Define Problem Statement

Date: 31 January 2025

Team ID: LTVIP2025TMID29711

Project Name: Optimizing User, Group, and Role Management with Access Control and Workflows

Customer Problem Statement

I am Bob (Task Executor)
I'm trying to complete my assigned work on time
But sometimes I miss tasks or updates
Because the workflow lacks a centralized and transparent task tracking mechanism
Which makes me feel frustrated and unproductive.

I am Alice (Manager)
I'm trying to manage the project and monitor Bob's progress
But I struggle with tracking everything manually
Because there is no consolidated dashboard or real-time updates
Which makes me feel uncertain and stressed about project outcomes.