APPLICATION FORM

Date: 28th NOV 2018



1. Position Applied: Customer Services 2. Name: Mr.Thawda Htun 3. Father's Name: U Tin Hlaning (12/ Oo Ka Ma (N) 118629) 4. Mother's Name: Daw Htay Myint (14/Wa Kha Ma (N) 088737) 23rd May 1996 5. Date of Birth: 6. Place of Birth: Wa Khe Ma Tsp, Ayeyawaddy Division, Delta Region. 7. Age: 22 yrs. 8. Gender: Male 9. Nationality: Myanmar. 10. Race: Burma. 11. Religion: Buddhism. 5′ 4″. 12. Height: 13. Weight: 105 lbs. 14. N_R_C Number: 14/Wa Kha Ma (N) 285443 15. Marital Status: Single. 16. Educational Qualification: Third Yrs, (Mathematics @YUDE) 17. Other Qualification: Web Professional Foundation 36 @ Myanmar Link. 18. Language Skills: UK English (Basic); Web Frontend (HTML5; CSS3; JS; jQuery; Bootstrap 4); 19. Computer Skills: MS Office;

20. Work Experiences:

E. Merchandiser (01st April 2018 – Present)

Duty Free Yangon @Terminal 1 (Royal Golden Sky)

RGS have 32 of retail shops. I mainly merchandiser for Local Confectionery. And, I analyzing many sales report with excel. I have good communication with many suppliers. I was helping my teammate when they are busy by encoding to the POS (Point of Sale). Sometimes, I had the stock count and check on the shop floor. And Often, I was supporting some book fairs with KINOKUNIYA Book Store's Yangon Members at International School in Yangon.

D. DATA ENTRY (01ST JUNE 2017 – 31ST MARCH 2018) Duty Free Yangon @Terminal 1 (Royal Golden Sky)

Royal Golden Sky had opening many shops at Yangon International Airport, Terminal 1. I encoded the Data to the POS such that SKU, Description, RSP, Barcodes, etc. I created the Category and Sub Category in the many POS of RGS. And I prepared the sales reports for the Weekly and Monthly. Next, I supported for custom clearance team.

C. CUSTOMER SERVICE (18TH AUG 2016 – 13TH MAY 2017)

Host Myanmar Software Solution (www.hostmyanmar.net)

Daily, I checked the domains of clients for customer care. I phoned and mailed to the clients and customers for any inconvenienced caused and feedbacks. I contracted with customer for project. I collected the data from client and I did planning and assigning the dev-step for the developers. I reminded the developers every steps and I explained to the clients. I reminded the clients for website, domain and any services extensions. Mainly I solved the Customers' Complains and feedbacks to the Office.

B. SALE PROMOTER (12TH OCT 2015 – 17TH AUG 2016)

Host Myanmar Software Solution (www.hostmyanmar.net)

I call to the customer and make the appointment. I met, explained and discussed with the customers. And then follow up for contract.

A. REPORTER (03RD NOV 2013 – 08TH MAY 2015)

Oasis Media Group (Oasis Entertainment Journal)

First, I joined as external. As External, I delivered The Journals to the advertiser (client and customer) weekly. And then, I transferred to reporting department as a Reporter after Two Months.

21. Home Address:	5/2/26; Shwe Phone Shain St, Shwepyi Thar Tsp, Yangon. 11411.
Contact Phone Number	: <u>+959 2530 92311; +959 7766 46260;</u>
E-mail:	reporterlayhlaing@gmail.com;

a)	Name :	Mrs. Kha Yae Wah	
	Position:	Buyer (09 9633 77771)	
	Company Name :	Duty Free Yangon @ Terminal 1 (Royal Golden Sky)	
	Company Address :	Yangon International Airport, Terminal 1	
b)	Name :	U Kyaw Swar Thant	
	Position:	Operation Director (09 7955 22100)	
	Company Name :	Host Myanmar Software Solution	
	Company Address :	Dana Theik Di St, KaBar Aye, Mayan Gone Tsp, Yangon.	
Expected Salary: 350USD (Nego:)			
I certify that all above statements given in this application form are true.			
Signature:			
Name:	Thawda Htun (Mr.)		

22. Names of Your references: