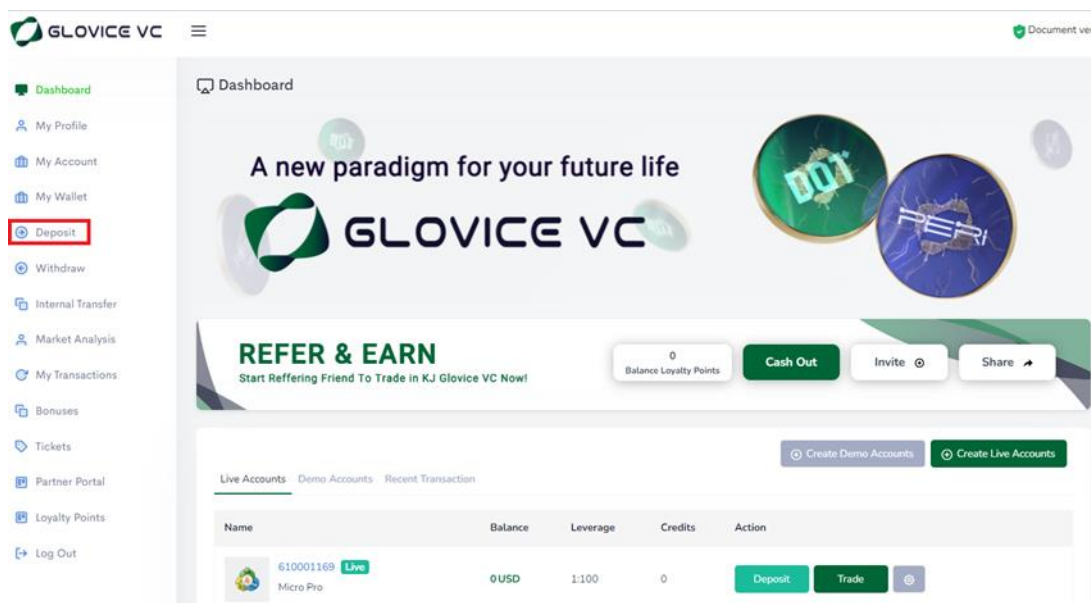


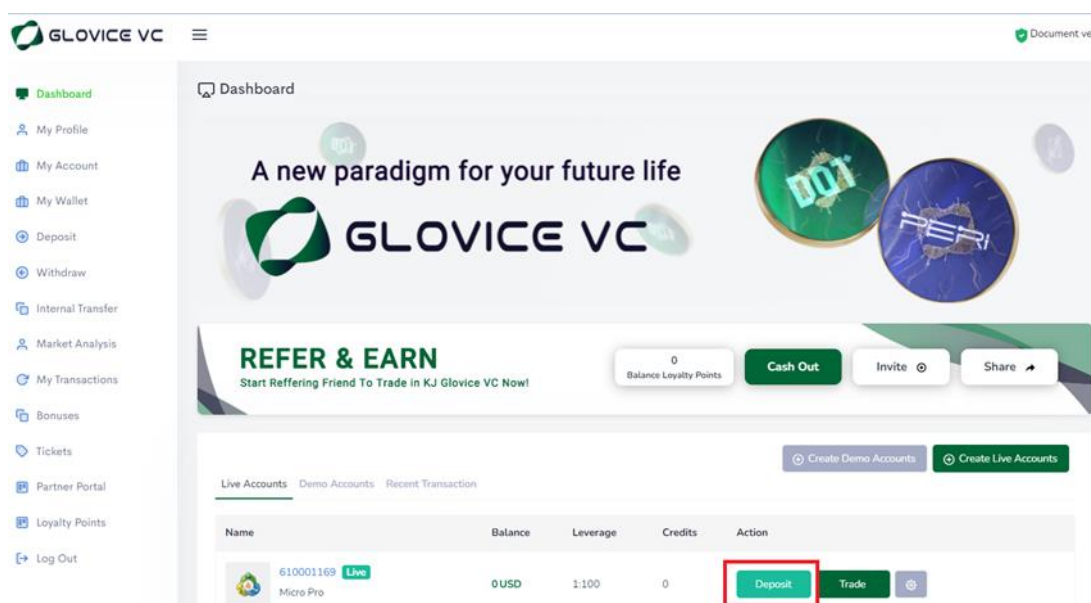
# Manual of Deposit & Withdrawal (Help2pay)

## I. Deposit

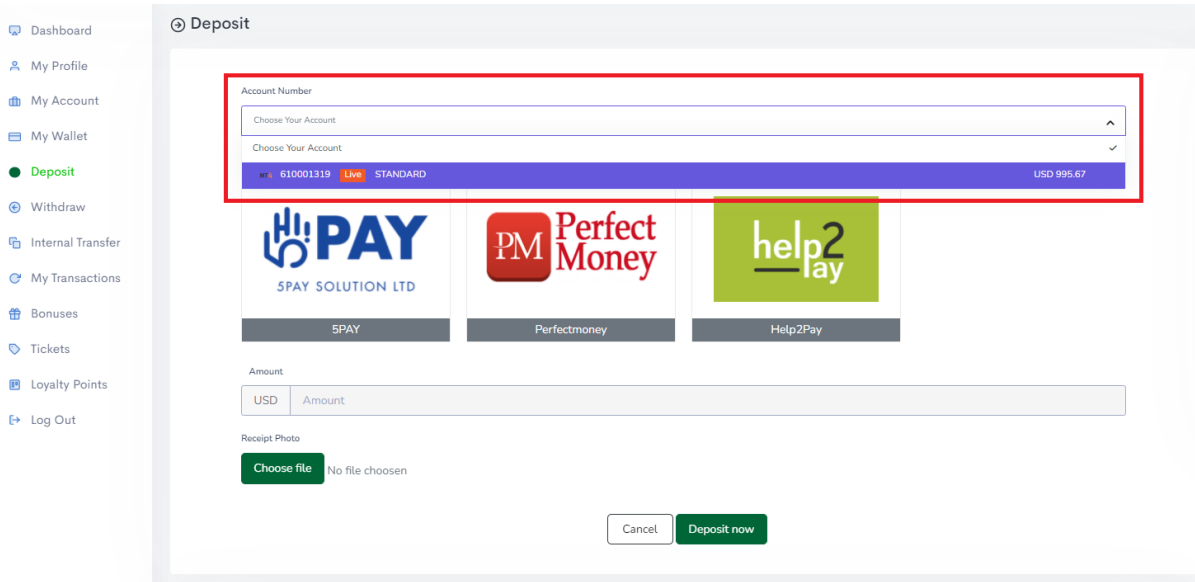
1. Please enter Glovice VC's Client portal. To enter the deposit page, please click "Deposit" in the menu bar.



