

John Patrick Lascano

Batangas City | 09455689495 | juanpatriciolascano@gmail.com

PROFILE

A passionate and dedicated Web Developer adept in all stages of advanced web development. Proficient in an assortment of technologies, including HTML/CSS, JavaScript, Tailwind CSS, Materialize CSS, Bootstrap, ReactJS, PHP, Laravel, MySQL, Git and GitHub. Thrives in both independent and collaborative environments and is continually expanding my skills in front-end and back-end development.

RELEVANT LINKS

LinkedIn: [John Patrick Lascano](#) Portfolio: [John Patrick Lascano](#) GitHub: [John Patrick Lascano](#)

WORK EXPERIENCE

TaskUs	Batangas City
<i>Teammate</i>	<i>August 2024– Present</i>
<ul style="list-style-type: none">Addressed customer questions and concerns via phone on issues related to order delivery status and electronic ticket transfer troubleshootingAcquired the ability to remain calm and patient in stressful or challenging situations and a strong foundation in communication, problem-solving, and client-focused/customer-focused service	
Synchrony Financial Global Services Philippines	Muntinlupa City
<i>Senior Fraud Representative</i>	<i>September 2022- May 2023</i>
<ul style="list-style-type: none">Processed lost/stolen reports for customers accurately to ensure mitigation of fraud loss and made outbound calls/verify transactions on accounts which have been identified as suspiciousManaged multiple cases and projects simultaneously and prioritised tasks effectively to meet deadlinesAcquired the ability to evaluate situations from multiple angles to determine the best course of action and strong skills in collaborating with team members, clients, and external parties	
TaskUs	Batangas City
<i>Teammate</i>	<i>February 2022– July 2022</i>
<ul style="list-style-type: none">Addressed customer questions and concerns via phone, email, chat on issues related to order placement, delivery status, and missing or incorrect items and processed refunds, credits, or adjustments for orders as neededCrafted clear, concise, and professional emails, chat messages, and social media responsesAcquired the ability to remain calm and patient in stressful or challenging situations and a strong foundation in communication, problem-solving, and client-focused/customer-focused service	
Jollibee Pallocan	Batangas City
<i>Admin Crew/Team Leader</i>	<i>April 2019– February 2022</i>
<ul style="list-style-type: none">Store fund custodian in-charge of distributing funds and cash replenishment to cashiers, monitor and regulate in-store expenses, creating sales-reports and depositing salesThird-party crew representative in-charge of recruitment and orientation, crew training and learning progress, scheduling, and crew payroll/man-hour computationAcquired the ability to lead and motivate a team to achieve goals and maintain high performance and make informed decisions quickly and effectively to address issues and improve operations	

PROJECT EXPERIENCE

Personal Project	
<i>The Pizza</i>	<i>July 8, 2024– July 12, 2024</i>
<ul style="list-style-type: none">Pizza menu websiteTechnologies used: PHP, Materialize CSS	
KodeGo - Full-Stack Web Development Bootcamp	
<i>Oxhead Inasals</i>	<i>June 19, 2024– June 26, 2024</i>
<ul style="list-style-type: none">Food delivery website customer interfaceTechnologies used: Vite-React, Styled-Components, Laravel, MySQL, server HostingProvided Front-end codes and some Back-end codes during web development	

KodeGo - Full-Stack Web Development Bootcamp <i>Oxhead Merchant</i> <ul style="list-style-type: none"> Food delivery website merchant interface Technologies used: Vite-React, Styled-Components, Laravel, MySQL, server Hosting Provided Front-end codes and some Back-end codes during web development 	June 10, 2024– June 18, 2024
KodeGo - Full-Stack Web Development Bootcamp <i>Portfolio Project 5</i> <ul style="list-style-type: none"> Web basic API backend Technologies used: PHP, MySQL 	May 10, 2024– June 5, 2024
KodeGo - Full-Stack Web Development Bootcamp <i>DocketEase</i> <ul style="list-style-type: none"> Docket web application frontend with fetched data from API and client-side routing Technologies used: Vite-React 	April 17, 2024– May 3, 2024
KodeGo - Full-Stack Web Development Bootcamp <i>Nexus.</i> <ul style="list-style-type: none"> CRM single-page web application for leads generation Technologies used: HTML/CSS, Javascript 	March 11, 2024– April 5, 2024
KodeGo - Full-Stack Web Development Bootcamp <i>Portfolio Project 2</i> <ul style="list-style-type: none"> Responsive personal portfolio Technologies used: HTML, Bootstrap, Javascript 	February 27, 2024– March 4, 2024
KodeGo - Full-Stack Web Development Bootcamp <i>Sonic Shack Crescendo</i> <ul style="list-style-type: none"> Static e-commerce website frontend Technologies used: HTML/CSS, Javascript 	February 1, 2024– February 21, 2024

KEY SKILLS

Front-End: HTML/CSS, JavaScript, ReactJS, Vite, Bootstrap CSS, Tailwind CSS, Materialize CSS
Back-End: PHP, Laravel
Database: MySQL
Online Collaboration Tools: Teams, Skype, Microsoft Office
DevOps: Git, Github
Tools: VS Code, Postman

Education, Trainings and Certifications

SkillCamper <i>SQL Bootcamp</i>	2024
One Code Camp Academy <i>Frontend Fundamentals Bootcamp</i>	2024
KodeGo PH <i>Fullstack Web Development</i> <ul style="list-style-type: none"> Top Student Leadership Award 	2024
Zuitt Coding Bootcamp <i>JavaScript Game Development Workshop</i>	2024
Batangas State University Main Campus I <i>BS in Computer Engineering</i>	2014 - 2017