# PROD Commercial HARDWARE ISSUES AND STAT…

Please use these comments regarding hardware as the present status (source of truth). Please keep this up to date.

**US-SOUTH Slicestors - NO DISK REPAIR**

osscsrgdal1004h　osscsrgdal1204h　osscsrgdal1304h
osscsrgdal1004q　osscsrgdal1204q　osscsrgdal1304q
osscsrgdal1005b　osscsrgdal1205b　osscsrgdal1305b
osscsrgdal1005k　osscsrgdal1205k　osscsrgdal1305k
osscsrgdal1005t　osscsrgdal1205t　osscsrgdal1305t
osscsrgdal1006e　osscsrgdal1206e　osscsrgdal1306e
osscsrgdal1006n　osscsrgdal1206n　osscsrgdal1306n
osscsrgdal1006w　osscsrgdal1206w　osscsrgdal1306w

## Reminders:

| Device | Instruction comment | Case, if open |
|---|---|---|
| **osscsrgtok0502d** | This device is up & should be removed from this list. | TS007287210<br><br>I.M - This case has been closed and this device is back in service. The issue is being tracked through a JIRA, and the customer workflow that lead to this issue was identified and stopped. |
| **osscsrgwdc0606c** | This device is up & should be removed from this list. | 11/11 - Mohammed<br>No comments on what is being done to do this device from L3? Last comm indicated this device needed a chassis swap. Do not see any case for investigations.<br><br>Port negotiation issue. Resolved by DP.  https://ibm-cloudplatform.slack.com/archives/G49M53E2Z/p1636666836218300 |

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|---|---|---|
| **osscsrgwdc0606d** | This device is up & should be removed from this list. | TS007315281<br>I.M - This device was re-imaged to the wrong version and has been upgraded since and working as expected. The case is open to seek improvements in this area that will come out of the RCA call. |
| **osscsrgdal1007t** | This device is up & should be removed from this list. | TS006845016<br>I.M - This is another device were transactions being rolled back lead to client IO being impacted. The device has been back in service for some time now. |
| **osscadal0903e** | keep dsnet-core off, L3 is working on it | TS007310377 |
| **osscsrgwdc0401m** | Keep dsnet-core until L3 provides next instructions | TS007458439<br>I.M - This is another device were transactions being rolled back lead to client IO being impacted. I am discussing this with dev, looks like a ClevOS defect. |
| **osscswdc0404v** | Keep dsnet-core until L3 provides next instructions | TS007507974<br>I.M - This is another device were transactions being rolled back lead to client IO being impacted. I am discussing this with dev, looks like a ClevOS defect. |
| osscsrgwdc0602t | **DO NOT** start dsnet-core | L3 Case # TS007511513 |