\* You can also enter the deposit page by clicking the "Deposit" button on the right side of each MT4 account in Dashboard.

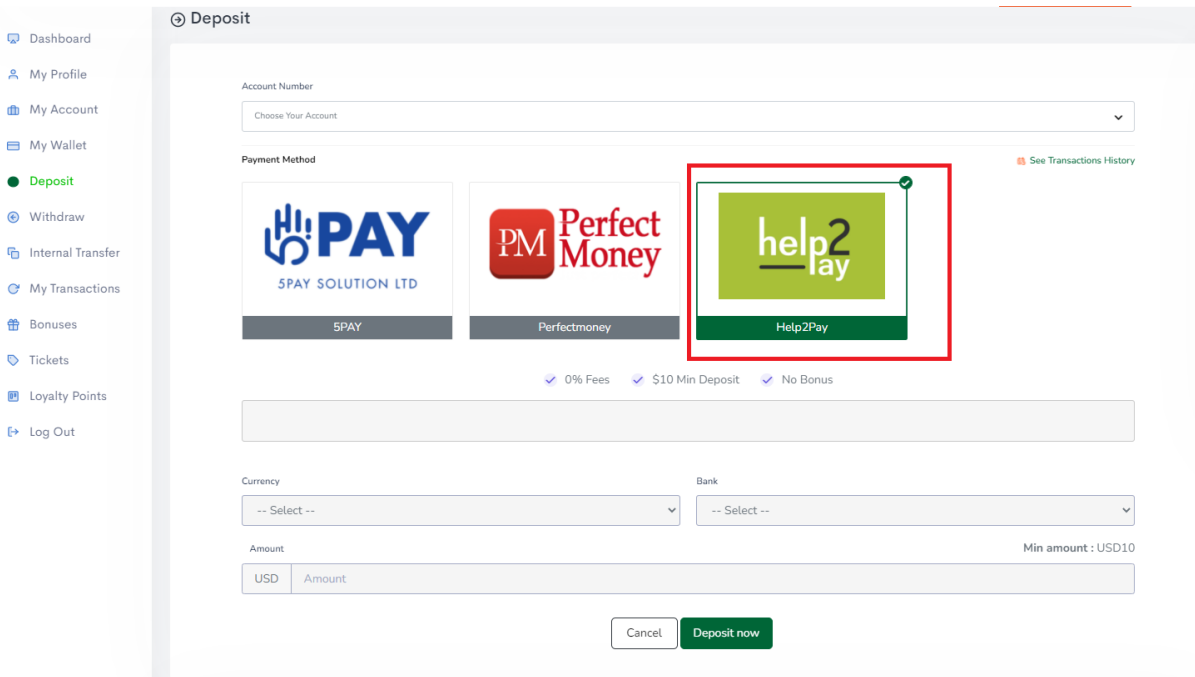


2. After clicking the “Deposit” button, you will be guided to the Deposit page. Please choose which MT4 account you would like to deposit to.



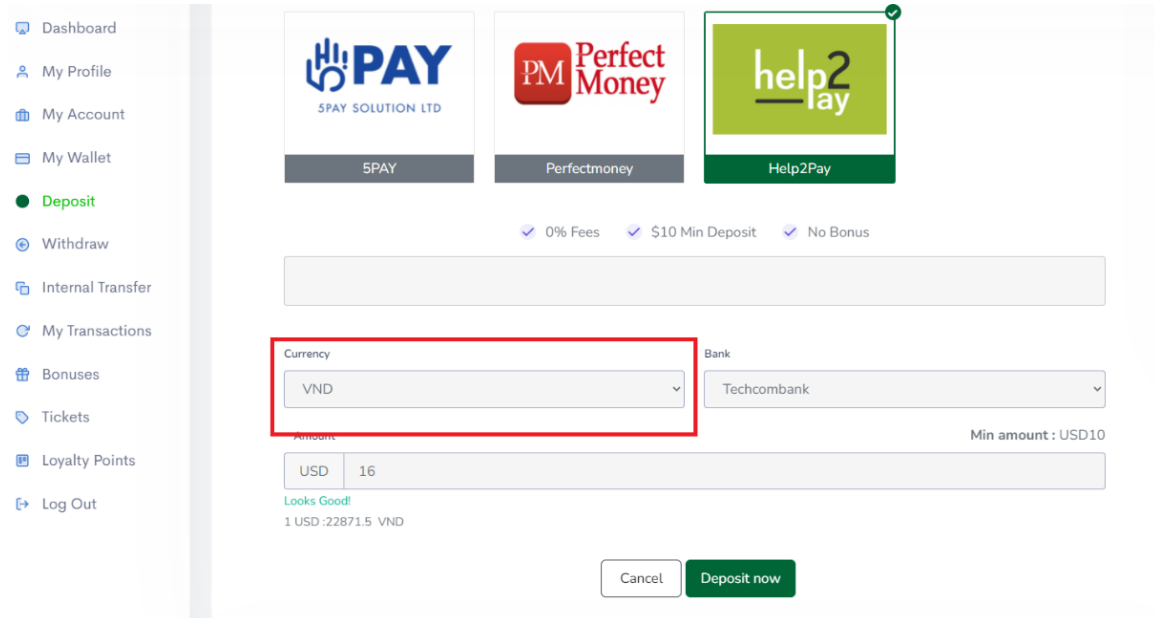
The screenshot shows the 'Deposit' page with a sidebar on the left containing links: Dashboard, My Profile, My Account, My Wallet, Deposit (highlighted), Withdraw, Internal Transfer, My Transactions, Bonuses, Tickets, Loyalty Points, and Log Out. The main content area is titled 'Deposit' and features a red-bordered box around the 'Account Number' section. This section includes a dropdown menu labeled 'Choose Your Account' and a list of accounts: '610001319' (Live) and 'STANDARD' (USD 995.67). Below this, there are three payment method logos: SPAY (SPAY SOLUTION LTD), Perfectmoney, and Help2Pay. Further down, there is an 'Amount' field with a dropdown for 'USD' and a text input for 'Amount'. A 'Receipt Photo' section has a 'Choose file' button and the text 'No file chosen'. At the bottom, there are 'Cancel' and 'Deposit now' buttons.

