

Virginia, USA
shubhamthapan@gmail.com
202-696-6963

SHUBHAM THAPAN

PRODUCT QA & AUTOMATION LEAD

PROFESSIONAL SUMMARY

Product QA Lead, Automation Architect & Wi-Fi/WLAN QA Engineer with 10+ years building QA strategy, modernizing automation frameworks, and launching connected consumer products at scale.

EMPLOYMENT HISTORY

2018 – PRESENT

Product QA & Automation Lead (Fire TV), Amazon, Arlington, USA

Fire TV – Product QA (1P NPI), USA | 2022 – 2025

- Owned end-to-end QA strategy for 1P NPI Fire TV devices ([High-end Smart TVs](#), [Stick 4K](#)) from prototype through launch, delivering **3 global releases with 4★ customer ratings**
- Ensured stability across **25+ Fire TV components/APKs** (Prime Video, Launcher, Settings, OOSE) through KPI-driven regression tracking.
- Worked closely with **TPMs, PMTs, and Beta PMs** during daily triage and launch alignment meetings, representing PQA for 1P NPI devices.
- Collaborated with **India and China QA/Engineering teams** to track **regression milestones, automation progress, and daily execution status**, ensuring aligned launch readiness for global Fire TV releases.
- Architected and expanded end-to-end automation systems across **multiple Fire TV automation frameworks**, including defect-triage tooling, software-update workflows, and lab automation—reducing manual effort by **70%**, increasing automation efficiency from **30% → 90%**, and enabling resilient, self-healing execution.
- Owned the **Arlington 1P NPI PQA lab**, ensuring host/device readiness for CI pipelines while supporting automation development, framework stabilization, and reliable dry-run validation.

Fire TV – Hotspot Team, India | 2019 – 2022

- Contributed to [Fire TV Hotspot's](#) infrastructure initiative delivering low-cost, Prime-integrated home internet.
- Validated **mesh LAN-WLAN transitions**, provisioning flows, throughput performance, and Wi-Fi stability across diverse home environments.
- Strengthened Hotspot automation workflows to improve regression consistency and reduce manual testing cycles.

Fire TV – Connectivity Team, India | 2018 – 2019

- Owned connectivity readiness for multiple Fire TV release cycles, leading **Wi-Fi, Bluetooth, BLE, and CoEx** validation across device generations, driving regression closure (Live TV integration, remote performance), and coordinating with cross-functional teams to ensure launch-quality stability.
- Built and enhanced connectivity automation to improve test reliability, reduce regressions, and increase execution efficiency.

2015 – 2018

Sr. Software Engineer, WLAN Validation & Automation, Qualcomm, India

- Collaborated with the Release team to deliver multiple QCA WLAN chipset releases, driving comprehensive sanity and functional validation across product cycles.
- Led WLAN automation by building and maintaining **20+ automated setups**, designing a **150+ device stress and max-client lab**, and developing ML-driven test prioritization models, resulting in improved execution efficiency, faster defect detection, and more reliable system-level performance testing.

ACHIEVEMENTS

- Co-led automation framework modernization**, improving execution velocity and system reliability across Fire TV automation workflows.
- Received **Amazon recognition for modernization efforts and delivery speed**, reflecting consistent impact on product readiness.
- Supported **multiple Fire TV launches with zero critical post-release defects**, reinforcing high customer-impact quality standards.
- Trusted by leadership** for performance evaluations, quality bar assessment, and promotion feedback due to strong technical and leadership judgment.
- Awarded **Qualcomm Director's Appreciation** for automating **20+ WLAN validation setups**, significantly accelerating test throughput and stability.

SKILLS

Leadership:

Launch QA ownership • Quality strategy • Cross-functional alignment • QA sign-offs • Triage leadership • Mentoring • Driving quality bar • Lab and CI ownership • Process improvement initiatives

QA & Automation:

End-to-end automation • UI automation (Selenium • Appium • UI Automator) • ADB device orchestration • Regression testing • Stability testing • KPI gates • Triage

Wireless & Connectivity:

IEEE 802.11 • Wi-Fi • iPerf throughput testing • RVR testing • Shield box testing • Wi-Fi lab environments

Programming:

Python • Bash

AI & ML Tools:

Amazon Q • Bedrock APIs • OpenAI GPT APIs • AI-assisted automation • LLM-based defect triage

Cloud & Tooling:

AWS Lambda • AWS Step Functions • AWS EC2 • S3 • Jenkins CI/CD • REST/CLI tooling • Git

EDUCATION

AUG 2014 - MAR 2015

PG Diploma, C-DAC, India

Embedded System Design

JUN 2009 - JUN 2013

B. Tech, JSSATE Noida, India

Electronics & Communication

LINKS

[Linkedin](#)

[Website](#)

[Github](#)