NGUYEN THANH TRUNG

DEVOPS ENGINEER

01/09/2000

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INTRODUCTION

DevOps/System Engineer with over **3 years of IT Support experience**, possessing a strong foundation in **system administration (Active Directory, DHCP, Palo Alto, AWS, Azure)**. Proficient in **CI/CD, Docker, Kubernetes, Terraform, Jenkins**, and have implemented real-world DevOps projects. Seeking a **DevOps Engineer** role to optimize infrastructure and CI/CD processes.

EDUCATION

◆ **CAO THANG TECHNICAL COLLEGE**

09/2018

NETWORK ADMINISTRATOR

GPA: 7.8

01/2022

CERTIFICATE

TOIEC 08/2021

TOIEC 500

CCNA NHAT NGHE (03/2022-05/2022)

Router, Switch Cisco, VLAN, STP, OSPF, EIGRP, TCP/IP, OSI, TCP/IP.

PTE 11/2023

PTE 42

DEVOPS BKACAD Center (10/2024 - 02/2025)

Jenkins, Docker, Python, Bash, CI/CD, Git, Terraform, Kubernetes Provider, Container, AWS.

WORK EXPERIENCE

◆ **MI-JACK MANUFACTURING GLOBAL VIETNAM**

03/2025

IT Engineer

- Receive and promptly respond to IT support requests for hardware and software issues from users.
- Setting Up New Users and Access: This includes creating user accounts, granting access to the intranet, and managing permissions. It also involves preparing and setting up computers for new employees and installing and configuring hardware and software components.
- Manage IT assets (laptops, desktops). Provide the manager with a monthly report on the current state of the IT assets and propose solutions to improve their quality and performance.
- Maintaining and managing active directories, updating management, and other company systems.
- I work related to the ticket system.
- Managed IT infrastructure**: AD, DHCP, DNS, Azure.

06/2024

SKILLS

◆ SKILLS

Networking:
AD, DHCP, DNS, CCNA, Palo Alto, OPNSense.

Cloud & DevOps:
AWS (IAM, S3, EC2, CloudWatch, Terraform, Kubernetes Provider), Azure, Docker, CI/CD (Jenkins, GitHub Actions), Prometheus, Grafana.

Programming & Automation:
Python, Bash, Git.

Soft Skills:
Flexibility, adaptability, diligence, and basic English communication skills.

NOTABLE PROJECTS

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Present

CI/CD for Fullstack: my-fullstack-app, hackathon-beginner
- Description: Built an automated CI/CD pipeline for deploying full-stack.
- Technologies: Docker, Kubernetes, Terraform, Jenkins, AWS (EC2, S3, IAM).
- Achievements: Created Dockerfiles, Kubernetes manifests, and CI/CD pipelines using Jenkins.

GitHub link:
https://github.com/bansclose/

Cloud Infrastructure Automation:
- Description: Automated AWS infrastructure deployment using Terraform.
- Technologies: Terraform, AWS (IAM, S3, EC2), Jenkins.
- Achievements: Developed Terraform scripts to provision cloud resources from scratch.

Future

◆ VNG CORPORATION

04/2024

Associate IT Support Engineer

- Perform troubleshooting, system maintenance, monitor, and configure the system, and provide system troubleshooting support for the Jira system.
- Carry out the operation of the transferred system (with documentation and instructions).
- Receive and handle issues for customers (with procedures and documentation).
- The person is responsible for the project manager position of ISO 27001 certification.
- Working with AWS including IAM, S3, EC2, CloudWatch, and buying VPS with Vultr, know basic AWS services.
- Have basic knowledge of Jenkins, docker, python, bash, CI/CD, Git.

04/2023

◆ SHOPEE PTE. LTD AND THE SIGNATUREN JOINT-STOCK COMPANY

03/2023   ### IT Engineer

- Involve in purchasing procedures and documents, work with service providers.
- Survey, install, deploy, configure hardware and software such as: LAN, Wifi, Router, access control device, Camera..
- Handle requests, troubleshoot software/hardware on user devices.
- Create IT guides, support more than 1000 users.
- Support directly at level 1 with troubleshooting, identifying the root cause of desktop management, camera, video conferencing, warehouses support, LAN… Ensure there is no future occurrence of the same incident, and also ensure that the incidents are resolved following agreed team leader.
- Perform other tasks as assigned by the IT Support service – Team leader.
- Manage and update IT Asset list (Laptop, Desktop, Computer list, Printer, …) on ticket.

04/2021