

Thanh Tran

IT Support / Web Developer / Retail Manager



Contact information

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Work experience

Oct 2009 - Dec 2014

Team Trainer - Mcdonald (pass)

- Train new employees
- Responsible for delivering quality food & professional services to customer

Jan 2019 - Aug 2019

LMS Officer - Builders Academy Australia (pass)

- Manage student enrolments using Vetrak, Circulate & LMS database system
- Write reports to keep track of the team's progress
- Diagnosed problems with hardware and operating systems and implemented solutions to increase efficiency.

Jan 2020 - Jun 2022

Middle Manager - Schnitz (pass)

- Review Resume and Interview
- Ensure shifts are running effectively
- Count stock and Ordering & Rostering

Jun 2022 - Current

Relieving Shift Manager - Aldi (current)

- Overseeing business operations and resolving problems that occur in the store.
- Develop, lead, and motivate a capable team of store staff of the highest quality and standard.
- Maximize sales by providing optimum availability of good quality & minimize stock losses caused by store damages, over-ordering, or theft.
- Build, Condense & Theme Appealing specials
- Maintain accuracy of till operation
- Maintain the highest standard of cleanliness & safety
- Responsible for the store staff in the Store Manager's absence.



Overview

- Experienced Retail manager with a can-do attitude and great work ethics
- Great interpersonal and communication skills, with the ability to build good relationships with colleagues.
- Strengths: Front-end technology web application development
- Proficiency in HTML, CSS, JavaScript
- Through understanding of React.js,
- Proficient use of source code management tool: GIT
- Proficiency in operating systems: Windows
- Ability to learn and apply new technology quickly



Education

2012 - 2016

Bachelor of Information Technology

- **Major** - Website, Mobile Programming
- Level - Good

2012 - 2018

Master of Information Technology

- **Major** - System Analyst & Computer Network
- Level - Good



Certification

2012 - Certificate III in Retail

2018 - Full Driver's License

2019 - ICT Professional Year

2022 - Responsible service of alcohol (VIC)

2023 - Provide First Aid



Portfolio

https://thanhlearntech.github.io/Thanh_Portfolio/