3. After choosing the MT4 account number, you can choose the payment methods. Please click on the Help2pay logo here.



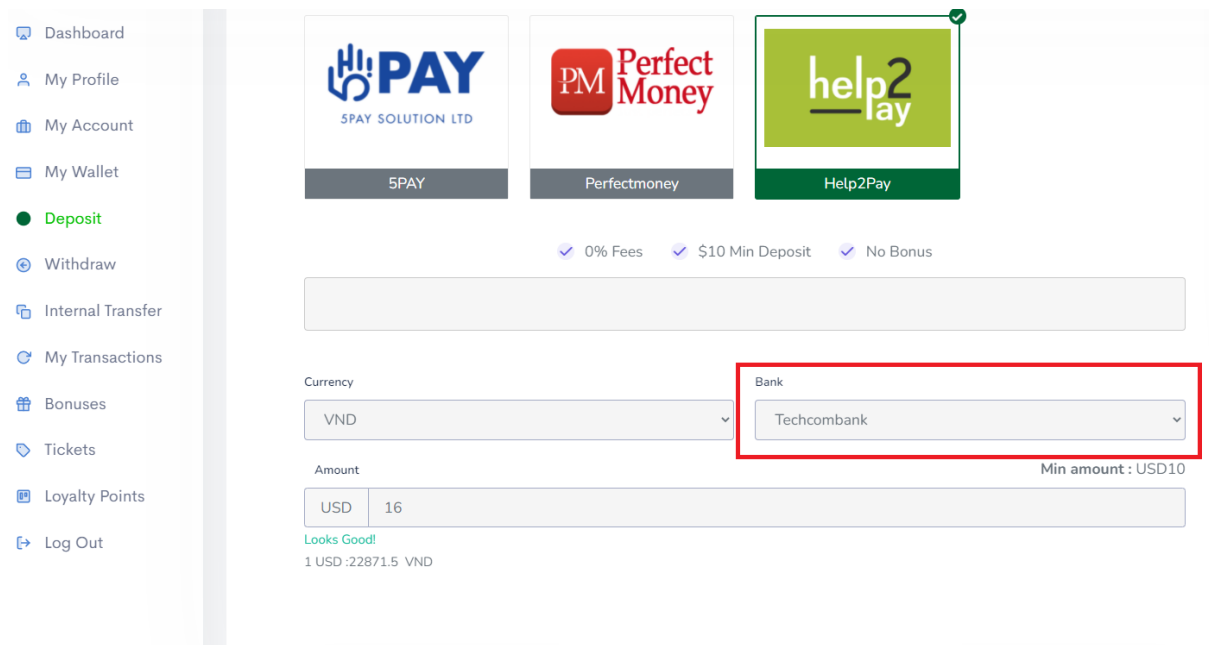
The screenshot shows the 'Deposit' page with the same sidebar. The 'Account Number' dropdown is now set to '610001319'. The 'Payment Method' section is highlighted with a red-bordered box and shows three logos: SPAY, Perfectmoney, and Help2Pay (which has a green checkmark). Below the logos, there are three checked options: '0% Fees', '\$10 Min Deposit', and 'No Bonus'. There is a 'See Transactions History' link on the right. Below the payment methods, there are 'Currency' and 'Bank' dropdown menus, both set to '-- Select --'. An 'Amount' field is also present. At the bottom, there are 'Cancel' and 'Deposit now' buttons. The 'Min amount : USD10' is displayed on the right side of the amount field.

4. In this step you will need to choose the currency you would like to deposit. Therefore, please click and choose “VND” for Currency.



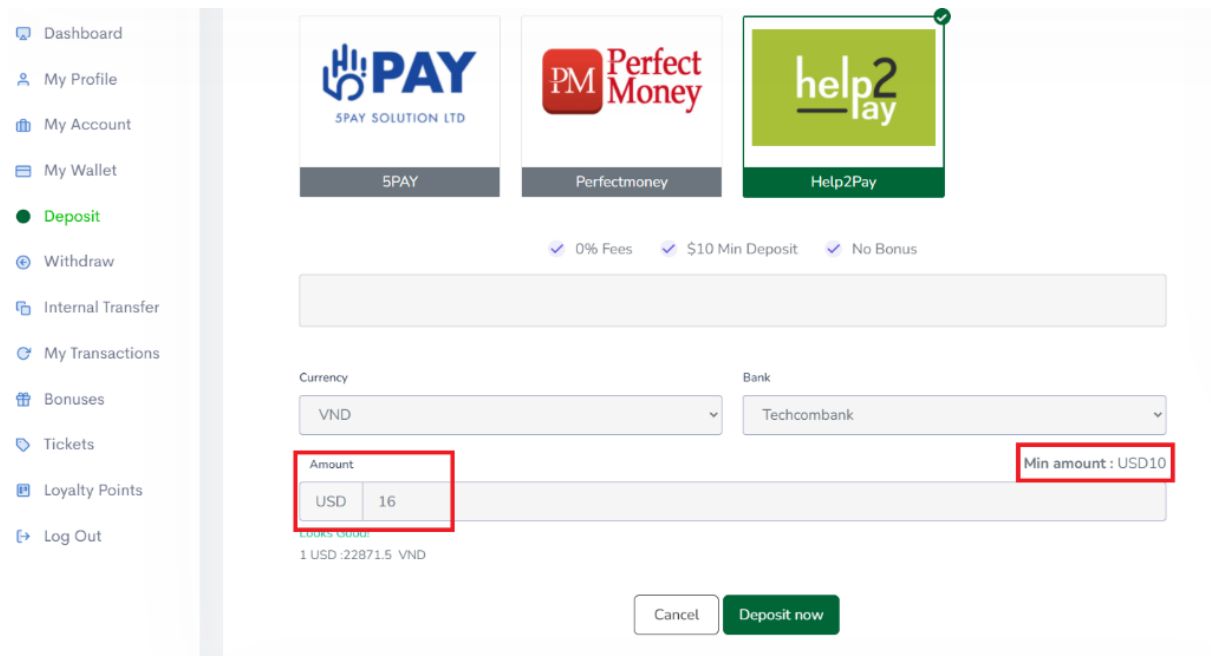
The screenshot shows the deposit interface with a sidebar on the left containing links: Dashboard, My Profile, My Account, My Wallet, Deposit (highlighted), Withdraw, Internal Transfer, My Transactions, Bonuses, Tickets, Loyalty Points, and Log Out. The main content area displays three payment methods: SPAY (SPAY SOLUTION LTD), Perfectmoney, and Help2Pay (marked with a green checkmark). Below these are three checkmarks: 0% Fees, \$10 Min Deposit, and No Bonus. A large empty input field is present. The 'Currency' dropdown menu is highlighted with a red box and shows 'VND' selected. The 'Bank' dropdown menu shows 'Techcombank'. The 'Amount' field is set to 'USD 16'. A note says 'Looks Good! 1 USD :22871.5 VND'. At the bottom are 'Cancel' and 'Deposit now' buttons.

