Brainstorming & Idea Prioritization

Date: 31 January 2025

Team ID: LTVIP2025TMID29711

Project Name: Optimizing User, Group, and Role Management with Access Control and Workflows

Maximum Marks: 4 Marks

Step 1: Identify Problem Statement

Lack of a transparent and centralized system for task management between Alice and Bob.

Step 2: Brainstorm Ideas

- Use a custom table in ServiceNow to log projects, tasks, and assignments.
- Implement a role-based workflow: Alice assigns, Bob executes.
- Setup automatic email notifications for new tasks and status updates.
- Create a dashboard for Alice to track real-time task progress.
- Use forms for Bob to update task status and comments.

Step 3: Prioritize Ideas

High Priority:
- Task Table with Assignments
- Dashboard for Manager

Medium Priority:
- Email Notifications

Low Priority:
- Comment-enabled forms