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Hello, here's your energy statement

Covering: 27 Jun 2020 to 4 Jan 2021 Statement date: 4 Jan 2021 **Customer number: 851014127708** 

Mr Adam Murray 46 Sedbergh Avenue

Liverpool L10 3JU

### Your previous balance on 27 Jun 2020

Total energy costs £561.56 (including VAT and adjustments)

You've paid us £430.32 CR

Your new balance on 4 Jan 2021

# Keeping you on track

You're using more energy and you need to pay a bit more payment will be £135.35 and start on 28 Jan 2021.



## Affected by Covid-19?

We can help. Visit britishgas.co.uk/payhelp

### Your gas tariff:

Energy and Boiler Cover Jan 2021

Paid by: Monthly Direct Debit Tariff ends: 31 Jan 2021 **Exit fee:** £30.00

Estimated annual usage: 14197.30 kWh Estimated annual usage: 2877.84 kWh Estimated annual cost: £515.83

#### Your electricity tariff:

£110.51 CR

£20.73

Energy and Boiler Cover Jan 2021

Paid by: Monthly Direct Debit Tariff ends: 31 Jan 2021 **Exit fee:** £30.00

Estimated annual cost: £606.09

### Your current tariff is coming to an end soon

You can compare our tariffs and find the best one for you at britishgas.co.uk/tariffs

## Have you got a question about your statement?

Search at britishgas.co.uk/billFAQs. You could also live chat on the website with one of our advisors or through the British Gas app 7 days a week.

## Your account in detail

Your previous balar	£110.51 CR	
Total energy costs		
<b>∮</b> Gas		
Gas meter number: E6S2710	00711961	
Out The ter Holliber: 2002710	8752.30kWh at 2.714p per kWh	£237.54
26 Jun 2020 - 26 Jun 2020	00366 - smart meter reading	2237.34
20 3011 2020 20 3011 2020	00366 - smart meter reading	
	O gas units at 39.4 calorific value	
27 Jun 2020 26 San 2020	00366 - smart meter reading	
27 Juli 2020 - 20 Sep 2020	•	
	00526 - smart meter reading	
	160 gas units at 39.4 calorific value	
27 Sep 2020 - 26 Dec 2020	00526 - smart meter reading	
	01148 - smart meter reading	
	622 gas units at 39.4 calorific value	
	Standing charge	£23.34
	183 days at 12.757p per day	
27 Jun 2020 - 4 Jan 2021	Total Gas costs	£260.88
	Gas VAT at 5.00%	£13.04
Total gas costs (includ	ling VAT)	£273.92
Electricity		
Electricity meter number: 19		
	1655kWh at 14.798p per kWh	£244.91
·	00693 - smart meter reading	
	01244 - smart meter reading	
27 Sep 2020 - 4 Jan 2021	01244 - smart meter reading	
	02348 - smart meter reading	
	Standing charge	£29.36
	192 days at 15.293p per day	
27 Jun 2020 - 4 Jan 2021	Total Electricity costs	£274.27
	Rewards - Loyalty Days - 1 days	£0.33 CR
	Electricity VAT at 5.00%	£13.70
Total Electricity costs	(including VAT)	£287.64
Total energy costs (in	cluding VAT)	£561.56
Total ellergy costs (III		1501.50
Your payments		
28 Jul 2020	Direct Debit	£71.72 CR
28 Aug 2020	Direct Debit	£71.72 CR
28 Sep 2020	Direct Debit	£71.72 CR
28 Oct 2020	Direct Debit	£71.72 CR
30 Nov 2020	Direct Debit	£71.72 CR
29 Dec 2020	Direct Debit	£71.72 CR
Total payments - Tha	nk you	£430.32 CR
Your new balan	ce on 4 Jan 2021	£20.73

To see where your energy is from and for helpful energy saving tips visit: britishgas.co.uk/fuelmix

You can also take a look at our energy efficiency tips and see what works best for you and your home visit: britishgas.co.uk/energyefficiencyguide

### Did you know?

Smart meters make bills more accurate. Yours sends us a reading every day. You can change the frequency at britishgas.co.uk/mydetails

# Question about your statement?

For help fast visit: britishgas.co.uk/billFAQs or start a live chat with an advisor on our website or app.

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk /priority-service-register

Please let us know if you're unhappy with our service at: britishgas.co.uk /energycomplaints

**Or write to:** Complaints Management Team, PO Box 226, Rotherham S98 1PB **Smell gas? T**: 0800 111 999

Electrical emergency or power cut?
T: 105

# Independent advice through Citizens Advice:

citizensadvice.org.uk/energy T: 0808 223 1133

If your complaint remains unresolved, visit:

ombudsman-services.org/energy T: 0330 440 1624 Your gas pipeline delivery network visit: energynetworks.org

Your gas meter point reference number

16 61 42 25 01

Your electricity supply delivery network SP Energy Networks T: 0330 10 10 444

Your electricity supply number





Scan this on a price comparison app to compare your tariff with others on the market