Thanh Tran

Junior Frontend Developer / System Analyst
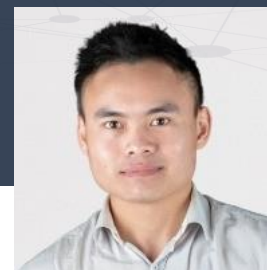
CONTACT INFORMATION

Phone	0421-468-291
LinkedIn	linkedin.com/in/thanhvtran/
E-Mail	thanhvtran@hotmail.com

EDUCATION

Jan 2021 - current
Junior Front End Developer, *CodeAcademy/FreeCodeCamp*
- HTML/CSS & JavaScript

2012 - 2018
Master of Information Technology, Charles Sturt University
- Graduated as System Analyst & Computer network.
- Managed a student project to develop a weekly IT News podcast.

SKILLS

Technical - HTML/CSS, JavaScript, C#, bash/command line & SQL, MS Office,Photoshop, WordPress

Learning management system - proven ability to write report, manage, communicate & enroll students through LMS software system

Customer Service - background in Sales with deep understanding of negotiating & handling customer's complaints.

SUMMARY

IT Professional with highly self-motivated individual who love learning and improving my-self daily particularly in IT career. My greatest strength is business awareness, which enables me to permanently streamline infrastructure and applications.

EXPERIENCE

May 2019
LMS Support officer (Intern)
Builders Academy Australia (BAA)
- Manage student's enrolments using **Vetrak, Circulate** & LMS database system
- Responsible for creating, improving, and developing IT project strategies.
- Editing learning contents using Adobe Premiere Pro
- Write reports to keep track of the team's progress
- Diagnosed problems with hardware and operating systems and implemented solutions to increase efficiency.

Oct 2009 - current
Cashier/Sale Assistant
McDonald (pass) - Schnitz(current)
- Responsible for delivering quality food & professional services to customers
- Assist managers to run shifts during rush hour
- Menu expert, check in to see if customers are happy with their meals
- Respect and communicate well with my work colleagues

CERTIFICATIONS

Dec 2019	ICT Professional year
Aug 2019	BAA Certificate of appreciation
Sep 2019	Pearson Test of English: level Superior
Nov 2012	Certificate III in Retail

PORTFOLIO

Jane 2021	**thanhlearntech.github.io**