BRITT BOYD
Fort Collins, Colorado
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Portfolio: https://brittboyd.herokuapp.com/

SUMMARY

Full Stack Web Developer with a background in customer service and start-ups. Skilled communicator and team oriented individual. Known to excel in a fast-paced environment while maintaining an eye for details and task organization.

TECHNICAL SKILLS

Languages| JavaScript, CSS, HTML5, SQL, NoSQL
Applications| GitHub, MongoDB, MySQL
Tools| Express, React, Node, Handlebars, Query, Bootstrap
Other| Kanban, Excalidraw, Figma, Canva

PROJECTS

HowdyNeighbor||Github| github.com/thatthembritt/howdyNeighbor
Deployed|https://howdy-neighbor.herokuapp.com/home
- MERN-stack single page application connecting community volunteers & individuals who need assistance
- Lead on front-end development; worked closely with back-end team to meet MVP for assignment & constructed idea for application
- React, Bootstrap-React, Figma, Excalidraw, Kanban

WEBaboos||GitHub|github.com/JerimiahK/WEBaboos||
Deployed|https://jerimiahk.github.io/WEBaboos/
- Front end application that utilizes two server-side APIs, user is presented with results pertaining to specific anime after inputting a search request
- Constructed design for application through use of Figma and Exalidraw with a focus on application functionality; organized workflow for project team
- HTML, CSS, Figma, Excalidraw, Kanban

Sales Consultant   June 2022 - September 2022
Constant Contact   Loveland, Colorado (Remote)

- Handled high volume of outbound calls in order to convert warm leads into paying customers.
- Performed needs analysis to determine how to best help prospects based on their needs and marketing challenges.

CareDriver Operations Specialist   March 2021 – March 2022
HopSkipDrive   Los Angeles, California (Remote)

- Reviewed and verified submitted compliance documents.
- Conducted in person meet and greets for CareDriver hopefuls in order to expedite the onboarding process.
- Onboarded new CareDrivers and unenroll hopefuls who do meet HopSkipDrive standards.
- Note: I started with this company in 2019 and was laid off due to Covid. I later returned to the company once a position became available.

Customer Support Analyst   October 2020-February 2021
Interapt   Louisville, Kentucky (Remote)

- Adhered to documented processes and managed calls directed to the password queue.
- Properly documented tickets to completion and/or ensured that they were directed to the correct team.
- Maintained an 89.28% average for audited calls and tickets.

EDUCATION

Certificate
University of Denver, Denver, Colorado
A 3 month, full time intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS.

Degree
Eastern Kentucky University, Richmond, Kentucky
Bachelor of Arts in Broadcasting & Electronic Media–Concentration in Film Techniques & Technology