

Thanh Le

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California State University Sacramento

August 2019 – December 2023 (Expected)

Computer Science B.S., Mathematics Minor

Skills

- Languages: Html, CSS, JavaScript, Java, Python, SQL, ReactJS, XML
- Framework: Django
- Tools: Git, GitHub, Jira, Numpy, Scikit-learn
- Databases: MongoDB, MySQL
- Interpersonal: Team-oriented, Organizational, Problem-Solving, Customer Service, Adaptability

Experience

Fulfillment Associate at Lowe's

July 2022 – Present | Rancho Cordova, CA

- Increased customer satisfaction by 10% by cross training in multiple departments to be able to assist customers wherever they are and whenever they need help.
- Reduced the order completion time by 30% by using a personalized order management method
- Increased the frequency of 10s on surveys by 15% by reducing the amount of time the customer has to wait for their order when they arrive

Student Assistant at CHHS

September 2021 – August 2022 | Sacramento, CA

- Completion of all projects in an efficient manner by utilizing the triage method
- Increase in visitor satisfaction by directing them to the appropriate facility and/or facility member in a timely manner
- Reduced the amount of time for computer lab setup by 30% by working with IT to replace and optimize all computers

Projects

Team Project: Tea Rex Website

January 2023 – December 2023 | Sacramento, CA

- Created a prototype of a website alongside a team using ReactJS, TailwindCSS, and Prisma to replace the client's current website
- Implemented Menu Page where customers can look at the menu and add items to cart using ReactJS and TailwindCSS
- Implemented a Shopping Cart Page where users can check their items in their cart before checkout using ReactJS and TailwindCSS
- Implemented a Shopping Cart Button in the Navigation bar where users will be redirected to the Shopping Cart Page upon clicking the button using ReactJS and TailwindCSS

Team Project: Forumerrorly

August 2021 – December 2021 | Sacramento, CA

- Created a forum alongside a team which resulted in a website similar to Reddit using Python, JavaScript, CSS, Django, and HTML
- Designed a front-end user interface based on data collected from 5 user interviews which resulted in a better user experience with HTML and CSS
- Implemented account creation and login/logout functionality for user privacy and personalization using HTML and Django
- Implemented tab navigation which led to a more accessible user-friendly interface using HTML and CSS