

# Analysis of User Engagement Across Content Categories



# Today's agenda

Project recap

Problem

The Analytics team

Process

Insights

Summary

# Project Recap

**Social Buzz, established in 2010, is rapidly growing in the social media space, focusing on content engagement. Accenture's three-month project aims to:**

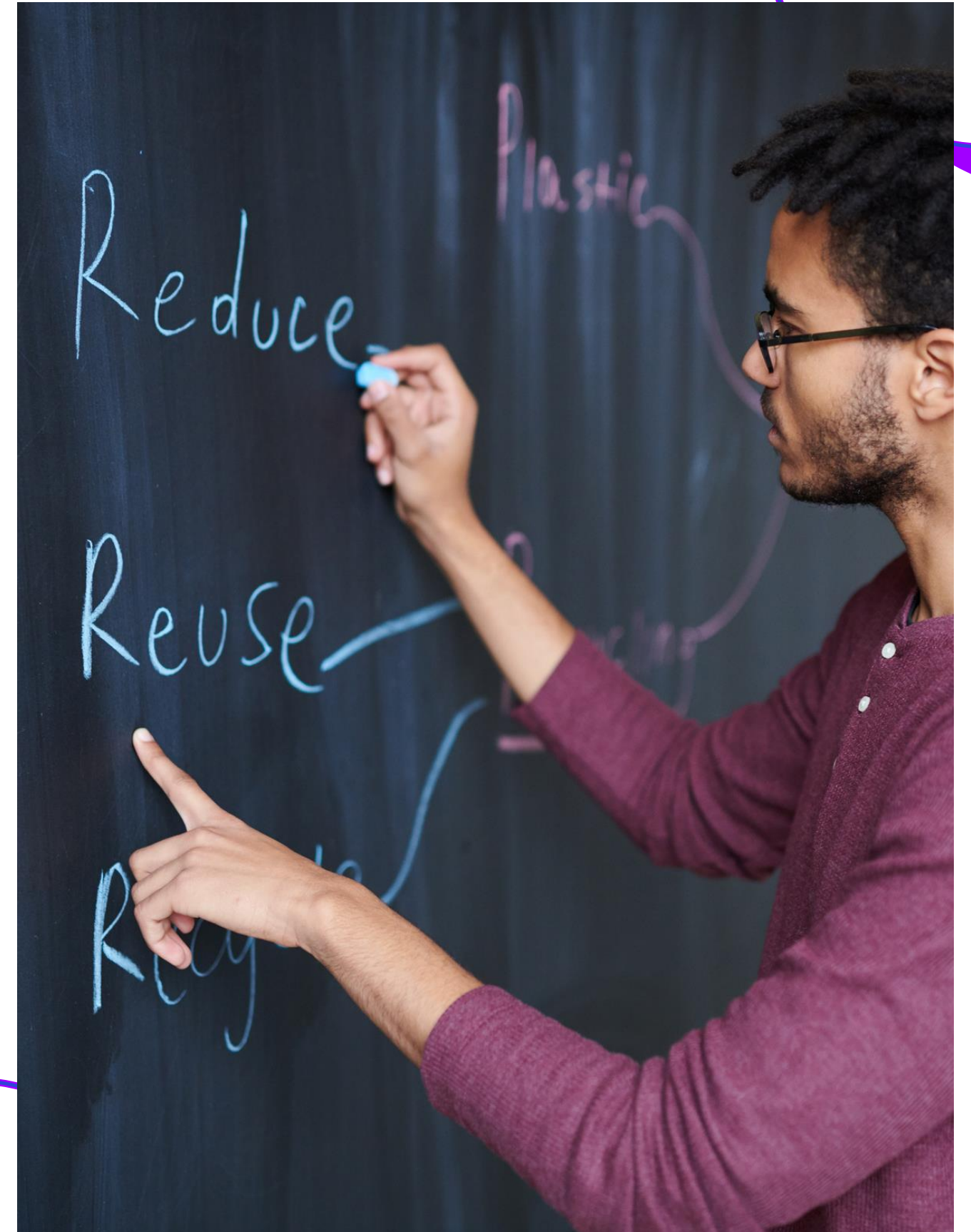
- Audit big data practices.
- Recommend strategies for a successful IPO.
- Analyze content categories to identify the top 5 by popularity.

