Thanh Tran (John)

Junior Frontend Developer / System Analyst

CONTACT INFORMATION

Phone	0421-468-291
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EDUCATION

Jan 2021 - Current
*Junior Front End Developer, *CodeAcademy/FreeCodeCamp**
- HTML/CSS & Javascript

2012 - 2018
Master of Information Technology, *Charles Sturt University*
- Graduated as System Analyst & Computer network.
- Managed a student project to develop a weekly IT News podcast.

SKILLS

Technical - HTML/CSS, Javascript, C#, bash/command line & SQL, MS Office, Photoshop, WordPress

Learning management system - Proven ability to write report, manage, communicate & enroll students through LMS software system

Customer Service - Background in Sales with deep understanding of negotiating & handling customer's complaints.

SUMMARY

IT Professional with highly self-motivated individual who love learning and improving my-self daily particularly in IT career. My greatest strength is Business Awareness and Trustworthy, which enables me to be an asset to your organization over a long period.

EXPERIENCE

May 2019 - Aug 2019
LMS Support officer (Intern)
Builders Academy Australia (BAA)
- Manage student's enrolments using **Vetrak, Circulate** & LMS database system
- Responsible for creating, improving, and developing IT project strategies.
- Editing learning contents using Adobe Premiere Pro
- Write reports to keep track of the team's progress
- Diagnosed problems with hardware and operating systems and implemented solutions to increase efficiency.

Oct 2009 - Current
Cashier/Sale Assistant
McDonlad (pass) - Schnitz(current)
- Responsible for delivering quality food & professional services to customers
- Assist managers to run shifts during rush hour
- Menu expert, check in to see if customers are happy with their meals
- Respect and communicate well with my work colleagues

CERTIFICATIONS

Dec 2019	ICT Professional year
Aug 2019	BAA Certificate of appreciation
Nov 2012	Certificate III in Retail

PORTFOLIO

June 2021	**thanhlearntech.github.io/Portfolio/**
Reference	Available on request