

Victoria "Tory" Stosse

Software Engineer, Greater Boston Area

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EXPERIENCE

General Assembly, Boston, MA - *Software Engineering Fellow*

October 2019 - January 2019

- Completed 4 web applications in a 12 week / 480 hour immersive program using a variety of programming languages and technologies.
- Built RESTful APIs and integrated data from third party APIs.
- Utilized Git and Github for version control.
- Featured projects:
 - **writer.ly** (*Capstone*):
 - Developed full-stack application in 4 days, which allows users to get random writing prompts, as well as create/manage their own prompts.
 - Technologies used: React.js, Javascript, HTML, CSS, Bootstrap, Express, Node.js, MongoDB, Mongoose.
 - **Poll-ar Bear** (*Group Project*):
 - Developed full-stack application in 3 days, which allows users to create/manage and take surveys.
 - Practiced agile/scrumb development and pair programming.
 - Technologies used: Javascript, HTML, CSS, AJAX, jQuery, Bootstrap, Handlebars, Express, Node.js, MongoDB, Mongoose.
 - **Oh, the Places You've Been:**
 - Developed full-stack application in 4 days, which allows users to track their travels, and bucket-list countries.
 - Technologies used: Javascript, HTML, CSS, AJAX, jQuery, Bootstrap, Handlebars, Ruby on Rails and PostgreSQL.
 - **Tic-Tac-Toe:**
 - Built front-end tic-tac-toe SPA in 4 days.
 - Front end technologies: Javascript, HTML, CSS, AJAX, jQuery.
 - Utilized third party Rails API.

Grand Circle Corporation, Boston, MA

May 2017 - October 2019

Amadeus Trainer (April 2018 - October 2019)

Air Service Associate (August 2017 - April 2018)

Traveler Support Associate (May 2017 - August 2017)

- Trained 110 call center agents in Amadeus across three organizations.
- Drove agent results in first 60 days post-training, through weekly coaching actions.
- Spearheaded error-reduction solutions in self-teaching Amadeus back-end interface - reduced PNR errors by 60%.
- Developed and led individualized trainings with 65 sales agents to reduce the error rate of bookings at Point of Sale.
- Processed 17-25 calls/day, managing travelers' airline bookings via Amadeus.

Yard House, Dedham, MA — *Front Desk/Food Runner*

December 2015 - May 2017

- Managed the time and roles of a 2-5 member team in a fast paced environment.
- Upsold menu items to guests to drive profit.

Chief Digital Officer, Boston, MA — *Community Manager Intern*

January 2016 - January 2017

- Took charge of company domain, utilizing HTML and SEO to edit via Wordpress.
- Managed the CDO Twitter by researching and featuring news articles daily.

SKILLS

Javascript
HTML
CSS
React
Bootstrap
Handlebars
Ruby on Rails
Express
PostgreSQL
MongoDB
Mongoose
Node.js
jQuery
AWS
Git
GitHub
Heroku

Amadeus (GDS)
Wordpress
Tableau

EDUCATION

Wheaton College, Norton,

MA — *Bachelor of Arts*

August 2011 - May 2015

Major: Creative Writing & Literature

Minor: Psychology

ACCOMPLISHMENTS

Personal:

Competed internationally with Skating Club of Boston

Publications:

- CC&D (2018)
- Axil Poetry & Art (2016)
- Scarlet Leaf Review (2016)