5. After choosing your currency, please choose your Bank.



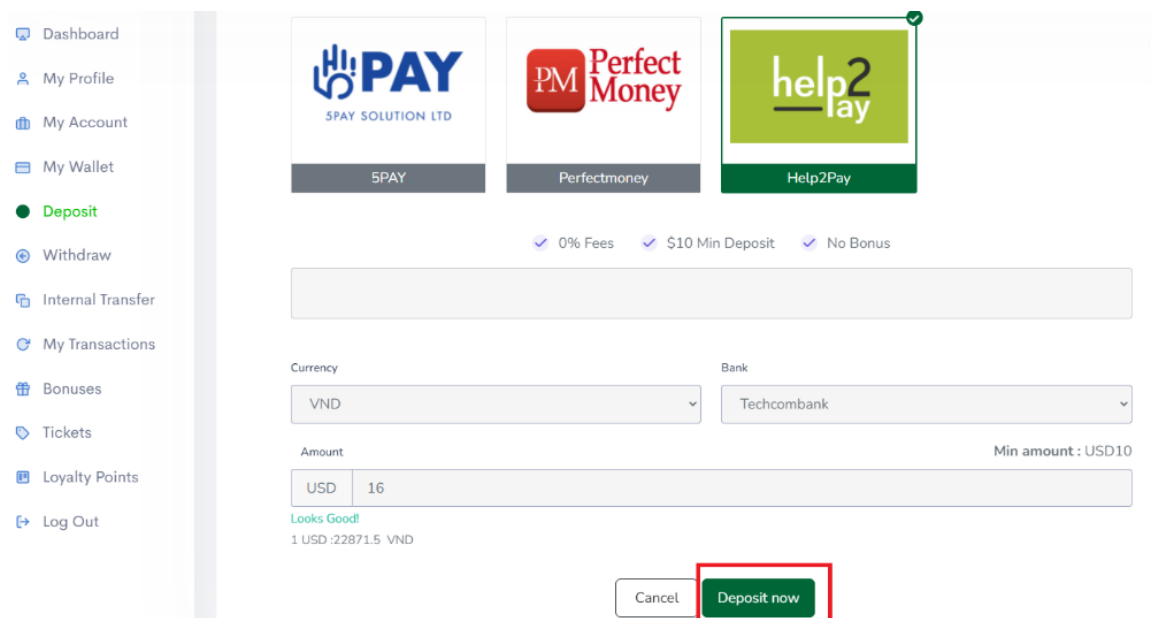
The screenshot shows the same deposit interface as before, but now the 'Bank' dropdown menu is highlighted with a red box and shows 'Techcombank' selected. The 'Currency' dropdown menu still shows 'VND'. The 'Amount' field is still 'USD 16'. The 'Looks Good! 1 USD :22871.5 VND' note is still present. The 'Cancel' and 'Deposit now' buttons are still at the bottom.

6. Enter the deposit amount in the “Amount.” Please be aware that the minimum amount should be over the “Min Amount” on the right side.



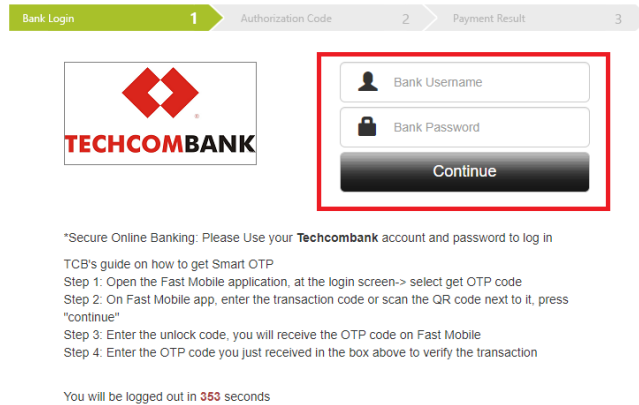
The screenshot shows the deposit interface with a sidebar on the left containing links: Dashboard, My Profile, My Account, My Wallet, Deposit (highlighted), Withdraw, Internal Transfer, My Transactions, Bonuses, Tickets, Loyalty Points, and Log Out. The main content area features three payment method logos: SPAY (SPAY SOLUTION LTD), Perfectmoney, and Help2Pay. Below the logos, there are three checkmarks: 0% Fees, \$10 Min Deposit, and No Bonus. A large empty input field is present. Below this, there are two dropdown menus: Currency (set to VND) and Bank (set to Techcombank). The Amount field is highlighted with a red box and contains 'USD' and '16'. To the right of the Amount field, a red box highlights 'Min amount : USD10'. Below the Amount field, it says 'Looks Good!' and '1 USD :22871.5 VND'. At the bottom, there are two buttons: Cancel and Deposit now.

7. After that, click the “Deposit now” button. Then you will be redirected to Help2pay portal.



This screenshot is identical to the previous one, showing the same deposit interface. The 'Deposit now' button at the bottom right is highlighted with a red box.

8. After being redirected to the Help2pay portal please enter your Username, Password, and click “Continue”.



Bank Login 1 Authorization Code 2 Payment Result 3

**TECHCOMBANK**

Bank Username

Bank Password

Continue

\*Secure Online Banking: Please Use your **Techcombank** account and password to log in

TCB's guide on how to get Smart OTP

Step 1: Open the Fast Mobile application, at the login screen-> select get OTP code

Step 2: On Fast Mobile app, enter the transaction code or scan the QR code next to it, press "continue"

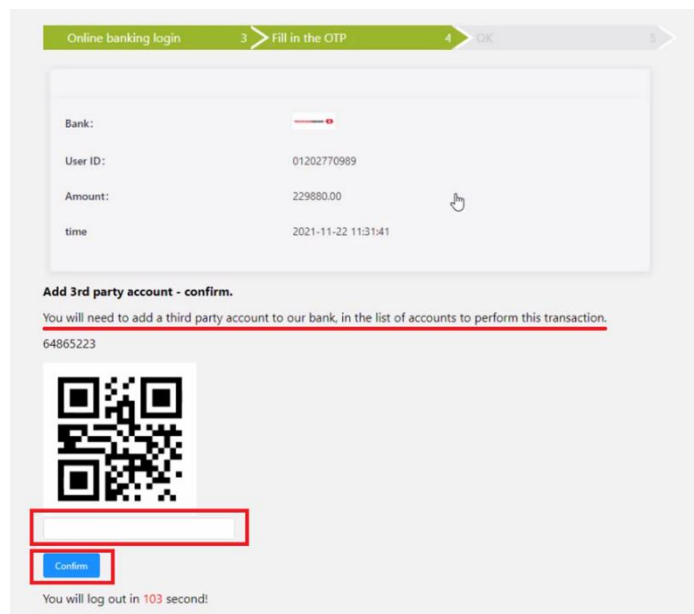
Step 3: Enter the unlock code, you will receive the OTP code on Fast Mobile

Step 4: Enter the OTP code you just received in the box above to verify the transaction


You will be logged out in 353 seconds

11. Once you log in successfully, you will need to confirm your account by keying in the OTP code in your bank application.

