

Risk Control Policy

1. Objective

The Risk Control policy of VLINKPAY is designed to mitigate risks related to fraud, financial losses, and legal compliance. The policy ensures that the applicable legal framework carries out all business Activities.

2. Scope

This policy applies to all customers, partners, and employees involved in VLINKPAY's business activities.

3. Customer Identity Verification

- VLINKPAY performs KYC to ensure that customers are legitimate.
- Customer information is stored securely and is not shared with third parties without consent.

4. Fraud Detection and Prevention

- Real-Time Monitoring: VLINKPAY employs a real-time transaction monitoring system to detect suspicious or fraudulent activities.
- Early Warning System: When suspicious activities are detected, alerts are triggered for the risk management team to review.

5. Dispute Resolution and Refund Management

VLINKPAY is committed to resolving disputes and processing refund requests within 7 Days. All refund requests are reviewed carefully to avoid fraudulent claims.

6. Regular Employee Training

Employees undergo regular training on risk control procedures, including detecting and handling unusual transactions and fraud prevention.

7. Data Security and Protection

All customer and transaction data are encrypted and securely stored.

VLINKPAY complies with local and international data protection regulations.

8. Policy Review and Updates

The risk control policy will be reviewed and updated periodically to align with changing legal requirements and market conditions.