# John Patrick Lascano

Batangas City | 09455689495 | juanpatriciolascano@gmail.com

## PROFILE

A passionate and dedicated Web Developer adept in all stages of advanced web development. Proficient in an assortment of technologies, including HTMl/CSS, JavaScript, Tailwind CSS, Materialize CSS, Bootstrap, ReactJS, PHP, Laravel, MySQL, Git and GitHub. Thrives in both independent and collaborative environments and is continually expanding my skills in front-end and back-end development.

## RELEVANT LINKS

**LinkedIn:** John Patrick Lascano
**Portfolio:** John Patrick Lascano
**GitHub:** John Patrick Lascano

## WORK EXPERIENCE

**Synchrony Financial Global Services Philippines** — **Muntinlupa City**
*Senior Fraud Representative* — *September 2022- May 2023*
- Processed lost/stolen reports for customers accurately to ensure mitigation of fraud loss and made outbound calls/verify transactions on accounts which have been identified as suspicious
- Managed multiple cases and projects simultaneously and prioritised tasks effectively to meet deadlines
- Acquired the ability to evaluate situations from multiple angles to determine the best course of action and strong skills in collaborating with team members, clients, and external parties

**TaskUs** — **Batangas City**
*Teammate* — *February 2022– July 2022*
- Addressed customer questions and concerns via phone, email, chat on issues related to order placement, delivery status, and missing or incorrect items and processed refunds, credits, or adjustments for orders as needed
- Crafted clear, concise, and professional emails, chat messages, and social media responses
- Acquired the ability to remain calm and patient in stressful or challenging situations and a strong foundation in communication, problem-solving, and client-focused/customer-focused service

**Jollibee Pallocan** — **Batangas City**
*Admin Crew/Team Leader* — *April 2019– February 2022*
- Store fund custodian in-charge of distributing funds and cash replenishment to cashiers, monitor and regulate in-store expenses, creating sales-reports and depositing sales
- Third-party crew representative in-charge of recruitment and orientation, crew training and learning progress, scheduling, and crew payroll/man-hour computation
- Acquired the ability to lead and motivate a team to achieve goals and maintain high performance and make informed decisions quickly and effectively to address issues and improve operations

## PROJECT EXPERIENCE

**Personal Project**
*The Pizza* — *July 8, 2024– July 12, 2024*
- Pizza menu website
- Technologies used: PHP, Materialize CSS

**KodeGo - Full-Stack Web Development Bootcamp**
*Oxhead Inasals* — *June 19, 2024– June 26, 2024*
- Food delivery website customer interface
- Technologies used: Vite-React, Styled-Components, Laravel, MySQL, server Hosting
- Provided Front-end codes and some Back-end codes during web development

**KodeGo - Full-Stack Web Development Bootcamp**

*Oxhead Merchant*                                    *June 10, 2024– June 18, 2024*
- Food delivery website merchant interface
- Technologies used: Vite-React, Styled-Components, Laravel, MySQL, server Hosting
- Provided Front-end codes and some Back-end codes during web development

**KodeGo - Full-Stack Web Development Bootcamp**

*Portfolio Project 5*                                *May 10, 2024– June 5, 2024*
- Web basic API backend
- Technologies used: PHP, MySQL

**KodeGo - Full-Stack Web Development Bootcamp**

*DocketEase*                                         *April 17, 2024– May 3, 2024*
- Docket web application frontend with fetched data from API and client-side routing
- Technologies used: Vite-React

**KodeGo - Full-Stack Web Development Bootcamp**

*Nexus.*                                             *March 11, 2024– April 5, 2024*
- CRM single-page web application for leads generation
- Technologies used: HTML/CSS, Javascript

**KodeGo - Full-Stack Web Development Bootcamp**

*Portfolio Project 2*                                *February 27, 2024– March 4, 2024*
- Responsive personal portfolio
- Technologies used: HTML, Bootstrap, Javascript

**KodeGo - Full-Stack Web Development Bootcamp**

*Sonic Shack Crescendo*                              *February 1, 2024– February 21, 2024*
- Static e-commerce website frontend
- Technologies used: HTML/CSS, Javascript

## KEY SKILLS

---

**Front-End:** HTML/CSS, JavaScript, ReactJS, Vite, Bootstrap CSS, Tailwind CSS, Materialize CSS
**Back-End:** PHP, Laravel
**Database:** MySQL
**Online Collaboration Tools:** Teams, Skype, Microsoft Office
**DevOps:** Git, Github
**Tools:** VS Code, Postman

## Education, Trainings and Certifications

---

**SkillCamper**
*SQL Bootcamp*                                       *2024*

**One Code Camp Academy**
*Frontend Fundamentals Bootcamp*                     *2024*

**KodeGo PH**
*Fullstack Web Development*                           *2024*
- Top Student
- Leadership Award

**Zuitt Coding Bootcamp**
*JavaScript Game Development Workshop*                *2024*

**Batangas State University Main Campus I**
*BS in Computer Engineering*                          *2014 - 2017*