\*(You will receive the OTP code when you successfully log in to your bank account in the last step)



Online banking login 1 Fill in the OTP 2 OK 3 4 5

Bank: 

User ID: 01202770989


Amount: 229880.00

time: 2021-11-22 11:31:41

**Add 3rd party account - confirm.**

You will need to add a third party account to our bank, in the list of accounts to perform this transaction.

64865223



Confirm

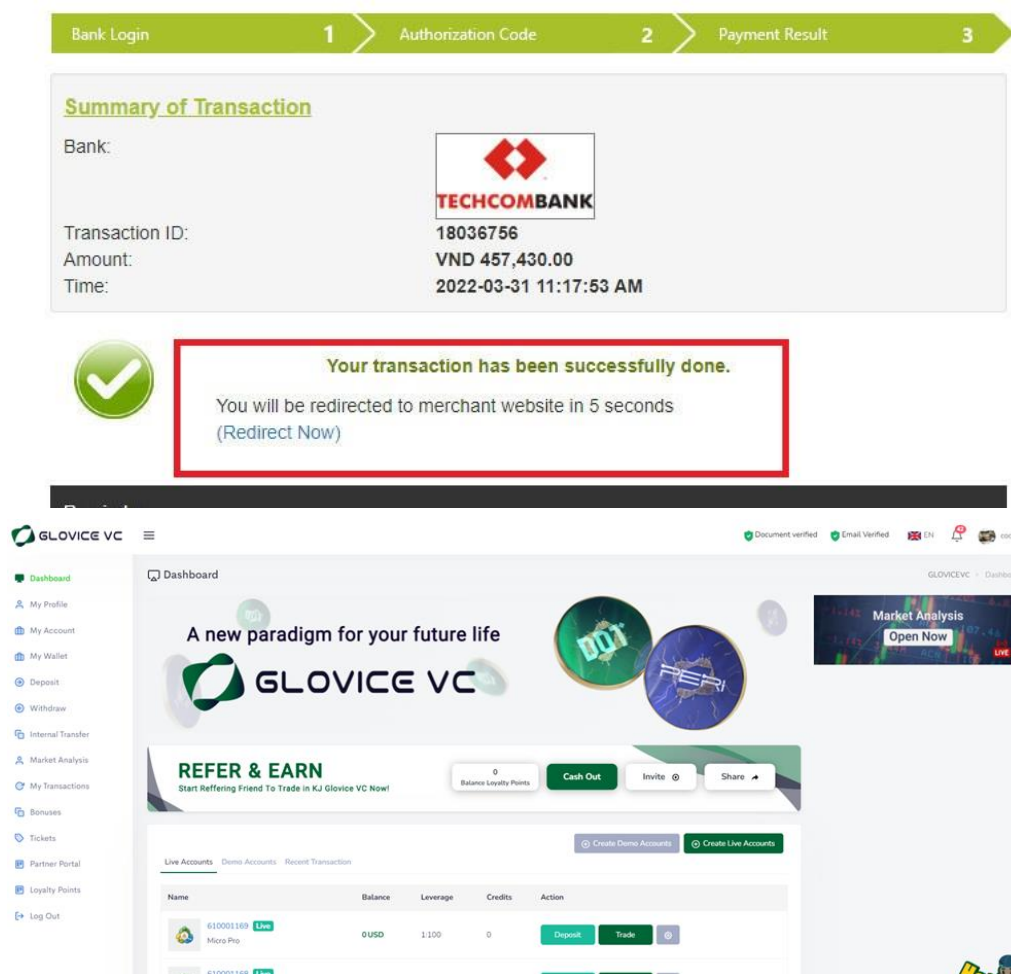
You will log out in 103 seconds

Therefore, please go to your bank application and key in the OTP code in the blank area.

Sometimes you will need to use the scan function in your bank application to scan the QR code down below to get the OTP code, which depends on the policy of the bank.

Here are the banks that will need you to scan the QR code: MB Bank, HDBank, TPBank, Vietcombank

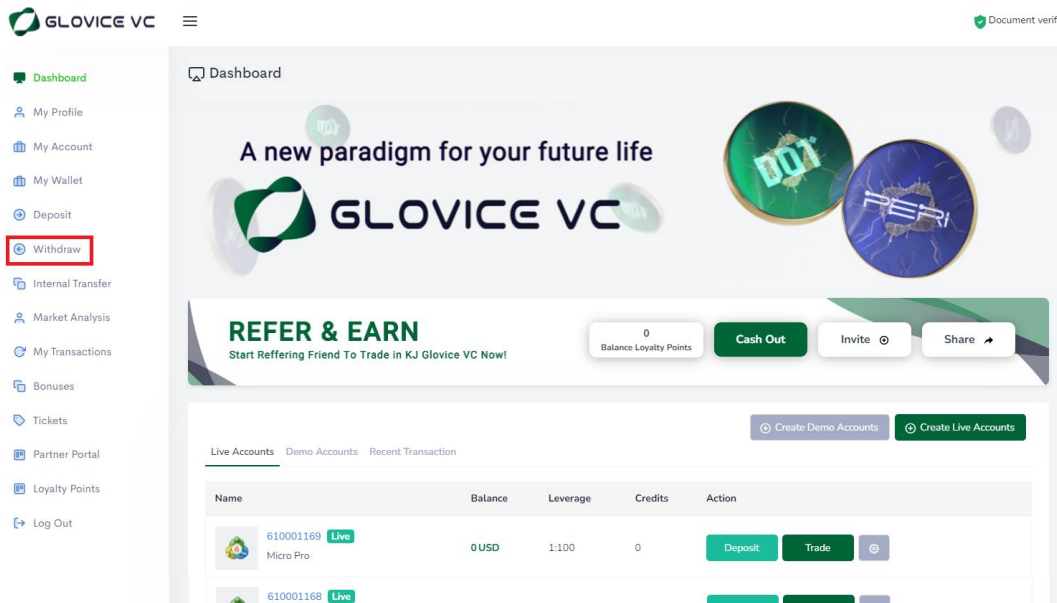
12. When the OTP code is verified, you will be able to see the “Successful payment” page. After 5 seconds you will be redirected to Glovice VC’s page. It would be the end of the payment procedures.



