

Thanh Tran

IT Support / Web developer / Retail Assistant



Contact information

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Work experience

Oct 2009 - Dec 2014

Team trainer

McDonald (pass)

- Train new employees
- Responsible for delivering quality food & professional services to customer
- Experienced in making coffee

Jan 2019 - Aug 2019

Learning Management System Support Officer

Builders Academy Australia (pass)

- Manage student's enrolments using Vetrak, Circulate & LMS database system
- Write reports to keep track of the team's progress
- Diagnosed problems with hardware and operating systems and implemented solutions to increase efficiency.

Jan 2020 – current

Middle Manager

Schnitz (current)

- Review Resume and Interview
- Ensure shifts are running effectively
- Count stock, and Ordering & Rostering
- Menu expert, check in to see if customers are happy with their meals
- Responsible for delivering quality food & professional services to customer
- Handling complaints



Overview

- Over 1 year of **experience** in programming with good communication and quick learning skills
- Strengths: Front-end technology web application development
- Proficiency in HTML, CSS, JavaScript
- Thorough understanding of React.js, styled component
- Proficient use of source code management tools: GIT
- Proficiency in operating systems: Windows
- Ability to learn and apply new technology quickly
- Current working location: Australia Wide



Education

2012 - 2016

Bachelor of Information Technology

- **Major** - Website, Mobile Programming
Level - Good

2012 - 2018

Master of Information Technology

- **Major** - System Analyst & Computer Network
Level - Good



Certification & Licenses

Certificate III in retail

ICT Professional year

Full Driver License

Responsible service of alcohol



Portfolio

https://thanhlearntech.github.io/Thanh_Portfoliooo/