



Returns Form

Tel: 0333 006 8833 | Email: customercare@sigmasports.com | www.sigmasports.com/returns

Free Returns with Royal Mail Tracked

If you would like to exchange an item, please place a new order.

Instructions

1. Print a Royal Mail Tracked Returns label and attach it to the outside of your parcel
2. Complete this returns form and enclose it with your parcel
3. Drop off your parcel at your nearest Post Office

Please note, only orders that meet the following criteria can be returned using Royal Mail:

- Parcels must have specific dimensions no larger than 61cm x 46cm x 46cm (L x W x H)
- Parcels must weight no more than 20kg
- No aerosols or combustible products
- Bikes, frames, wheels and turbo trainers cannot be returned using Royal Mail

Your Details

Email Address	
First and Last Name	
Mobile Number	

Return Codes

- 1 Refund
- 2 Too small
- 3 Too big
- 4 Warranty Claim - Refund
- 5 Warranty Claim - Exchange (use comments box)
- 6 Damaged in transit
- 7 Other (use comments box)

Order Number	
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Product	Return Code (see above)	Comments

Returns Address: Sigma Sports, Returns Department, Unit D5, Sandown Industrial Park, Mill Road, Esher, Surrey, KT10 8BL, United Kingdom