

# Victoria "Tory" Stosse

Software Engineer, Greater Boston Area

(203) 415-6020  
tory.mae.stosse@gmail.com  
linkedin.com/in/tory-stosse  
github.com/torystosse  
torystosse.github.io

## EXPERIENCE

### General Assembly, Boston, MA - *Software Engineering Fellow*

October 2019 - January 2019

- Completed 4 web applications in a 12 week / 480 hour immersive program using a variety of programming languages and technologies.
- Built RESTful APIs and integrated data from third party APIs.
- Utilized Git and Github for version control.
- Featured projects:
  - **Poll-ar Bear (Group Project):**
    - Developed full-stack application in 3 days, which allows users to create/manage and take surveys.
    - Practiced agile/scrum development and pair programming.
    - Technologies used: Javascript, HTML, CSS, AJAX, jQuery, Bootstrap, Handlebars, Express, Node.js, MongoDB, Mongoose.
  - **Oh, the Places You've Been:**
    - Developed full-stack application in 4 days, which allows users to track their travels, and bucket-list countries.
    - Technologies used: Javascript, HTML, CSS, AJAX, jQuery, Bootstrap, Handlebars, Ruby on Rails and PostgreSQL.
  - **Tic-Tac-Toe:**
    - Built front-end tic-tac-toe SPA in 4 days.
    - Front end technologies: Javascript, HTML, CSS, AJAX, jQuery.
    - Utilized third party Rails API.

### Grand Circle Corporation, Boston, MA

May 2017 - October 2019

Amadeus Trainer (April 2018 - October 2019)

Air Service Associate (August 2017 - April 2018)

Traveler Support Associate (May 2017 - August 2017)

- Trained 110 call center agents in Amadeus across three organizations.
- Drove results of agents in their first 60 days post-training, through weekly coaching actions and trainings, by utilizing Tableau to track results.
- Self-taught creation of Amadeus keys to drive error reduction, one of two associates with these editing allowances.
- Developed and led individualized trainings with 65 sales agents to reduce the error rate of bookings at Point of Sale.
- Processed 17-25 calls/day, managing travelers' airline bookings via Amadeus.

### Yard House, Dedham, MA — *Front Desk/Food Runner*

December 2015 - May 2017

- Managed the time and roles of a 2-5 member team in a fast paced environment.
- Upsold menu items to guests to drive profit.

### Chief Digital Officer, Boston, MA — *Community Manager Intern*

January 2016 - January 2017

- Took charge of company domain, utilizing HTML and SEO to edit via Wordpress.
- Managed the CDO Twitter by researching and featuring news articles daily.

## SKILLS

Javascript  
HTML  
CSS  
Bootstrap  
Handlebars  
Ruby on Rails  
Express  
PostgreSQL  
MongoDB  
Mongoose  
Node.js  
jQuery  
AWS  
Git  
GitHub  
Heroku

Amadeus (GDS)  
Wordpress  
Microsoft Office  
Tableau

## EDUCATION

### Wheaton College, Norton,

MA — *Bachelor of Arts*

August 2011 - May 2015

Major: Creative Writing &

Literature

Minor: Psychology

## ACCOMPLISHMENTS

### Personal:

Competed internationally  
with Skating Club of Boston

### Publications:

- CC&D (2018)  
- Axil Poetry & Art (2016)  
- Scarlet Leaf Review (2016)