



Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

Tells about the growing literacy rates of the people in the country

Most people said they need more free education system from the government

People demands more online education learning and free certifications for the indemand courses

Literacy rate among the future generation has increased



People are affected heavily by other environmental circumstances to study

Students using lots of social media platforms is heavily creating depression and memory loss effects among them

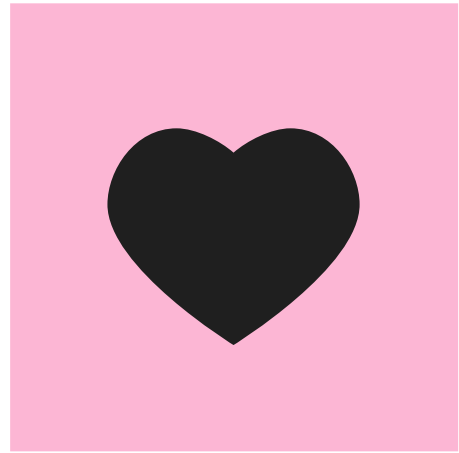
Students opted to study more online courses , as it is remote and helps to track their progress easily

More educated working professionals are helping younger generation to choose their courses and financially helps the



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?