft Office/ Project/ Visio/ Excel /Powerpoint/ Sharepoint/ Infopath/ BizTalk
- LabVIEW
- FESA, SILECS

### Soft

- Decision making
- Problem solving
- Presentation
- Public speaking
- Active listening
- Dealing with conflict
- Technical writing
- Systemic Thinker

## Languages

- **English:** Excellent (C2)
- **French:** Good (B1)
- **Spanish:** Basic (A1)

## Other

- Participation in Innovation Competition organized by IST college in Greece with the project of "Wish me Luck"-[www.wishluck.me](http://www.wishluck.me) (6th place awarded)
- Interests: kick-boxing, chess, sailing, cooking, basketball, technology, cinema , yoga, hiking

## Resume

I am an ICT professional with a wide background in research, information system management, software development and service sector. The international environment, my good communication skills and the curiosity for technology have been my best companions in a journey towards joy and success.

## Working Experiences

### Customer Support Engineer (2017 - present)

*Marinetraffic – Global Ship Tracking Intelligence*

Presales support

API services troubleshooting and Documentation responsible

Setting up Customer Success procedures

API Community growth responsible

### Electrical Engineer ( 2014 – 2016)

*European Organization for Nuclear Research (CERN)*

Data acquisition using LabVIEW

Database creation and maintenance: SQL and Microsoft Access

Development of Front-End software for instruments in the lab (C++, XML)

### Business Application Consultant (2011)

*Sieben Innovative Solutions ([www.sieben.gr](http://www.sieben.gr))*

Intranet development and document management using Microsoft Sharepoint, Microsoft Infopath and Javascript

### System Administrator in Department Lab (2008)

*Athens University of Economics and Business*

Installing and maintaining software and supporting students and university personnel

## Other working positions

Shift Manager at *TGI Fridays* (2006) and *Odeon Cinemas* (2009)

Scheduling, organizing personnel, resolving customer complaints and logistics

## Education

### MSc Information System Management (2015)

*Stockholm University, SU, Sweden*

### Diploma in Computer Science (2012)

*Athens University of Economics and Business*

o Information systems and security

o Databases and knowledge management

## Projects

### Development and analysis of a prototype module for a compact linear collider.

For its purposes I conducted the requirements analysis for the hardware and the software. The procurement and installation was co-organised and finalised by team members and finally was tested by software I developed.

**Installation and front-end development for cooling system in test facilities.** The project was about installing equipment proper for high precision measurements and analysis of the results which would lead to critical future decisions regarding the development of new systems.