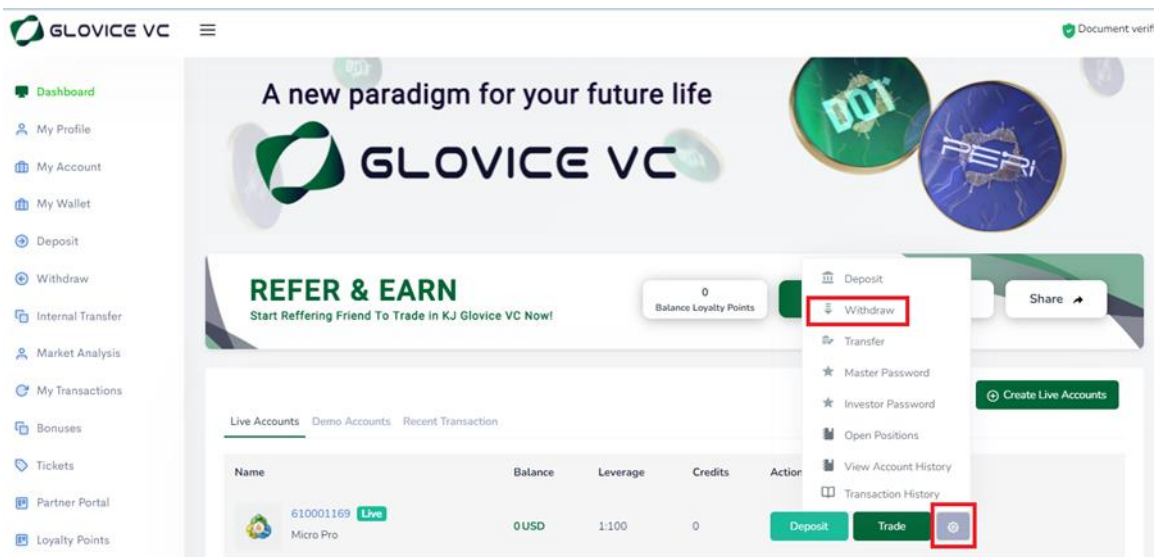


## I. Withdrawal

1. Please enter Glovice VC's Client portal. To enter the withdraw page, please click the "Withdraw" in the menu bar.

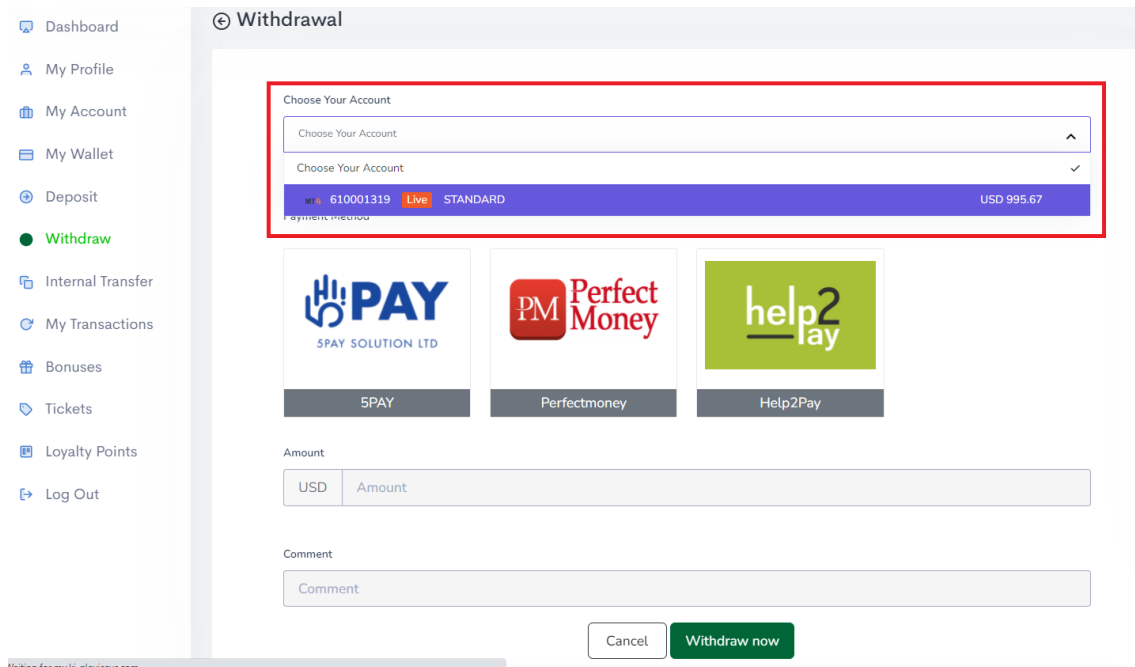


\* You can also enter the Withdraw page by clicking the gear wheel icon on the right side of each MT4 account in Dashboard.



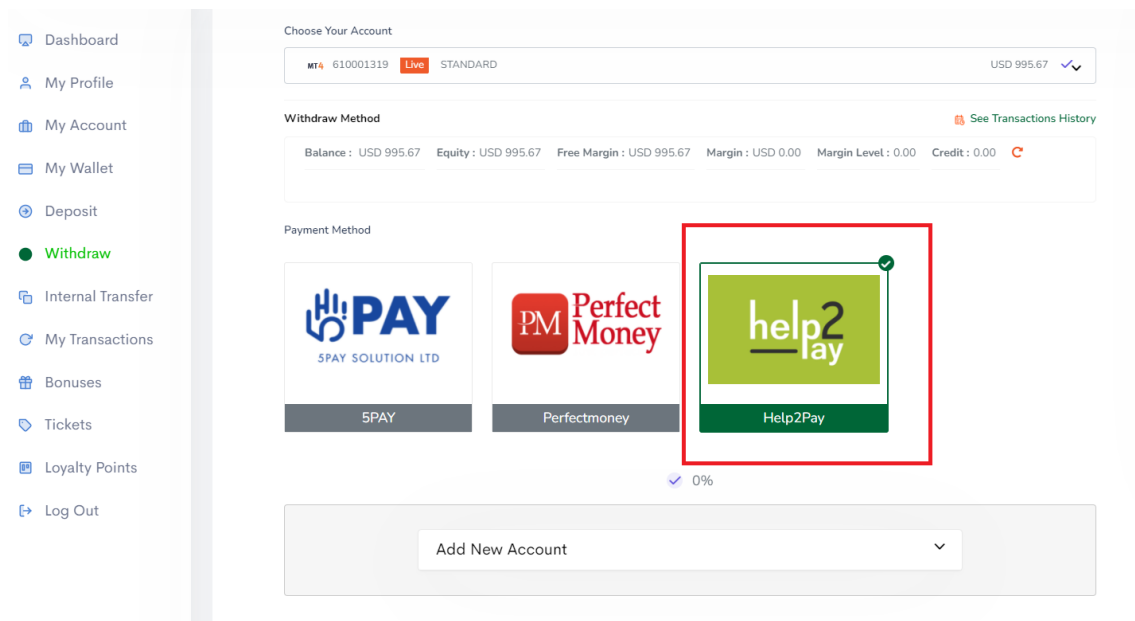


2. After clicking the “Withdraw” button, you will be guided to the Withdraw page. Please choose which MT4 account you would like to withdraw from.



