# Thanh Tran (John)

Junior Frontend Developer / System Analyst



### **CONTACT INFORMATION**

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## **EDUCATION**

Jan 2021 -

\*Junior Front End Developer,

Current

CodeAcademy/FreeCodeCamp\*

HTML/CSS & Javascript

2012 - 2018

Master of Information Technology,

Charles Sturt University

- Graduated as System Analyst & Computer network.
- Managed a student project to develop a weekly IT News podcast.



# **SKILLS**

Technical - HTML/CSS, Javascript, C#, bash/command line & SQL, MS Office, Photoshop, WordPress.

Learning management- Proven ability to write

system

report, manage,

communicate & enroll students through LMS

software system.

Customer Service- Background in Sales with deep

understanding of negotiating & handling customer's complaints.



IT Professional with highly self-motivated individual who love learning and improving my-self on a daily basis particularly in IT career. My greatest strength is business awareness and hardworking, which enables me to be a valuable asset to your organization over a long period.



# **EXPERIENCE**

May 2019 -Aug 2019

LMS Support officer (Intern)

Builders Academy Australia (BAA)

- Manage student's enrolments using Vetrak, Circulate & LMS database system
- Responsible for creating, improving, and developing IT project strategies.
- Editing learning contents using Adobe Premiere Pro
- · Write reports to keep track of the team's progress
- · Diagnosed problems with hardware and operating systems and implemented solutions to increase efficiency.

# Oct 2009 -Current

#### Cashier/Sale Assistant

McDonlad (pass) - Schnitz(current)

- · Responsible for delivering quality food & professional services to customers
- Assist managers to run shifts during rush hour
- Menu expert, check in to see customers are happy with their meals
- · Respect and communicate well with my work colleagues



# **CERTIFICATIONS**

Dec 2019

ICT Professional year.

Aug 2019

BAA Certificate of appreciation.

Sep 2019

Pearson Test of English: level

Superior

Nov 2012

Certificate III in Retail.



### **PORTFOLIO**

June 2021

https://thanhlearntech.github.io/P ortfolio/

Reference

Available on request.