

Auston Laporte



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EDUCATION

Artificial Intelligence Software Development

September 2022- Present

Algonquin College, Ottawa ON

• Dean's Honours List 3.8/4.0 GPA

PROGRAM RELATED SKILLS

- Apply systematic approaches and methodologies to analyze, build, and execute safe artificial intelligence (AI) software systems that willfully corporate needs
- Create artificial intelligence models that recognize trends, offer insights, make action recommendations, or carry out activities on their own for stakeholders
- For a range of audiences, stakeholders, and goals, prepare and convey analysis, reports, and recommendations in a variety of formats
- Conduct software development and deployment to uphold the moral principles of data neutrality, equality of access, impartiality, privacy, and confidentiality
- Comply with your job's laws, rules, data governance, professional ethics, and industry standards
- Determine and put into effect discipline-specific procedures that benefit the local and international society through civic engagement, financial stability, and environmental stewardship
- Analyze and implement commercial and bespoke AI software components to integrate them into software systems

WORK EXPERIENCE

Jewellery Sales Associate

October 2022- Present

AC Custom Diamonds

- Engage positively with customers, providing professional support for sales and service needs
- Provide excellent customer service through active engagement, direct eye contact, and active listening skills.
- Asking open-ended questions to ascertain what type of item the customer desire, price range limits, and recipient of the item.
- Manage and process customer payments through a POS made by credit and debit cards as well as cash

Cart Attendant

January 2021- August 2022

Sobeys

 Engaged customers in friendly conversation, providing customer service to ensure a pleasant shopping experience



- Gathered and ferried carts back to the store, and helped guests carry out and load large items or large grocery orders
- Kept entrances clean of debris or clutter, cleaned up spills throughout the store, stocked shelves, and cleaned restrooms and other surfaces
- Helped customers find stock, manned register as backup, bagged groceries, and retrieved and replaced damaged items noticed at checkout

CERTIFICATIONS & TRAINING

- CPR and First Aid Training
- WHMIS