21 Feb 2025 - Configuring PKI addendum

Friday, February 21, 2025 9:39 AM

PKI addendum pack

Background:

The purpose of the addendum packs is to make 'smarter vs. harder' mantra packs. Packs that take 'lessons from the field' inputs from Microsoft engineers in each technology, incorporating monitoring best practices, and advancing the monitoring maturity. Maturity examples include self-healing monitors, recovery automation, running further scripts to diagnose, resolve issues. Issues like service recovery automation, TopProcess troubleshooting (what processes were hogging CPU/Memory at the time of alert), or logical disk cleanup. Other capabilities include simply tuning alerts for the health model, removing alerts that are not impacting. The PKI addendum adds a number of groups breaking out multiple different certificate scenarios reducing operational burden, switching to manual intervention. The pack creates groups of various certificate types and allows customization to when relevant teams want 'actionable' alerts.

Pack functionality includes:

- Groups created to Discover and monitor certificates in server certificate stores
- · Critical alert for expired certificates
- · Warning alert for invalid certificate chains, self-signed certificates, and revoked scenarios
- · PKI certificate monitoring includes views in SCOM Console, for valid, about to expire, invalid, and more
- Update groups that utilize existing CA Auto-enrollment templates to help administrators know when manual intervention is required that template did NOT replace certificate
- Updates default 'about to expire' alerts to 60 day warning alerts, 30 day critical
 The groups allow breakout for DC, RDP, OCSP, Internal and external issued certificates

 Allows monitoring to be adjusted per organizational standards and procedures.

The PKI addendum (customizations) pack adds the following:

Additional discoveries (groups) added:

OCSP recurring certificates

Computer Certificates

Domain Controller (DC) Kerberos AutoEnrollment certificates

RDPAuth Computer certificates

SCCM/MECM ConfigMgrServerCert, ConfigMgrClientCert, ConfigMgrWebServerCert,

ConfigMgrWinPEImages certificates

Internal issued certs (example CN= xxxx Issuing CA *)

External issued certs (example CN= * SW *)

SCCM/MECM SMS Issued self-signed certificates

SolarWinds self-signed certificates Splunk self-signed certificates

VEEAM self-signed certificates

Customize Overrides included:

Break out of overrides included in the pack.

**Changed default discovery spread initialization to 30 minutes

Why: This randomizes the workflow within a 30 minute window preventing ALL monitored systems running at the same time.

Enabled functionality:

Local Certificate store & SelfSigned Certificate discoveries

***Assess additional folders to monitor

i.e. Trusted Root and Intermediate certificate folders

Override default CertificateAboutToExpire monitor (can be adjusted)

Global Certificates LifetimeThreshold to 60 days

Certificate Templates LifetimeThreshold to 30 days

External certs LifetimeThreshold to 60 days Internal certs LifetimeThreshold to 30 days

ALL discoveries (sub-groups) set to warning except Internal/External

Disable CertificateValidity monitors for self-signed certs

Reason: Alert when expire, not self-signed cert chain issues

SCCM/MECM SMS Issued, SolarWinds, Splunk, VEEAM

Other certificate functionality

Add groups for CA Auto templates, when template automation does NOT replace certification i.e. when SysAdmin manual intervention required

Requires verification after importing for group ID GUID's that overrides are properly applied NOTE: Update less likely if installed in new environment should GUIDs be in use

Update PKI pack for environment

Pre-req PKI and PKI customizations pack must be imported to add the groups. This allows group customization, and updating overrides. Correcting the overrides is required to correct GUID for 'Context Instance' in environment. Unfortunately, this is a limitation of moving groups across SCOM management groups, and the inherent random GUID assignment of discovered objects/properties, etc.

