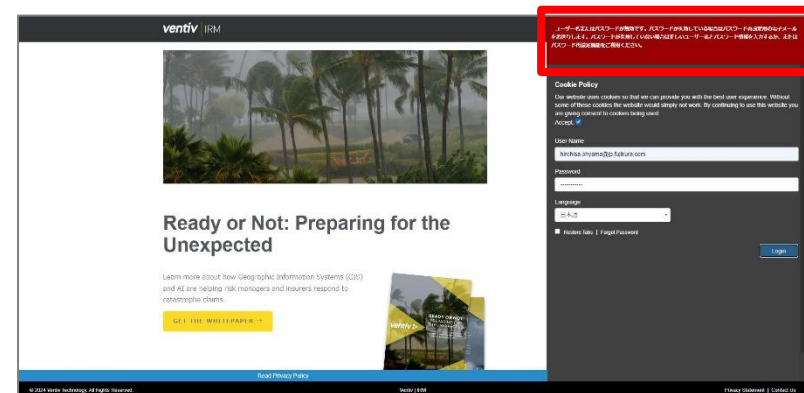


The procedure to set the new password when the password expired

F-RASS password lifetime is set to 2 months.

When the password expires, set a new password according to the following.

- ① Go to the F-RASS page, enter your username and last password, and click “Login”. An error message will appear and the system will send you an email to reset your password. (It is possible that the error message may appear in Japanese.)



In English

Either your user name or password are invalid. If your password has expired, you will receive an e-mail allowing you to re-set your password. Otherwise please enter your correct user name and password details or use the "Forgot Password" feature.

In Japanese


ユーザー名またはパスワードが無効です。パスワードが無効になっている場合はパスワード再設定用の電子メールをお送りします。パスワードが無効になっていない場合は正しいユーザー名とパスワード情報を入力するか、またはパスワード再設定機能をご利用ください。

- ② Click the link in the email from the system to access it.

Sender: noreply@ventivtech.com

Subject: IRM password expired

IRM password expired

 noreply@ventivtech.com
宛先 ● Ohyama Hirohisa (FJK 大山 博久)

アーカイブ 有効期限なし

 メッセージを日本語に翻訳する | 翻訳しない: 英語 | 翻訳に関する設定

Your IRM password has expired and needs to be reset.

Please click the following link to enter a new password:

<https://rca.ventivtech.com/Alpha/security/users/unverified?identifier=27fc0ade-8c37-4ece-9fb-b66d951613ef2>

This link can only be used once and will expire in 7 days.

Click here

The procedure to set the new password when the password expired

- ③ The page of setting a new password appears. Enter your current password and your new password (in two places, including for verification). The new password must be at least 8 characters long, using uppercase alphabets, lowercase alphabets, numbers, and symbols*.

*#, \$, %, &, @, ? , ! and other symbolic characters. If you enter a symbol that cannot be used, an error message appears.

The screenshot shows a dark-themed form titled "Enter and Confirm Your New Password". It contains three input fields: "Current Password", "New Password", and "Confirm Password". A blue "Next" button is located at the bottom right of the form. Three red callout boxes with arrows point to specific elements: the first points to the "Current Password" field with the text "Enter your last password"; the second points to both the "New Password" and "Confirm Password" fields with the text "Enter the new password in both"; the third points to the "Next" button with the text "Click here after entering the password".

If Change Password succeeds, you will see the following:

The screenshot shows a dark-themed box with the text "Change Password" in white. Below it is a green box with the text "Your password has been changed successfully" in white.

The procedure to set the new password when the password expired

Notes

*If you have tried to log in several times, you may have received more than one of the above emails. Just in case, please follow the link of the last email you received.

If you have received multiple similar emails, access from the last email you received

件名	差出人	受信日時 ▼
IRM password expired	noreply@ventivtech.c...	2024/01/15 (月) 10:37
IRM password expired	noreply@ventivtech.c...	2024/01/15 (月) 10:36

*If you go to the F-RASS page immediately after changing the password and try to log in, it is possible that you can't login to it. After the password change is accepted, please close the browser, open it again, and confirm your login.