Kue Y. Khang

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Objective

Seeking a position that utilizes troubleshooting skills to help maintain and improve the effectiveness of systems.

Education

Minnesota State University, Mankato

2014 - 2020

Mankato, MN

Major: Computer Information Technology

Minor: Technical Communication

Open World Learning Community

2010 - 2014

Saint Paul, MN GPA: 3.2

Skills

Software Technologies/Operating Systems: Windows XP/7/8/10, Microsoft Word/Excel

Communication: Fluent in Hmong

Work Experience

Student Worker August 2015 –

Present

Computer Information Science Department, Mankato, MN

- Processed students request for registration into courses
- · Performed as a test proctor for students during tests or exams

Commercial Driver May 2018 – Aug 2018

Autozone, Mankato, MN

- Supported customers by examining and aiding in finding the problem with their automobile
- Delivered car parts to mechanics and stores around the location

Sales Associates June 2017 – Aug 2017

Shoe Dept. Encore, Mankato, MN

- Demonstrated firm understanding in handling store inventory
- Provided assistances to the customers and persuade the customer into purchasing the merchandise

Young Professional June 2013 – June 2014

Genesys Works, Saint Paul, MN

- Expanded knowledge and skill towards Information Technology
- Developed professional skills such as public speaking and professional emailing

Internship August 2013 – June 2014

Green Tree, Saint Paul, MN

- Updated data records for employee and terminate information within the company
- · Supported team with assisting employees with technical problems

Volunteer Experience

Hmong Student Association

August 2014 - 2016

MNSU, Mankato, MN

Outward Bound Service Adventure

October 2012 - May 2013

Open World Learning Community, Saint Paul, MN

ActivitiesIntramural Sports Participant: Ultimate Frisbee, Archery