Install PKI packs

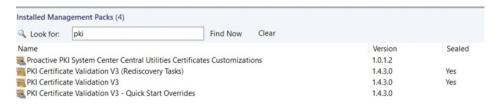
Verify if PKI packs are installed, including the customizations pack (which creates the groups)

Navigation Steps:

From the SCOM Console > Administration Tab > Expand Management Packs > Click on Installed Management Packs In the 'Look for:' bar, type PKI and hit enter

If your output has the four packs, proceed to next step.

Otherwise, import relevant packs



Update group regular expressions (regEx) as needed

Tailor the groups added in XML for smarter alerts WHEN manual intervention is required.

NOTE: No updates to groups may just result in empty groups

Update groups as necessary

Find/Replace regular expression (RegEx) strings as necessary

Proactive.CA.OCSP.Recurring.Certificates.Group.DiscoveryRule

Server Principal name = (?i)OCSP

EnhancedKeyUsageList = (?i)OCSP Signing

Proactive.Computer.Certificates.Group.DiscoveryRule

TemplateName = (?i)Computer Template|DomainComputers|Domain Computers|Domain

Controller | RemoteDesktop

Proactive. Domain. Controller. Kerberos. Auto Enrollment. Certificates. Group. Discovery Rule

TemplateName = (?i)DCKerberos

Proactive.RDPAuth.Computer.Certificates.Group.DiscoveryRule

TemplateName = (?i)RDPAuth | RemoteDesktop

Proactive.MECM.SCCM.ConfigMgrServerCert.Certificates.Group.DiscoveryRule

TemplateName = (?i)ConfigMgrServerCert

Proactive. MECM. SCCM. ConfigMgrClient Cert. Certificates. Group. Discovery Rule

TemplateName = (?i)ConfigMgrClientCert

Proactive.MECM.SCCM.ConfigMgrWebServerCert.Certificates.Group.DiscoveryRule

TemplateName = (?i)ConfigMgrWebServerCert

Proactive. MECM. SCCM. ConfigMgrWin PEI mages. Certificates. Group. Discovery Rule

TemplateName = (?i)ConfigMgrWinPEImages

Proactive.Internal.Issuing.CA.Group.DiscoveryRule

CertIssuedBy = CN=##CAINTCN## *

Server PrincipalName = (?i)##SERVERNAMEREGEX##

Proactive.External.Issuing.CA.Group.DiscoveryRule

CertIssuedBy = CN=##CAEXTCN## *

Server PrincipalName = (?i)##SERVERNAMEREGEX##

Proactive. MECM. SCCM. SMS Issuing. Certificate. Group

CertIssuedBy = CN=SMS Issuing

Proactive. Solar Winds. Certificate. Group

CertIssuedBy = SolarWinds

Proactive. Splunk. Certificate. Group

CertIssuedBy = Splunk

Proactive.VEEAM.Certificate.Group

CertIssuedBy = Veeam Backup Server Certificate

External Discovery update example

Find/Replace highlighted expressions

##CAEXTCN## > Eeplace with external CN path discovered from SCOM console state view ##EXTSERVERNAMEREGEX## > Replace with Server naming convention, whether for CA or generic to server naming conventions at site that delineate the external certificates installed on servers in environment

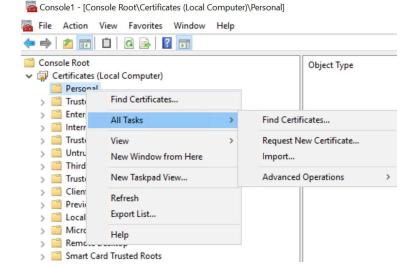
Certificate template names

Using Certificate Authority (CA) auto-enrollment templates is a best practice allowing PKI structured environments to automatically query, renew/replace certificates automatically. If these are used in the environment, we want monitoring to match, so that alerts occur when automation fails, requiring manual intervention.

