**Kue Y. Khang**

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***Objective***

Seeking a position that utilizes troubleshooting skills to help maintain and improve the effectiveness of systems.

***Education***

**Minnesota State University, Mankato** 2014 – 2020

Mankato, MN

Major: Computer Information Technology

Minor: Technical Communication

**Open World Learning Community** 2010 - 2014

Saint Paul, MN

GPA: 3.2

***Skills***

Software Technologies/Operating Systems: Windows XP/7/8/10, Microsoft Word/Excel

Communication: Fluent in Hmong

***Work Experience***

**Student Worker** August 2015 – Present

Computer Information Science Department, Mankato, MN

* Processed students request for registration into courses
* Performed as a test proctor for students during tests or exams

**Commercial Driver** May 2018 – Aug 2018

Autozone, Mankato, MN

* Supported customers by examining and aiding in finding the problem with their automobile
* Delivered car parts to mechanics and stores around the location

**Sales Associates** June 2017 – Aug 2017

Shoe Dept. Encore, Mankato, MN

* Demonstrated firm understanding in handling store inventory
* Provided assistances to the customers and persuade the customer into purchasing the merchandise

**Young Professional** June 2013 – June 2014

Genesys Works, Saint Paul, MN

* Expanded knowledge and skill towards Information Technology
* Developed professional skills such as public speaking and professional emailing

**Internship** August 2013 – June 2014

Green Tree, Saint Paul, MN

* Updated data records for employee and terminate information within the company
* Supported team with assisting employees with technical problems

***Volunteer Experience***

**Hmong Student Association** August 2014 - 2016

MNSU, Mankato, MN

**Outward Bound Service Adventure** October 2012 - May 2013

Open World Learning Community, Saint Paul, MN

***Activities***

Intramural Sports Participant: Ultimate Frisbee, Archery