



FORCE.COM APP CONSIDERATIONS

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LICENSE TYPES

- Health Cloud
- Salesforce (Sales Cloud and Service Cloud)
- Force.com Platform (Custom Cloud) \$25/user/month
- Customer Community
- Partner Community

EDITIONS

- Unlimited
- Enterprise
- Professional (No API or Custom Code)

STORAGE

- 1 GB of Data Storage or 20 MB per User (whichever is greater)
- 10 GB of File Storage or 2 GB per User (whichever is greater)

API REQUEST LIMITATIONS

- Daily maximum starts at 15,000
- Addl 1,000 per User

OUTBOUND CALLOUTS

- 6MB total heap size for synchronous requests (includes request, response, and processing)
- 12MB total heap size for asynchronous requests (includes request, response, and processing)
- 100 callouts per transaction
- 120 maximum timeout duration for all callouts in a transaction

EMAIL

- 1,000 inbound emails per User per day (1M max)
- 10MB Maximum inbound email size
- 5,000 outbound email recipients per day

REPORTING

- Standard reports do not report on sibling objects
 - e.g. Accounts and Contacts and Opportunities
- Standard reports only report on grandparent-parent-child objects
 - e.g. Accounts and Opportunities and Opportunity Line Items
- Reporting for Community Users has an added cost