

John Patrick Lascano

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Objective	Seeking to leverage my technical expertise and creative problem-solving skills to contribute to the success of any company or client I'll be connected with.
Experience	<p>Senior Fraud Representative September 2022 - May 2023 Synchrony Financial Global Services Philippines Vector Two, Northgate Cyberzone, Alabang, Muntinlupa, 1781 Metro Manila</p> <p>Food Delivery and Online Ticketing (Teammate) February 2022 – July 2022 TaskUs L/G Xentro Mall Extension, Diversion Road, Batangas City, 4200</p> <p>Admin Assistant / Team Leader April 2019 – February 2022 Generation One Resource (<i>Deployed at Jollibee Batangas Pallocan</i>) M Pastor Ave, Pallocan West, Batangas City, 4200</p> <p>Customer Service Representative (Medicare) January 2019 – April 2019 LinkServe Solutions Ambida Building, P. Burgos, Street, Batangas, 4200 Batangas</p> <p>Credit Consultant and Macys.com Customer Service March 2018 – November 2018 Alorica Philippines Incorporated 2nd Floor, SM City Lipa, Ayala Highway, Lipa, 4217</p> <p>Credit Management Consultant (Telstra) August 2017 – January 2018 TeleTech 2nd floor, Robinson Place, Lipa, 4217</p> <p>Admin Assistant March 2015 – March 2017 Generation One Resource (<i>Deployed at Jollibee Batangas Burgos</i>) P Burgos St, Barangay 10, Batangas City, 4200</p>

Skills

Excellent written and oral communication skill
Knowledgeable in using Microsoft Excel, Publication and PowerPoint
Ability to work under pressure with versatility, flexibility and yield favorable output
Ability to listen, understand and empathize to customers
Able to troubleshoot problems

Education

Good in keeping, sorting and monitoring company's records, documents and expenses

Batangas State University Main Campus I
College Undergraduate (2nd Year)
General Engineering (2014-2017)
Batangas City, Batangas

Oriental Mindoro National High School
Graduate (2014)
Calapan City, Oriental Mindoro

**Personal
Information**

Birthday: October 10, 1997

Birth Place: Calapan City, Oriental Mindoro

Age: 24 years old

Gender: Male

Civil Status: Single

Religion: Seventh-Day Adventist

Citizenship: Filipino