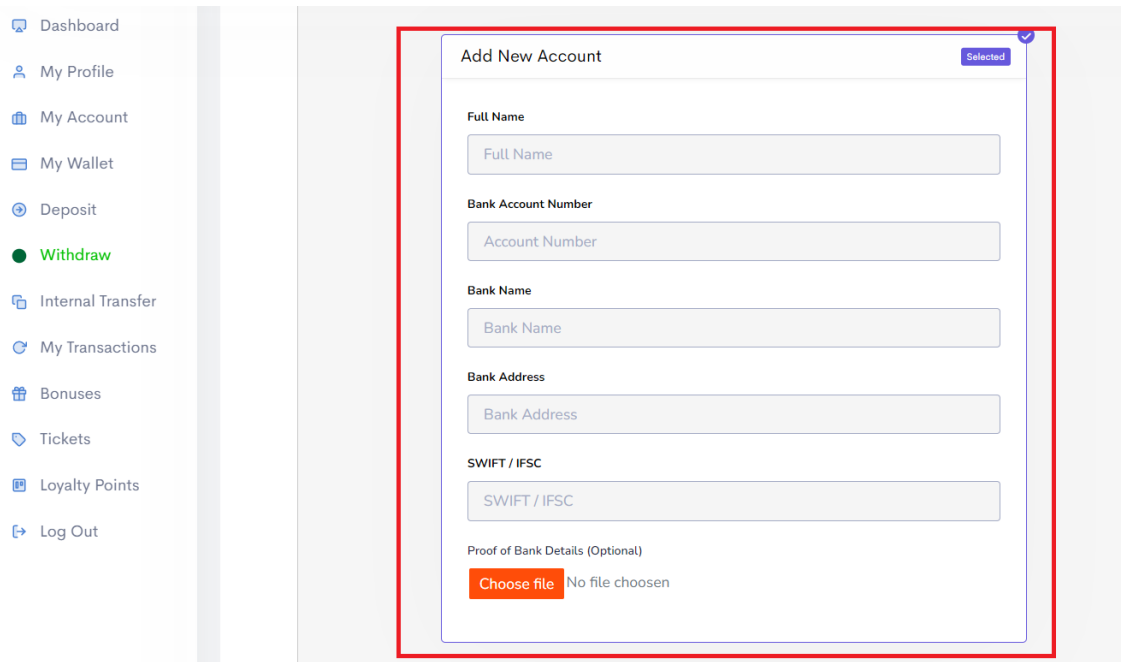
The screenshot shows the 'Withdrawal' page with a sidebar menu on the left containing: Dashboard, My Profile, My Account, My Wallet, Deposit, Withdraw (highlighted), Internal Transfer, My Transactions, Bonuses, Tickets, Loyalty Points, and Log Out. The main content area is titled 'Withdrawal' and features a 'Choose Your Account' dropdown menu, which is highlighted with a red box. Below the dropdown are three payment method options: 5PAY, Perfectmoney, and Help2Pay. At the bottom, there are fields for 'Amount' (USD) and 'Comment', and buttons for 'Cancel' and 'Withdraw now'.

3. After choosing the MT4 account number, you can choose the payment methods. Please click on Help2pay logo here.



The screenshot shows the 'Withdrawal' page with the 'Choose Your Account' dropdown menu set to 'MT4 610001319 Live STANDARD' with a balance of 'USD 995.67'. Below this, the 'Withdraw Method' section displays account details: Balance: USD 995.67, Equity: USD 995.67, Free Margin: USD 995.67, Margin: USD 0.00, Margin Level: 0.00, and Credit: 0.00. The 'Payment Method' section shows three options: 5PAY, Perfectmoney, and Help2Pay. The Help2Pay option is highlighted with a red box and a green checkmark. At the bottom, there is a button labeled 'Add New Account'.

4. In this step you will need to fill in your full name, bank account number, bank name, bank address, and SWIFT code so that we can withdraw and transfer the money to your bank account.



Dashboard

My Profile

My Account

My Wallet

Deposit

**Withdraw**

Internal Transfer

My Transactions

Bonuses

Tickets

Loyalty Points

Log Out

**Add New Account** Selected

Full Name

Full Name

Bank Account Number

Account Number

Bank Name

Bank Name

Bank Address

Bank Address

SWIFT / IFSC

SWIFT / IFSC

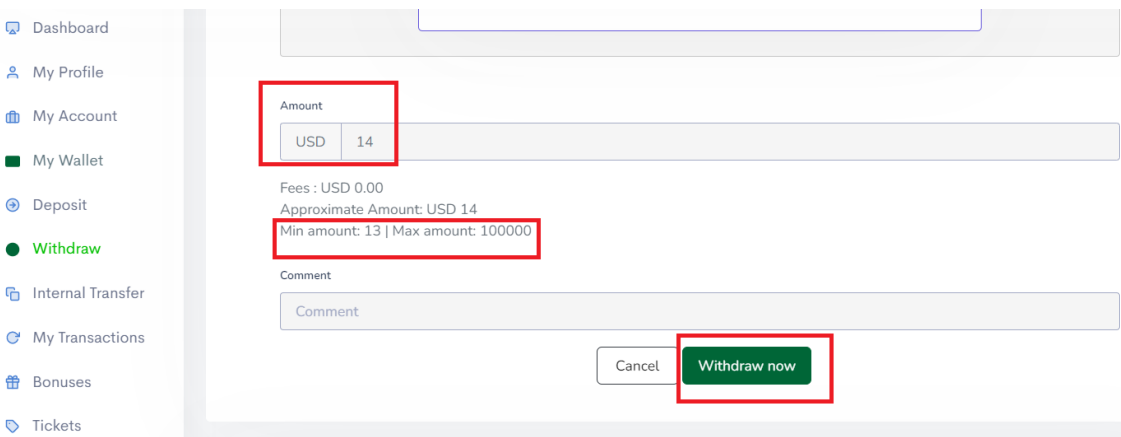
Proof of Bank Details (Optional)

Choose file No file chosen

5. Enter the withdrawal amount in the “Amount.”

Please be acknowledged that the minimum amount should be over the “Min Amount” and lower than the “Max Amount” .

