

# Mark Randall

3 Marks Court, Ajax, ON, L1T 3N3

(647) 806-7240

mranda10@my.centennialcollege.ca

## SOFTWARE DEVELOPER

**C# - Java - Python | Creative Thinker | Problem Solver**

### PROFESSIONAL PROFILE

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- Software Engineering Technology Advanced Diploma candidate, specializing in Artificial Intelligence
- Knowledgeable of foundational skills in object-oriented programming concepts, and Agile/Scrum methodologies
- Developed leadership and teamwork skills through collaborations and successful completion of group projects
- Strong communication skills developed through client interaction and facilitating employee training & orientation
- Demonstrated organizational and time management skills in a demanding business environment by prioritizing work to meet schedules and deadlines
- Strong conflict resolution and problem-solving skills gained through resolving customer issues and requests
- Proficient use of Microsoft Suite and in-house software to balance inventory, generate financial reports, process orders, and develop schedules

### TECHNICAL SKILLS

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**Programming Languages:** C#, Java, Python, JavaScript, TypeScript, jQuery, MongoDB, Oracle SQL, HTML, CSS

**Artificial Intelligence:** Fundamentals of AI including Machine Learning, NLP and Neural Networks

**Other:** Proficiency in standards of UML, and system design practices

### EDUCATION

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**Advanced Diploma in Software Engineering Technology - Artificial Intelligence**  
Centennial College, Toronto, ON

Jan 2021 - Present  
GPA 4.47/4.5

*Relevant Courses:*

Database Concepts  
Web Interface Design  
Software Systems Design

Object-Oriented Software Engineering  
Client-Side Web Development  
Intro to Artificial Intelligence

Java Programming  
Unix/Linux Operating Systems  
Software Requirements

### ACADEMIC PROJECTS

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#### C# Programming – Sports Team Trader

- Created a GUI program in C#, allowing the user to add and manage sports teams and players and generate seasons. Persisted the data using JSON.

#### Web Design – Real Estate

- Developed a real estate agent web page using HTML and CSS

#### Project Management

- Created a Software Requirement Specification (SRS) as a team for an app designed to allow users to buy/sell/trade academic textbooks

### WORK HISTORY

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#### Meat Department Manager

Aug 2008 - Jan 2021

Food Basics, Scarborough, ON

- Utilized inventory management reports to process orders from multiple suppliers, reduce stockouts, and decrease shrinkage rate to an acceptably low level
- Interpreted and used financial data to make decisions and influence outcome by recommending product placement adjustments based on sale-through rates
- Provided constructive feedback to Regional Manager on the success and feasibility of current and new programs, and specific store needs

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## **Assistant Manager**

Sept 2006 - Jun 2008

Showcase, Toronto, ON

- Provided effective customer service by actively listening and responding to customer needs and enquiries
- Balanced entire store sales, prepared weekly and daily sales reports, prepared cash and cheques for bank deposits, and reconciled daily sales activities
- Promoted a high-performance sales culture by meeting and exceeding sales quota 90% of the time
- Ability to lead and mentor teams at different locations concurrently
- Assisted customers in making buying decisions in order to increase customer satisfaction and increase sales

## **Crew Trainer**

Jun 2004 - Mar 2006

McDonald's Restaurant, Whitby, ON

- Coached and trained new hires on taking orders at the front desk and drive-thru and working in the kitchen
- Exceeded internal quality control review through detailed and continuous maintenance of food preparation area
- Delivered prompt and reliable customer service
- Worked overnight receiving and processing product and supply shipments