

TODD HARVEY

Phone: (443) 879-9424 | Email: todd@weloveeats.com | Baltimore, MD, 21222
LinkedIn: [todd-harvey-147410b5/](https://www.linkedin.com/in/todd-harvey-147410b5/) | Portfolio: tharveyster.github.com | GitHub: [/tharveyster](https://github.com/tharveyster)

Full stack web developer with a passion for all things web related. Earned a certificate in Full Stack Web Development from the Johns Hopkins University Coding Boot Camp. Innovative problem-solver who loves to see an app take shape and come to life. Strengths in persistence and teamwork.

TECHNICAL SKILLS

Languages: HTML5, CSS3, JavaScript, SQL, NoSQL, PHP

Applications: GitHub, MongoDB, MySQL

Tools: Express, React, Node, jQuery, Bootstrap

PROJECTS

Budget Tracker | <https://github.com/tharveyster/budget-tracker> | <https://thawing-cove-07753.herokuapp.com/>

- Summary: Keeps track of running budget total, even without internet access, and updates database when internet connection is restored.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, MongoDB, Mongoose, Node, Express, IndexedDB.

Fitness Tracker | <https://github.com/tharveyster/fitness-tracker> | <https://murmuring-lake-01147.herokuapp.com/>

- Summary: Tracks weight lifted and distance walked/run.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, MongoDB, Mongoose, Node, Express, Morgan.

Tech Blog | <https://github.com/tharveyster/tech-blog> | <https://shrouded-coast-39041.herokuapp.com/>

- Summary: Allows a user to read blog posts, and add posts and comments once registered.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, Node, Express, Handlebars, MySQL, BCrypt, Sequelize, Sequelize Session

FlixFinder | <https://github.com/tharveyster/FlixFinder> | <https://tharveyster.github.io/FlixFinder/>

- Summary: Movie information app.
- Role: JavaScript developer, API integration
- Tools: HTML, CSS, JavaScript, Server-Side APIs (OMDB, Google Youtube, TMDB)

Recipe Website | <https://www.weloveeats.com>

- Summary: Shows recipes with dynamically generated nutrition information, and allows registered users to add comments to recipes, like/dislike recipes, change profile pictures and passwords, and recover lost passwords. New recipe creation is in alpha testing.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, PHP, MySQL

EXPERIENCE

HP, Inc.

Customer Engineer

**2021-Current
Baltimore, MD**

Perform troubleshooting and repair on printers and copiers.

Key Accomplishments:

- Working with management to continue to improve business processes and process flow.

Customer Engineer

National Imaging Systems

**2021-2021
Baltimore, MD**

Troubleshoot and repair HP printer hardware for various models and configurations of printers.

Key Accomplishments:

- Assist new hires and employees that are new to the field in where to receive training and service qualifications.
- Worked with management to develop efficient service call flow.

Curvature, Inc.

Field Engineer

**2019-2020
Baltimore, MD**

Performed troubleshooting and repairs on printers, fax machines, scanners, workstations, and other office equipment.

Key Accomplishments:

- Performed above management expectations.

HP, Inc.

Field Customer Service Representative

**2018-2019
Baltimore, MD**

Performed troubleshooting and repair on printers and copiers.

Key Accomplishments:

- Developed a new technician dispatching method and coverage areas, resulting in an on-time repair increase from 40% to 98%.
- Developed a technician parts inventory for all techs to reduce down time and improve SLA metrics.
- Repaired Xerox printers until new HP equipment could be installed to replace them.

Curvature, Inc.

Field Technician

**2011-2018
Baltimore, MD**

Performed troubleshooting and repairs on printers, copiers, fax machines, scanners, desktops, laptops, and other office equipment.

Key Accomplishments:

- Trained all regional new hire technicians in both company operations and model specific printer and copier repairs.

EDUCATION

Certificate, Full Stack Web Development – Johns Hopkins University
MD

Baltimore,