# Problem

**Social Buzz faces challenges managing over 100,000 daily posts, leading to 36.5 million pieces of content annually.**

**Key issues include:**

- Data volume complexity.
- Difficulty in extracting actionable insights.
- Need for better data management strategies.



# The Analytics team



**Andrew Fleming**  
Chief Technology Architect



**Marcus Rampton**  
Senior Principle



**Dhanendra Kumar**  
Data Analyst

# Process

1

Data Understanding

2

Data Cleaning

3

Data Modeling

4

Data Analysis

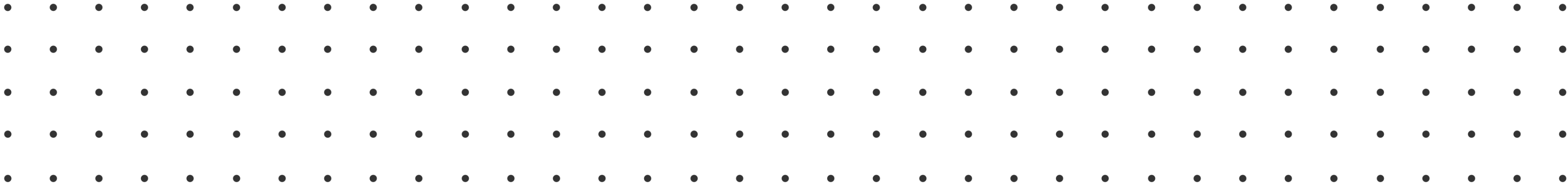
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Uncover Insights

# Insights

**Our analysis has uncovered significant insights into user engagement across different content categories. Key findings include:**

- Identification of the top five content categories that drive the most user reactions.
- Understanding the types of content that resonate with Social Buzz's audience.
- Insights into user behavior trends that can inform future content strategies.