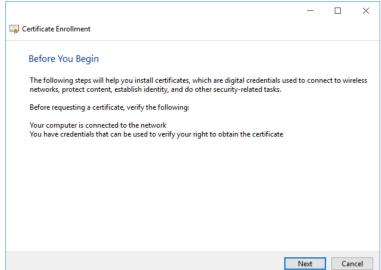
Verify Active Directory Enrollment policy exists in environment Login to server, run MMC Add SnapIn for Certificates (for local computer)

Example output of Personal certificate store

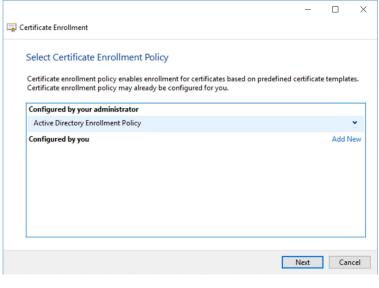
 $From\ MMC > Expand\ Certificates > right\ click > All\ Tasks > Request\ New\ Certificate$



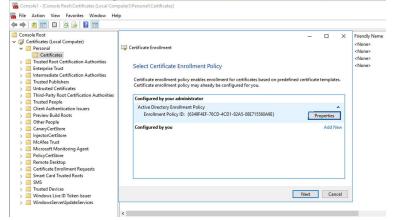
Click Next



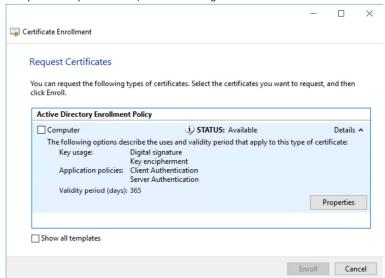
Click Next



Example of AD Enrollment Policy



Example in Lab if you have TierO/Domain Admin rights



View discovered certificate data

Verify SCOM discovered certificates (any server with agent) in the environment that use TemplateName property, and customize accordingly.

Navigation Steps:

From SCOM console

Click on Monitoring Tab > expand 'PKI certificate Validation' folder

Expand 'Certificates and CRLs' folder

Click on Certificates - Valid state view



Click on the 'Template Name' to sort to help group discovered certificates

NOTE: Output used for matching groups to actual template names



Highlight a certificate

Copy/Paste to notepad, and keep the name(s).

The Template Name(s) will be utilized in the next step (updating the group patterns)

Clean up SCOM output on notepad for the unique Template Name(s). This may require TierO/Domain Admin assistance to answer when the template should have replaced the expiring certificate, as well as WHEN an alert is needed for manual intervention. The answers and notepad will provide what is needed in a meeting to discuss proper tuning.

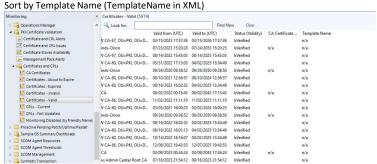
Navigation steps:

Go to SCOM Console > Monitoring Tab

Expand PKI folder, Expand Certificates and CRL's

Click on Certificates - Valid' view

Sort by Template Name (TemplateName in XML)



Save this data to use below when we update the Group discoveries to match environment (AD enrollment policies)

Verify Groups and 'Group Members'

Use the output from the 'Certificate template names' to verify groups and group members $% \left(1\right) =\left(1\right) \left(1\right)$

Navigation Steps:

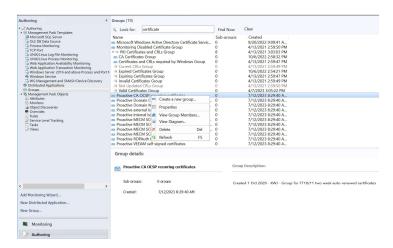
From the SCOM Console > Authoring Tab > Click on Groups In the 'Look for:' bar type certificate, and hit enter

