

## II. Work Experiences

### May 2017 – present: Web Design Company - PHP DEVELOPER

- Working with designers, Front End and project management staff to capture requirements for the functional elements of website projects.
- Also responsible for liaising with clients and ensuring that all work carried out complies with standards and guidelines.

Comment [K1]: giữ liên lạc

#### Main responsibilities:

- Building PHP websites using PHP based frameworks.
- Planning and conducting cross-browser usability testing against W3C.
- Testing and validating work produced as part of the development process.
- Developing advanced database driven websites & systems including eCommerce.
- Back end development and maintenance of websites using PHP and MySQL.
- Developing compatible User Interface functionality using jQuery & other libraries.
- Developing web sites using MySQL, PHP, ASP.NET & other programming tools.
- Working in a data analyst role and with business intelligence applications.
- Documenting features, technical specifications & infrastructure requirements.
- Working with a multi-disciplinary team to convert business needs into technical specifications.

Comment [K2]: nhóm đa kỷ luật

#### Key skills and competencies (/Achievements and skills gained):

- Ability to multi-task, react quickly to shifting priorities and meet deadlines.
- Proactive, confident and with a positive "can-do" attitude.
- Able to clearly communicate technical data to non technical colleagues and clients.
- Continuously monitoring industry trends, technologies and standards.
- Possessing all-round analysis and programming skills.
- Methodical yet creative & having a proven ability for efficient problem solving.
- Excellent attention to detail both front and back end.
- Solid web development experience using OOP, PHP, AJAX, MySQL, JavaScript, XML, HTML and CSS.

Comment [K3]: quyền ưu tiên

Comment [K4]: hạn cuối cùng

Comment [K5]: có phương pháp/ ngăn nắp

### May 2016 – April 2017: IT Consultancy Firm - JAVA DEVELOPER

- Working with other developers to build technical solutions & complete projects to budgetary and quality requirements.
- Also involved in requirements gathering, demonstrating software prototypes, technical sales presentations, customer training

#### Main responsibilities:

- Development of Java interfaces & Configuration Management of the source code.
- Working with users to establish requirements and determine priorities.

- Meeting client's face to face at their offices.
- Developing new applications, components & functionality to existing systems.
- Involved in accurately providing estimated development times.
- Developing new functionalities, both back-end and front-end.
- Analyzing data and conducting compatibility and quality assurance testing.
- Identifying & addressing conflicts with newer client-implemented software.
- Investigating alternate configurations & implementing better solutions.
- Designing, developing, testing & configuring for a custom pre-authenticated scenario.

***Key skills and competencies (/Achievements and skills gained):***

- Strong core Java development experience.
- Ability to develop creative solutions for complex problems.
- Solid understanding of Tomcat, JBoss, GlassFish and OC4J servers.
- Extensive knowledge of JDBC / ORM Tools and relational databases.
- Excellent team worker with strong coaching and mentoring skills.
- Web development: HTML, CSS, Javascript; PHP, ASP.NET.
- Database: Oracle (TOAD), SQL Server, MySQL, Microsoft Access.
- Software development: Java: J2SE (including Swing), J2ME; Prolog, C, C#.
- Experience with application servers and containers as well as developing and integrating web services

**June 2014 - April 2016: IT Consultancy Firm – C DEVELOPER**

- Contributing to both the requirements and technical aspects of any development specification.
- Investigating software problems identified in testing or via Support and providing solutions, also assisting in the resolution of software support issues.

***Main responsibilities:***

- Working on the incorporation of smart technology & the use of portable devices.
- Acting as a conduit between the business, clients and developers.
- Implementation of new services, applications and demonstrating them.
- Identifying and analyse performance bottlenecks and rectifying them.
- Technical design and documentation of new applications.
- Involvement in analysis and design meetings.
- Creating new applications for a data collection, maintenance & processing team.
- Responsible for requirements capture, design, coding, testing, installation
- Web Application maintenance.
- Unit testing of all new code and developing device drivers or kernels.
- Providing support & maintenance of existing software.

***Key skills and competencies (/Achievements and skills gained):***

- Knowledge of: ASP.NET, Silverlight, TDD, Javascript, PHP, COM.
- Experience of: WPF, SQL Server, Design patterns, UML, OO, XSLT.

- Strong knowledge of relational database design and implementation.
- Fluent in the current range of Microsoft C# /Java related technologies.
- Excellent system programming skills on Microsoft Windows platforms.
- Experience of Multi-threading and building real-time systems.
- Ability to deliver time-saving solutions to tight deadlines.
- Excellent knowledge of MS SQL Server.
- Ability to respond to pressure and meet tight deadlines.
- Database experience: Oracle and PostGreSQL.

#### Sept 2012 – May 2014: IT Consultancy Firm - IT SUPPORT TECHNICIAN

- Responsible for the installation and maintenance of IT equipment including (but not restricted to) printers, scanners, X-terms and workstations.
- Supporting customers using remote access technologies and also by visiting client sites.

#### **Main responsibilities:**

- Diagnosis of desktop, application, networking and infrastructure issues.
- Experience of supporting a wide and varied client base.
- Troubleshooting PC's, laptops and mobile devices.
- Providing 1st/2nd line support to users.
- Administering the IT department's policies and procedures.
- Installation and support of telecommunication equipment.
- Maintaining a log of all problems detected and system back ups.
- Responsible for maintaining backups and for project work such as new builds.
- Working closely with software suppliers to resolve operational issues.
- Responsible for supporting: Windows XP/Vista/Windows 7/ Office 2003 and 2007,
- Windows Server, Small Business Server 2003/2008, Active Directory management Exchange 2003/2007, Blackberry Server/Windows Mobile, Backup products, Anti-Virus products, DNS/DHCP, TCP/IP, Ethernet, wireless router and Firewall Configurations.

#### **Key skills and competencies (/Achievements and skills gained) :**

- Excellent customer facing, communication and rapport building skills.
- Experience of Lotus Notes, Linux/Unix, VMware ESXi, Epicor ERP system.
- Thorough understanding of computer and networking concepts.
- Physically fit, able to work in confined spaces, crawl and lift heavy objects.
- Able to prioritize in a complex, fast-paced environment.
- Willing to work flexible schedules / shifts

Comment [K6]: hòa hợp

Comment [K7]: hiểu rõ

Comment [K8]: ko gian bị hạn chế

### III. Education:

2009 – 2012: Thu Duc College of Technology - Software Development  
AREAS OF EXPERTISE:

- *PHP: Commercial experience, Web developing / programming, PHP MVC Frameworks, CMS implementation (WordPress, Joomla, etc), Server administration, Object Orientated Programming, Software graphics manipulation*
- *Java: JavaScript, JSP, SQL, Customer training, Database - SQL development, Client facing skills, Oracle, PL/SQL, Software development, Project management methodologies*
- *C: Microsoft Visual Studio, Debugging, Commercial environment, Software version control techniques, Object Oriented Development principle.*
- *IT support technician: Diagnostics, System Backup, End User Support, New Installations and Support, Firewalls / Security, Hardware Exposure, Problem identification, Maintenance*