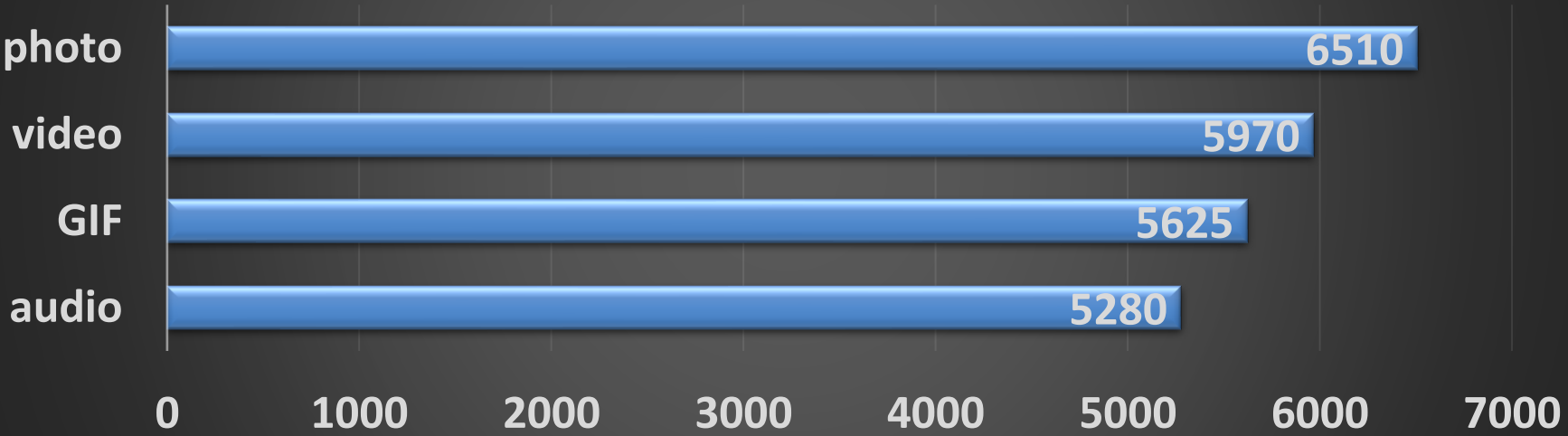




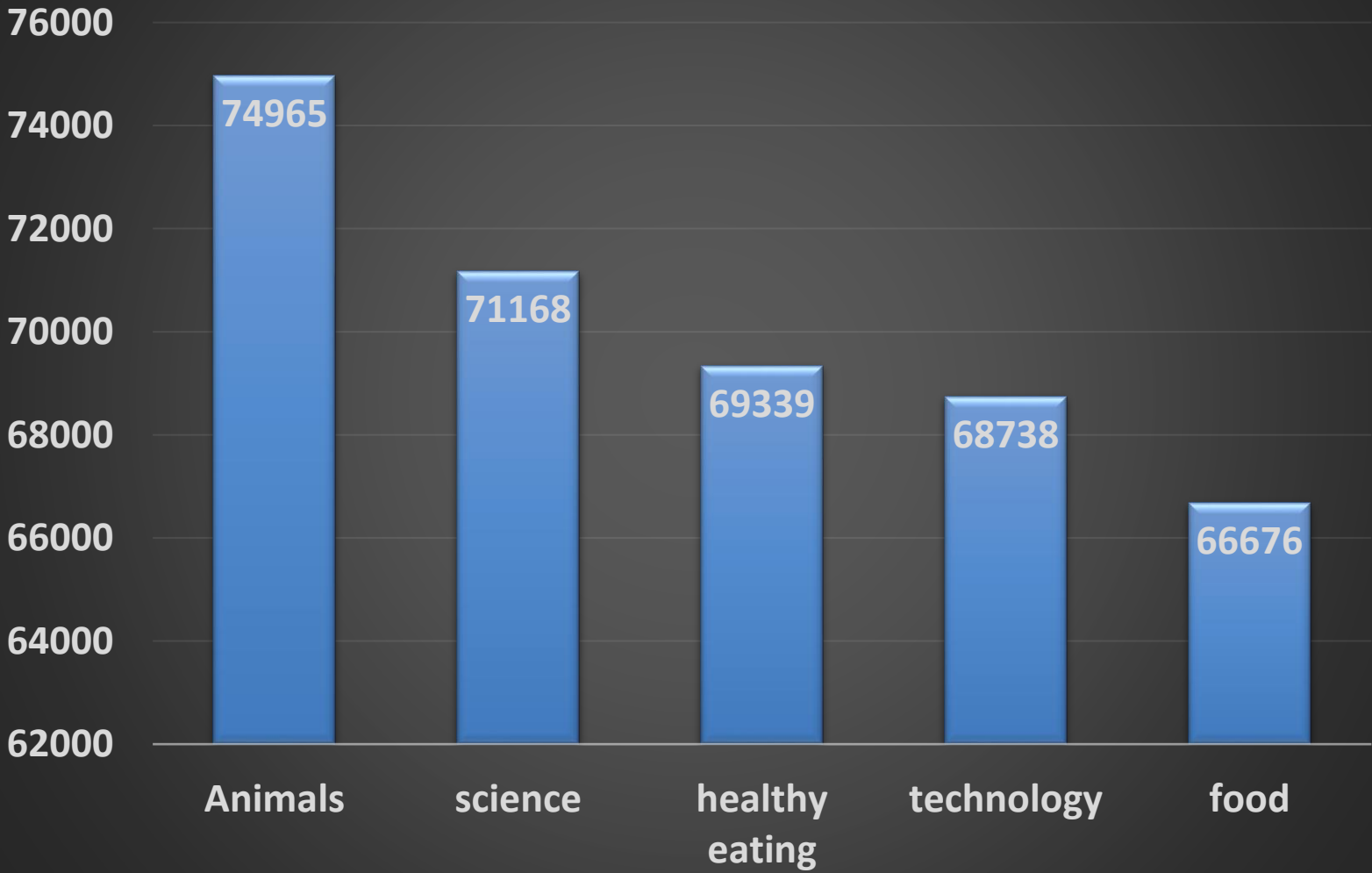
# Insights

Total Unique Categories: 16

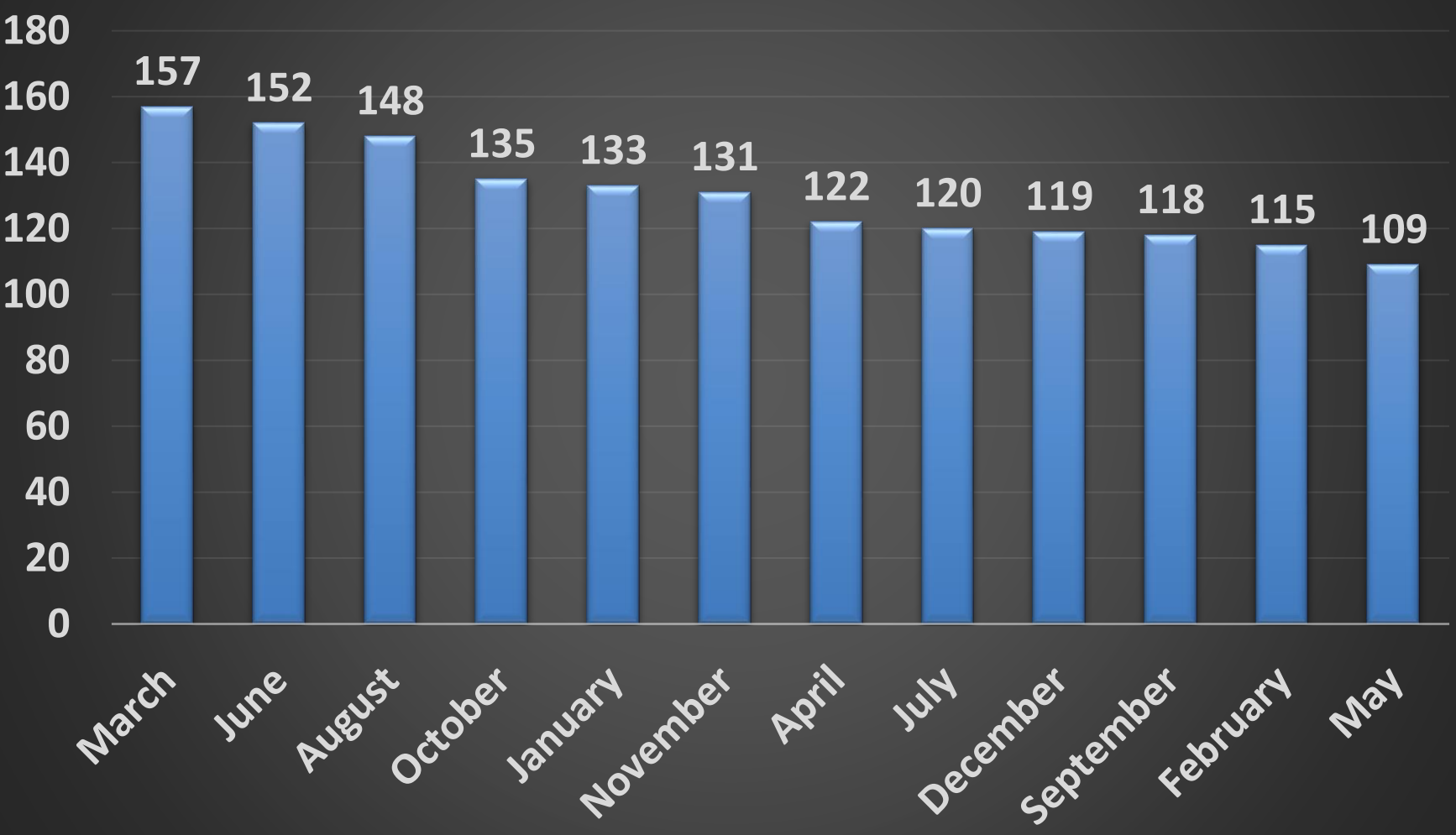
Content Type with the Highest Engagement



Top 5 Content Categories



Month with the Most Posts





# Summary



In conclusion, our engagement with Social Buzz has revealed critical insights into content performance, enabling data-driven decision-making. Key outcomes of the project include:

- A comprehensive audit of big data practices.
- Identification of top-performing content categories.
- Strategic recommendations to facilitate the upcoming IPO.

As Social Buzz moves forward, implementing best practices in data management and analysis will be crucial for sustaining growth and maximizing user engagement.



Thank you!

ANY QUESTIONS?