Example output Groups (19) Q Look for: certificate Find Now Clear Name Sub-groups CA Certificates Group 0 Certificates and CRLs required by Windows Group 0 Current CRLs Group 0 Expired Certificates Group 0 Expiring Certificates Group 0 Invalid Certificates Group 0 A Not Updated CRLs Group 0 Valid Certificates Group Proactive CA OCSP recurring certificates Proactive Domain Controller (DC) Kerberos authentica... 0 Proactive Domain Member Auto-enrollment Compute... 0 Proactive external Issuing CA certificates Proactive internal Issuing CA certificates Proactive MECM SCCM ConfigMgrClientCert Auto-enr... 0 Proactive MECM SCCM ConfigMgrServerCert Auto-enr... 0 Proactive MECM SCCM ConfigMgrWebServerCert Auto... 0 Proactive MECM SCCM ConfigMgrWinPEImages Auto-... 0 Proactive RDPAuth Computer Certificates 0 Proactive VEEAM self-signed certificates 0

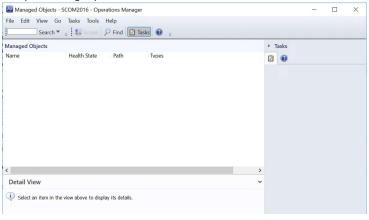
Click on a group > select 'View Group Members'

If the output is blank, that means the group defaults match ZERO discovered objects in the environment

Repeat for each group, checking group members to validate if default patterns match anything in installed environment



Example of blank group members



Close Group window 'Managed objects'

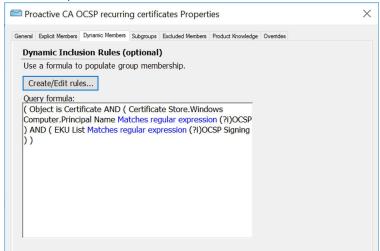
Adjust regular expression(s), as needed, leveraging the monitoring Tab PKI certificates folder > 'Valid certificate' view

Edit PKI groups

Right click (alternate mouse button) Select Properties to edit group



Click on 'Create/Edit rules' button



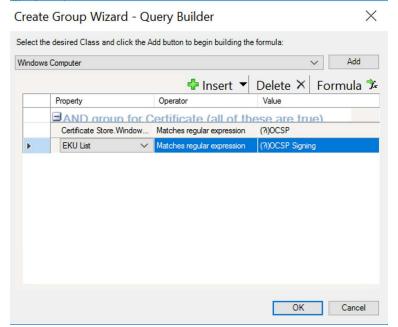
Regular Expression syntax allows | to delimit multiple strings

(?i) allows for case insensitive expressions (upper/lower case indifferent)

Adjust EKU list to match applicable certificate property for AD enrollment policy (Certificate TemplateName property)

Click OK

Click Close to end group update.



Update Group Overrides

The overrides must be accurately mapped to a group and GUID to show in Overrides.

Symptoms in SCOM console

- May cause the Overrides view in the Authoring Tab to error, or not load
- Overrides may not show up in SCOM, even if in the XML or MP/MPB file
- Does NOT transfer between management groups due to SCOM random GUID nature.

Try to figure out what the GUID is for these groups when the PKI customizations pack is installed

From PowerShell on MS, paste the following commands:

get-scomclassinstance -DisplayName "Proactive CA OCSP recurring certificates" | ft Id get-scomclassinstance -DisplayName "Proactive Domain Member Auto-enrollment Computer certificates" | ft Id get-scomclassinstance -DisplayName "Proactive Domain Controller (DC) Kerberos authentication Autoenrollment certificates" | ft Id

get-scomclassinstance -DisplayName "Proactive RDPAuth Computer Certificates" | ft Id

get-scomclassinstance -DisplayName "Proactive MECM SCCM ConfigMgrServerCert Auto-enrollment Computer Certificates" | ft Id

