List of Interview Questions

1. What are some challenges that you have with the system?
2. How much people use the system daily?
3. What is the reason for changing the system?
4. What have you tried so far to upgrade the system?
5. What is the cost budget that you are looking into putting in the system?
6. Who is using the system?
7. Are there different levels of access that some people will need?
8. What are you looking for in the system?
9. Are you looking for a system that is easier to understand or more function in the system?
10. Is equipment outdated or is cost of equipment an issue?
11. What kind of software are you using in the system?
12. Who are the end users using the application?
13. How soon do you need this project to be done?
14. What is the budget for this project?
15. How old is the application overall?
16. Does different states or city affect how the system should be used?
17. What are the biggest challenges and risk in this business?
18. Who is your competitor and how can we impact the results of helping end users and consumers?
19. Who is the system or application used for? Consumers or end users?
20. How do you know if this project will be needed in the future?
21. What has change in your business’s needs?
22. Are we moving any information or data to the new application that will moved to the system?
23. What are your expectations? And if it is not what your expectations are? How can we communicate and come to an understanding?
24. How has the new nature of the US job market impacted employee turnover?
25. Given the increasing number and scope of corporate data breaches, what is Federated Insurance doing to protect client data? What systems (without going into too much detail) are in place?
26. How has your company adapted to the evolving IT market?
27. Why did Federated buy up the Mankato Verizon call center?
28. Are there more needs for technical development on the business side or the client side?
29. What can be done to improve and streamline insurance claims to better aid clients?
30. What expansions are being planned to protect clients from data theft?
31. What sort of corporations/clients does Federated provide insurance for, and what is it protecting them from?
32. With Federated being responsible for paying insurance claims for automotive industry, what (if anything) is Federated doing to improve vehicle safety?
33. What level of automation is currently being implemented for claims?
34. What plans are currently in place for automation?
35. How does the IT department handle claims?