Thanh Tran

Junior Frontend Developer / IT Support

CONTACT INFORMATION

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EDUCATION

1996-09 - 2001-05   **Master of Computer Science, University of Maryland**

- Graduated Summa Cum Laude.
- Member of Student Association of Project Management
- Managed a student project to develop a weekly IT News podcast.

SKILLS

Business Process Improvement- history of successful innovations leading to cost savings.

Vendor Management- proven track record of managing vendors in projects with budgets of over $1'000'000.

Project Scheduling- over 90% of projects led were finished in due time.

Sales Analysis- background in IT Sales with deep understanding of negotiating contracts.

SUMMARY

IT Professional with over 10 years of experience specializing in IT department management for international logistics companies. I can implement effective IT strategies at local and global levels. My greatest strength is business awareness, which enables me to permanently streamline infrastructure and applications.

EXPERIENCE

2006-12 - present   **Senior Project Manager**
Seton Hospital, ME

- Oversaw all major hospital IT projects for 10+ years, focus on cost reduction.
- Responsible for creating, improving, and developing IT project strategies.
- Implemented the highly successful Lean Training and Six Sigma projects for all employees.
- I reduced the costs of IT infrastructure maintenance by 5% in 2015 by successfully rebuilding the infrastructure.

2004-09 - 2006-12   **Junior Project Manager**
Seton Hospital, ME

- Streamlined IT logistics and administration operation cutting costs by 25%.
- Diagnosed problems with hardware and operating systems and implemented solutions to increase efficiency.
- Maintained the user database of over 30000 patients, implemented new solutions inside the dashboard.
- Managed project for lean training for all IT Support Officers.

CERTIFICATIONS

2015-05	PMP - Project Management Institute
2014-04	PRINCE2® Foundation