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DERRICK FRIMPONG

nanakofi727@gmail.com | +233599604518 | ACCRA, GHANA 00233 | **Web:** derrick-designx.vercel.app

Professional Summary

A creative UI/UX designer with 4 years of comprehensive experience in creating innovative digital experiences across multiple platforms. Demonstrated expertise in translating complex user requirements into intuitive, visually compelling design solutions. Delivered multiple high-impact projects, enhancing user satisfaction and driving significant increases in user engagement.

Skills

- Figma
- User testing
- Adobe Photoshop
- Adobe Illustrator
- Time Management
- User Interface
- Responsive design
- Wireframes
- Creative design
- Teamwork
- Collaboration
- Video editing
- Mobile app design
- Graphic design
- E-commerce design
- Microsoft Office applications

Experience

Design X Point | ACCRA, Ghana

Product Designer

03/2024 - 12/2024

- Enhanced overall aesthetics with the implementation of modern UI and UX designs.
- Streamlined user experience by designing intuitive interfaces.
- Coordinated with marketing teams and ensured brand consistency throughout designs.
- Conducted usability testing, optimised user interface efficiency.
- Delivered projects within deadlines without compromising on aesthetic or functional aspects of design.
- Developed wireframes and prototypes for improved user interaction.

Freelancer | Accra

UI/UX Designer

01/2022 - Current

- Developed wireframes and prototypes to effectively communicate design ideas to stakeholders and team members
- Collaborated with developers to implement responsive design, improving accessibility on devices creative designs
- Enhanced user experience by designing intuitive and visually appealing designs
- Consistently met project deadlines by managing time efficiently and prioritising tasks according to importance levels.
- Provided creative solutions to complex UX problems, improved customer satisfaction levels.
- Managed multiple projects simultaneously whilst maintaining high quality standards in output.

Apha Morning Dew Montessori School |
ACCRA

- This position is responsible for educating the students who are placed in my care.

IT Tutor

03/2024 - 06/2024

- As a teacher, I set the tone of the classroom, build a warm environment, mentor and nurture students, become a role model, and listen and look for signs of trouble.
- Consistently arrived at work on time and ready to start immediately.
- Carried out day-to-day duties accurately and efficiently.
- Demonstrated respect, friendliness and willingness to help wherever needed.

City gate ventures | Accra

Customer service representative

03/2016 - 08/2022

- Strong communication and interpersonal skills.
- Ability to work effectively in a fast-paced environment.
- Proficiency in Microsoft Office Suite, and basic computer skills..
- Improved customer satisfaction by effectively handling complaints and inquiries.
- Managed high volume of inbound calls for quick resolution of customer issues.
- Ensured smooth running of operations with timely preparation of reports.
- Provided top-notch support for increased customer satisfaction.
- Answering incoming calls and messages from customers regarding products or services.

Palace Mall | ACCRA, Ghana

Graphic Designer

03/2019 - 01/2020

- Developed creative designs for print materials, brochures, banners, and signs.
- Improved client satisfaction by creating visually appealing, impactful graphic designs.
- In charge of Pizza Hut, Second Cup, AZ outlet, and Palace Mall designs.
- Produced high-quality graphics for print and digital media platforms, enhancing the company's reputation.
- Utilised advanced software tools for improved efficiency in graphic design.

Education

Aptlearn | Ghana

Certificate in UI/UX Designer

08/2024

Dev&design | Ghana

Certificate in UI/UX Design

06/2024

IPMC | Accra

High School Diploma in Graphics And Web Design

12/2018

Activities and Honors

- Football

Websites, Portfolios, Profiles

- <https://derrick-designx.vercel.app/>

Certifications

- Aptlearn, 08/2024

Languages

English: First Language

English: C1



Advanced (C1)