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Connectors

Confluence Connector

Access knowledge from your company Wiki

The Confluence connector pulls in all pages and comments from the specified spaces/pages once at the beginning and then pulls updates every 10 minutes.

Setting up

Authorization

1. Follow the guide described here to get an access token.

Indexing

- 1. Navigate to the Admin Dashboard and select the Confluence Connector
- 2. For your credentials, provide the Access Token and the Username (typically an email) it belongs to:
- 3. For Confluence setup, you must provide:

Wiki Base URL: The base URL of your Confluence instance (e.g., https://yourdomain.atlassian.net/wiki)

Whether you're using Confluence Cloud or Datacenter: Check the Is Cloud box if you are using a Confluence Cloud instance, uncheck for Confluence Server/Data Center

4. Then choose how you'd like this connector to index your Confluence instance:

Everything:

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If you select this option, the connector will index everything the provided credentials have access to.

Space:

Input the key of the space you'd like to index (e.g., KB)

Page:

Page ID: Specific page ID to index - leave empty to index the entire space (e.g., 131368 for a specific page)

Index Recursively: Check this box to index the specified page AND all of its children.

CQL Query:

If you'd like finer control over what is indexed, you can use a CQL query. The query must contain 'type=page' and any lastmodified filters will be overwritten. See the **CQL documentation** for more information.

5. Click the **Connect** button! All the specified spaces/pages and related comments will now be pulled into Onyx every **10** minutes.

Permission Syncing

If you are an enterprise customer connecting to Confluence Server/Data Center and you would like to enable permission syncing, the provided credentials must be from an admin user.

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