# Connor Le

# Toronto, ON M3J 0B2

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#### PROFESSIONAL SUMMARY

I am a dedicated and enthusiastic student pursuing a Computer Programming and Analysis diploma at George Brown College. Passionate about programming and technology since 2019, with hands-on experience in software development through academic projects and personal initiatives. Strong customer service, leadership, and teamwork background, with proven ability to manage fast-paced environments and guide teams in competitive settings. Highly organized, detail-oriented, and adaptable, eager to contribute technical and problem-solving skills to a dynamic workplace.

## **SKILLS**

Languages: Java, Python, C#, JavaScript, HTML, CSS, SQL, PHP

Frameworks: Node.js, React, TypeScript, Angular

Cloud & Servers: Cloudflare, AWS, Azure, Nginx, Apache, Docker

Version Control:
Git, GitHub

Development Tools:
 VS Code, IntelliJ IDEA, Xcode, Android Studio

## **EXPERIENCE**

# July 2024-NOW

Manager @ Tanghulu Tanghulu | Toronto, ON

- Leadership & Team Management: Oversaw daily operations, coordinated staff, and ensured smooth workflow in a fast-paced environment.
- Problem-Solving & Decision-Making: Addressed operational challenges efficiently, improving service quality and customer satisfaction.
- Inventory & Data Management: Monitored stock levels, optimized ordering processes, and maintained accurate records using digital tools.

#### **MAY 2024-NOW**

Cashier + Barista @ GongCha YorkU | Toronto, ON

- Customer Interaction & Communication: Provided excellent service, handled transactions, and resolved customer inquiries efficiently.
- Process Optimization: Maintained workflow efficiency by organizing tasks and improving beverage preparation speed.
- Quality Assurance & Compliance: Adhered to health and safety standards, ensuring consistency in product quality.

## SEPTEMBER 2022-JANUARY 2024

Cashier + Cook @ Chungchun StockYard | Toronto, ON

- Attention to Detail & Accuracy: Ensured order precision and maintained high-quality service standards.
- Technical Support & Training: Assisted in onboarding and training new employees, optimizing team performance.
- Inventory & Workflow Management: Managed stock levels, organized workstations, and streamlined operational processes.

# IELTS tutor @ SEN English Center | Hanoi, Vietnam

- Analytical & Problem-Solving Skills: Assessed student performance and tailored teaching methods to improve outcomes.
- Digital Literacy & Remote Learning: Utilized online platforms and virtual classrooms to deliver effective training sessions.
- Communication & Interpersonal Skills: Communicated effectively with students and parents to address concerns and provide feedback.
- Data-Driven Decision Making: Tracked progress metrics and optimized lesson plans based on student performance analytics.

# **EDUCATION**

2022 - 2025

Diploma of Computer Programming and Analysis George Brown College | Toronto, Canada

## **Extracurricular Activities**

2020 - 2022

**President** 

FPT High School Robotics Club FRITS | Hanoi, Vietnam