After filling in all the necessary information, you can click the “Withdraw now” button.



Dashboard

My Profile

My Account

My Wallet

Deposit

**Withdraw**

Internal Transfer

My Transactions

Bonuses

Tickets

Amount

USD 14

Fees : USD 0.00

Approximate Amount: USD 14

Min amount: 13 | Max amount: 100000

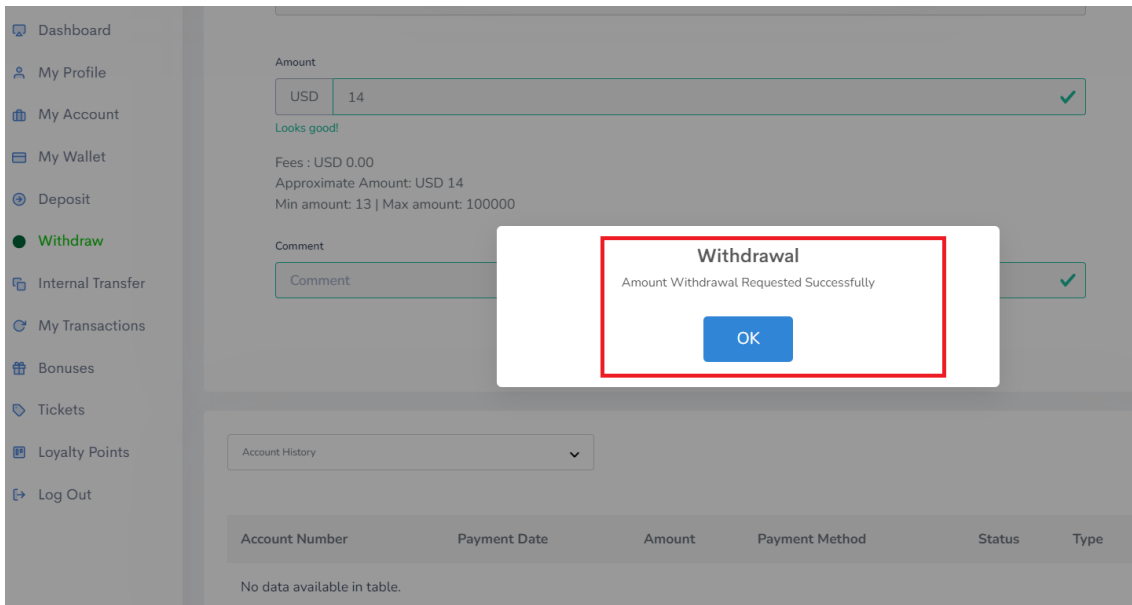
Comment

Comment

Cancel Withdraw now

6. If the withdrawal request is successful, you can see the popup message down below. This is the end of Withdrawal procedures.

Once Glovice VC approves your withdrawal request, you will receive the withdrawal in your bank account. Until then you can your transaction status under “Account history”.



Amount

USD 14 ✓

Looks good!

Fees : USD 0.00  
Approximate Amount: USD 14  
Min amount: 13 | Max amount: 100000

Comment

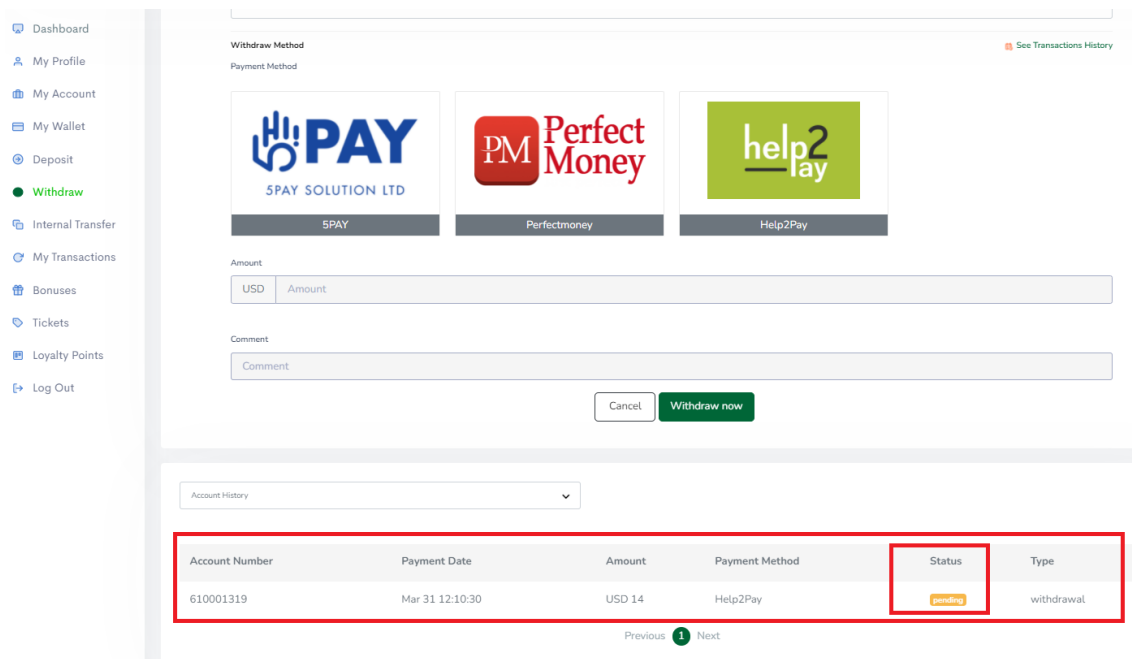
Comment

Withdrawal  
Amount Withdrawal Requested Successfully

OK

Account History

Account Number	Payment Date	Amount	Payment Method	Status	Type
No data available in table.					



Withdraw Method

Payment Method

SPAY SOLUTION LTD

Perfectmoney

Help2Pay

SPAY

Perfectmoney

Help2Pay

Amount

USD Amount

Comment

Comment

Cancel Withdraw now

Account History

Account Number	Payment Date	Amount	Payment Method	Status	Type
610001319	Mar 31 12:10:30	USD 14	Help2Pay	pending	withdrawal

Previous 1 Next