

THANDEKA MBOKAZI

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PROFESSIONAL SUMMARY

Motivated and results-driven IT graduate with a National Diploma in Information Technology (Software Development) and hands-on experience in software development, data analytics, and artificial intelligence solutions. Proven ability to work on real-world AI projects including chatbots, dashboards, bias audits, and end-to-end AI systems. Microsoft certified with strong foundations in Power Platform, data analysis, Python, and AI technologies.

EDUCATION

National Diploma in Information Technology (Software Development)

2019 – 2025

CERTIFICATIONS

- Microsoft Certified: PL-900 – Power Platform Fundamentals
- Microsoft Certified: PL-300 – Power BI Data Analyst
- Microsoft Certified: Security, Compliance, and Identity Fundamentals
- Coursera Certifications: Artificial Intelligence, Python Programming

WORK EXPERIENCE**AI Trainee / Associate – CAPACITI (2025 – Present)**

- Working on AI-driven projects addressing real-world challenges
- Developing and implementing AI solutions including generative AI tools

IT & Data Trainee – NetCampus (2024 – 2025)

- Developed Power BI dashboards and analytical reports
- Earned PL-900 and PL-300 Microsoft certifications

Software Developer (WIL) – IT Investhood (2023 – 6 Months)

- Assisted with application development, testing, and debugging

PROJECTS

- Interactive Educational AI Chatbot
- Agricultural AI Prototype
- Specialised Content Generation Tool
- AI Resume Builder
- Interactive Dashboard Development
- Bias Audit Report
- End-to-End AI Solution

TECHNICAL SKILLS

Python, Software Development, Power BI, Data Analysis, Generative AI, AI Chatbots, Microsoft Power Platform

REFERENCES

Available upon request