 ${\tt get-scomclass} in stance - {\tt DisplayName} \ "Proactive MECM SCCM ConfigMgrClientCert Auto-enrollment Computer Certificates" \mid {\tt ft Id}$

get-scomclassinstance -DisplayName "Proactive MECM SCCM ConfigMgrWebServerCert Auto-enrollment Computer Certificates" | ft ld

get-scomclassinstance -DisplayName "Proactive MECM SCCM ConfigMgrWinPEImages Auto-enrollment Computer Certificates" | ft Id

get-scomclassinstance -DisplayName "Proactive internal Issuing CA certificates" | ft Id get-scomclassinstance -DisplayName "Proactive external Issuing CA certificates" | ft Id get-scomclassinstance -DisplayName "Proactive MECM SCCM ConfigMgr SMS Issuing self-signed certs" | ft Id get-scomclassinstance -DisplayName "Proactive SolarWinds self-signed certs" | ft Id get-scomclassinstance -DisplayName "Proactive Splunk self-signed certs" | ft Id get-scomclassinstance -DisplayName "Proactive VEEAM self-signed certificates" | ft Id

NOTE the Id (GUID) outputs to update the PKI customizations pack XML for the ContextInstance values

Setting Certificate expiring alerts

Understand that tuning the certificate expiring alerts can be changed to organizational standards.

Out of the Box (OotB) values are as follows:

NOTE Adjust based on customer requirements, as needed

Default behavior is alerts 60 days before expiration, warning alert is created warning, less than 30 days critical Computer certificates 30 days before expiration, warning alert is created (can be controlled by AD Enrollment policy at different interval)

Internal certs alert at 30 days

External certs alert at 60 days (due to additional time required to request/implement)

Example Overrides section from Notepad++ viewing XML



Update the XML overrides in the XML of the PKI customizations pack

Next, update the PKI management pack so we get all our functionality properly configured.

Update Overrides with GUID Id values

Open your favorite text file editor like NotePad++, Visual Studio, Visual Code, Notepad, etc. This article is documented with NotePad++

Navigation Steps:

From SCOM Console > Monitoring tab > Active Alerts When you click on an alert, and choose Overrides > for a group

Example XML for overide (of a group)

<MonitorPropertyOverride</p>

</MonitorPropertyOverride>

This is what the XML looks like (PKI example)

Certificate&Certif

NOTE Domain Admin (or CA/Certificate SME) may be required to answer expiration values for alerts

Update PKI pack discoveries

Now that we have a list of the template names, we need to update the PKI discoveries.

Sometimes OCSP is NOT housed in an environment (N/A not applicable), so this group can be skipped.

Open XML in Notepad++ (helps with XML syntax through color coding)

Sort by TemplateName, to help see what templates are in your environment.

These values discovered, will be used to update the PKI SCOM groups If not applicable, leave 'Pattern' section alone, group will have NO members

Example of Computer certificates

```
| Control | Cont
```

Kerberos template

IF Kerberos enrollment template is applicable for your environment. Adjust template name(s) to adjust pattern for group members

```
discovery [normative nomain doutvaller. Betheres. Astodorealizent. Certificates. Group, DiscoveryBules* Enables* (res* Tayets* Tracetive. Domain. Controller. Betheres. Astodorealizent. Certificates. Group, DiscoveryBules* Enables* (res* Tayets* Tracetive. Domain. Controller. Betheres. Astodorealizent. Certificates. Group, DiscoveryBules* (Res* Tayets* Tracetive. Domain. Controller. Betheres. Astodorealizent. Policy (Res* Tayets* Tracetive. Domain. Controller. Betheres. Astodorealizent. Policy (Res* Tayets* Tracetive. Domain. Controller. Betheres. Astodorealizent. Policy (Res* Tayets* Tracetive. Poli
```

RDP enrollment templates

Verify if applicable for your environment.

Adjust template name(s) to adjust pattern for group members

```
Calegory, De-Treative, Editable, Complete, Certificates, Group, Discoveryfluse* Taskis* Taskis
```

Update PKI pack for import

Utilize this section if changes required for updating group overrides with GUIDs from environment.

Version the pack

Update pack version, increment by last octet

Update DisplayStrings description for pack

Scroll down to DisplayStrings section, to update description with the version and what was changed.

NOTE Description shows in the Installed Management Packs Description column

Save pack to local non-system disk repository > import into SCOM