OLAIDE AKINDELE

SOFTWARE DEVELOPER, RPA | BUSINESS PROCESS AUTOMATION | FRONTEND

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PROFESSIONAL PROFILE

Highly skilled **Software Developer** with over **6 years of experience** specializing in **Robotic Process Automation (RPA)**, **Business Process Management (BPMN)**, and **workflow automation**. Proven expertise in designing, developing, and deploying end-to-end automation solutions that streamline operations, reduce turnaround time, and eliminate manual errors. Adept in leveraging tools such as UiPath, Automation Anywhere, Blue Prism, and BPM platforms to automate complex business processes across various industries. Proficient in querying languages **(SQL, PL/SQL)** and database management to support data-driven automation decisions and ensure seamless system integration.

PROFESSIONAL HIGHLIGHTS

- **RPA Development:** Designed and deployed over 75 RPA solutions using UiPath, Automation Anywhere, and Blue Prism, significantly reducing manual effort and processing time.
- **Business Process Optimization:** Automated high-volume business processes, achieving up to 60% reduction in turnaround time and 95% error elimination.
- **BPMN Modeling:** Utilized BPMN tools like Camunda and Appian to design scalable, rule-driven workflows and enhance operational transparency.
- **Database Integration:** Applied advanced SQL and PL/SQL skills to integrate automation workflows with relational databases, ensuring data accuracy and seamless system operations.
- **Cost Reduction:** Led automation initiatives that saved organizations over $500,000 annually through process reengineering and digital transformation.
- **System Integration:** Built custom API bridges between legacy and modern platforms, enabling smooth data flow and end-to-end automation.
- **Agile Delivery:** Delivered automation solutions within Agile teams using Git, CI/CD, and sprint planning to ensure timely and quality releases.
- **Process Documentation:** Developed detailed technical documentation, SOPs, and training materials to support adoption and scalability of automation solutions.

TECHNICAL SKILLS

Core Competencies		Technical Skills	
Business Acumen	BPMN Modeling	JavaScript	JSON, HTML, SQL, MySQL
Market Research	RPA Development	PHP	UiPath
Agile Methodology	Product Development	VB.Net	Microsoft Power Automate
Process Documentation	Cyber Security Awareness	Typescript	Microsoft 365

PROFESSIONAL EXPERIENCE

Robotics Automation Developer　　　　　　　　　　　　　　　　　　**June 2024 – Present**
Adrian April Consult

- Design, develop, and deploy Robotic Process Automation (RPA) solutions using tools like UiPath to automate manual and repetitive tasks.
- Collaborate with business analysts and stakeholders to gather requirements and identify automation opportunities across various business functions.
- Build and maintain scalable and efficient RPA workflows that align with business goals and compliance standards.
- Integrate bots with third-party systems, databases, and APIs to ensure seamless data flow and enhanced system interoperability.
- Monitor, troubleshoot, and optimize existing bots to ensure consistent performance and minimize downtime.
- Prepare and maintain technical documentation including process design documents (PDDs), solution design documents (SDDs), and user manuals.
- Conduct unit testing, system integration testing, and support user acceptance testing (UAT) to validate bot functionality.

Ai Data Trainer　　　　　　　　　　　　　　　　　　　　　　　　**February 2024 – June 2024**
Remotasks

- Ensured model performance was robust and balanced across all data classes, mitigating bias and improving generalizability.
- Evaluated model effectiveness using appropriate validation techniques, including cross-validation and test set analysis.

▪ Assessed key performance metrics such as accuracy, precision, recall, and F1 score to guide model optimization and selection.

Process Automation Developer   **December 2022 – January 2024**
Bank of Industry

▪ Designed, developed, and automated business workflows, significantly reducing turnaround time and improving operational efficiency.
▪ Integrated automation solutions with third-party systems and APIs, enabling seamless data exchange and functionality across platforms.
▪ Collaborated cross-functionally with Business Analysts, Scrum Masters, QA Analysts, and Product Owners to define requirements and deliver impactful business solutions.
▪ Improved existing processes by 60%, optimizing performance and reducing manual interventions.
▪ Created detailed process documentation and end-user training guides, ensuring clarity and consistency in system usage.
▪ Led organization-wide training sessions on newly deployed processes, empowering users with the knowledge required for effective adoption.

Process Automation and RPA Developer   **July 2021 - November 2022**
FSDH Merchant Bank

▪ Analyzed business requirements to identify and recommend the most effective technical software solutions tailored to each use case.
▪ Designed process automation solutions in alignment with standard design principles and industry best practices.
▪ Installed, tested, and implemented software upgrades, leading to enhanced system performance and improved process efficiency.
▪ Developed and deployed new business processes within defined timelines, ensuring alignment with stakeholder expectations.
▪ Resolved software-related incidents and service requests within established SLAs, maintaining system reliability and user satisfaction.
▪ Delivered comprehensive user training across the bank, reducing support tickets and promoting independent process adoption.

Access Bank   **March 2018 - July 2021**
Process Automation and RPA Developer   **(2019 - 2021)**
Application Support Analyst (2018 – 2019)

▪ Developed and tested business processes using ProcessMaker and UiPath to streamline operations and reduce manual effort.
▪ Integrated automation solutions with third-party systems and APIs to enable seamless data flow and system interoperability.
▪ Maintained and optimized existing UiPath bots and ProcessMaker workflows, ensuring continuous performance and operational efficiency.
▪ Led the successful deployment of a secondary ProcessMaker instance, reducing load on the primary server and improving customer service turnaround at branch level.
▪ Created user-friendly training materials and delivered training sessions to over 80 end users across nine African subsidiaries, supporting widespread adoption.
▪ Monitored application performance daily using New Relic and Datadog, proactively addressing issues to ensure system stability.
▪ Utilized SQL queries to extract and analyze data, generating reports for strategic decision-making and operational improvements.

EDUCATION

Bachelor of Science (B.Sc.) Psychology
University of Lagos

PROFESSIONAL DEVELOPMENT/CERTIFICATION

▪ Scrum Fundamentals Certified
▪ ITIL Foundation V3 Certified
▪ Microsoft Power Automate RPA Developer