

# Thanh Tran (John)

Junior Frontend Developer / System Analyst



## CONTACT INFORMATION

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## EDUCATION

**Jan 2021 - Current** \***Junior Front End Developer,**  
*CodeAcademy/FreeCodeCamp\**

- HTML/CSS & Javascript

**2012 - 2018** **Master of Information Technology,**  
*Charles Sturt University*

- Graduated as System Analyst & Computer network .
- Managed a student project to develop a weekly IT News podcast.



## SKILLS

**Technical** - HTML/CSS, Javascript, C#,  
bash/command line & SQL, MS Office,  
Photoshop, WordPress

**Learning management-** Proven ability to write  
**system** report, manage,  
communicate & enroll  
students through LMS  
software system

**Customer Service-** Background in Sales with deep  
understanding of negotiating &  
handling customer's complaints.



## SUMMARY

IT Professional with highly self-motivated individual who love learning and improving my-self on a daily basis particularly in IT career. My greatest strength is Business Awareness and Trustworthy, which enables me to be an asset to your organization over a long period.



## EXPERIENCE

**May 2019 - Aug 2019** **LMS Support officer (Intern)**  
*Builders Academy Australia (BAA)*

- Manage student's enrolments using **Vetrak, Circulate** & LMS database system
- Responsible for creating, improving, and developing IT project strategies.
- Editing learning contents using Adobe Premiere Pro
- Write reports to keep track of the team's progress
- Diagnosed problems with hardware and operating systems and implemented solutions to increase efficiency.

**Oct 2009 - Current** **Cashier/Sale Assistant**  
*McDonlad (pass) - Schnitz(current)*

- Responsible for delivering quality food & professional services to customers
- Assist managers to run shifts during rush hour
- Menu expert, check in to see if customers are happy with their meals
- Respect and communicate well with my work colleagues



## CERTIFICATIONS

**Dec 2019** ICT Professional year  
**Aug 2019** BAA Certificate of appreciation  
**Sep 2019** Pearson Test of English: level Superior  
**Nov 2012** Certificate III in Retail



## PORTFOLIO

**June 2021** [thanhlearntech.github.io/Portfolio/](https://thanhlearntech.github.io/Portfolio/)

**Reference** Available on request