TODD HARVEY

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Front end web developer with a passion for all things web related. Earned a certificate in Full Stack Web Development from the Johns Hopkins University Coding Boot Camp. Innovative problem-solver who loves to see an app take shape and come to life. Strengths in persistence and teamwork.

TECHNICAL SKILLS

Languages: HTML5, CSS3, JavaScript, SQL, NoSQL, PHP
Applications: GitHub, MongoDB, MySQL
Tools: Express, React, Node, jQuery, Bootstrap

PROJECTS

FlixFinder | github.com/tharveyster/FlixFinder | tharveyster.github.io/FlixFinder/
- Summary: Movie information app.
- Role: JavaScript developer, API integration
- Tools: HTML, CSS, JavaScript, Server-Side APIs (OMDB, Google Youtube, TMDB)

Weather Dashboard | github.com/tharveyster/weather-dashboard | tharveyster.github.io/weather-dashboard/
- Summary: Weather app that provides current and future weather forecasts in cities.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, Bootstrap, jQuery, Moment.js, Server-Side APIs (Open Weather)

Work Day Scheduler | github.com/tharveyster/work-day-scheduler | tharveyster.github.io/work-day-scheduler/
- Summary: Allows a user to schedule events for the current work day..
- Role: Sole author
- Tools: HTML, CSS, JavaScript, jQuery, and Moment.js

Family Website | www.theharveysplace.com
- Summary: Shows family members, pets, home improvements, and other interests.
- Role: Sole author
- Tools: HTML, CSS, and PHP

Recipe Website | www.weloveeats.com
- Summary: Shows recipes with dynamically generated nutrition information, and allows registered users to add comments to recipes, like/dislike recipes, change profile pictures and passwords, and recover lost passwords. New recipe creation is in alpha testing.

- Role: Sole author
- Tools: HTML, CSS, JavaScript, PHP, and MySql

EXPERIENCE

Customer Engineer   **2021-Present**
National Imaging Systems   **Baltimore, MD**
Troubleshoot and repair HP printer hardware for various models and configurations of printers.
Key Accomplishments:
- Assist new hires and employees that are new to the field in where to receive training and service qualifications.
- Working with management to develop efficient service call flow.

Curvature, Inc.   **2019-2020**
Field Engineer   **Baltimore, MD**
Performed troubleshooting and repairs on printers, fax machines, scanners, workstations, and other office equipment.
Key Accomplishments:
- Performed above management expectations.

HP, Inc.   **2018-2019**
Field Customer Service Representative   **Baltimore, MD**
Performed troubleshooting and repair on printers and copiers.
Key Accomplishments:
- Developed a new technician dispatching method and coverage areas, resulting in an on-time repair increase from 40% to 98%.
- Developed a technician parts inventory for all techs to reduce down time and improve SLA metrics.
- Repaired Xerox printers until new HP equipment could be installed to replace them.

Curvature, Inc.   **2011-2018**
Field Technician   **Baltimore, MD**
Performed troubleshooting and repairs on printers, copiers, fax machines, scanners, desktops, laptops, and other office equipment.
Key Accomplishments:
- Trained all regional new hire technicians in both company operations and model specific printer and copier repairs.

EDUCATION

Certificate, Full Stack Web Development – Johns Hopkins University   Baltimore , MD